



**Pilot Overview**

**Why AT?**

**Video**

**Client Updates**

**Lessons Learned**

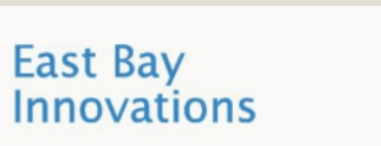
**Questions**

## Supported Life Conference

2025

Speakers: John Decker, Serom Sanftner, Jay Kolvoord,  
Desmond McKenzie, Erin Hanley, Vanessa Bull

# Assistive Technology Pilot



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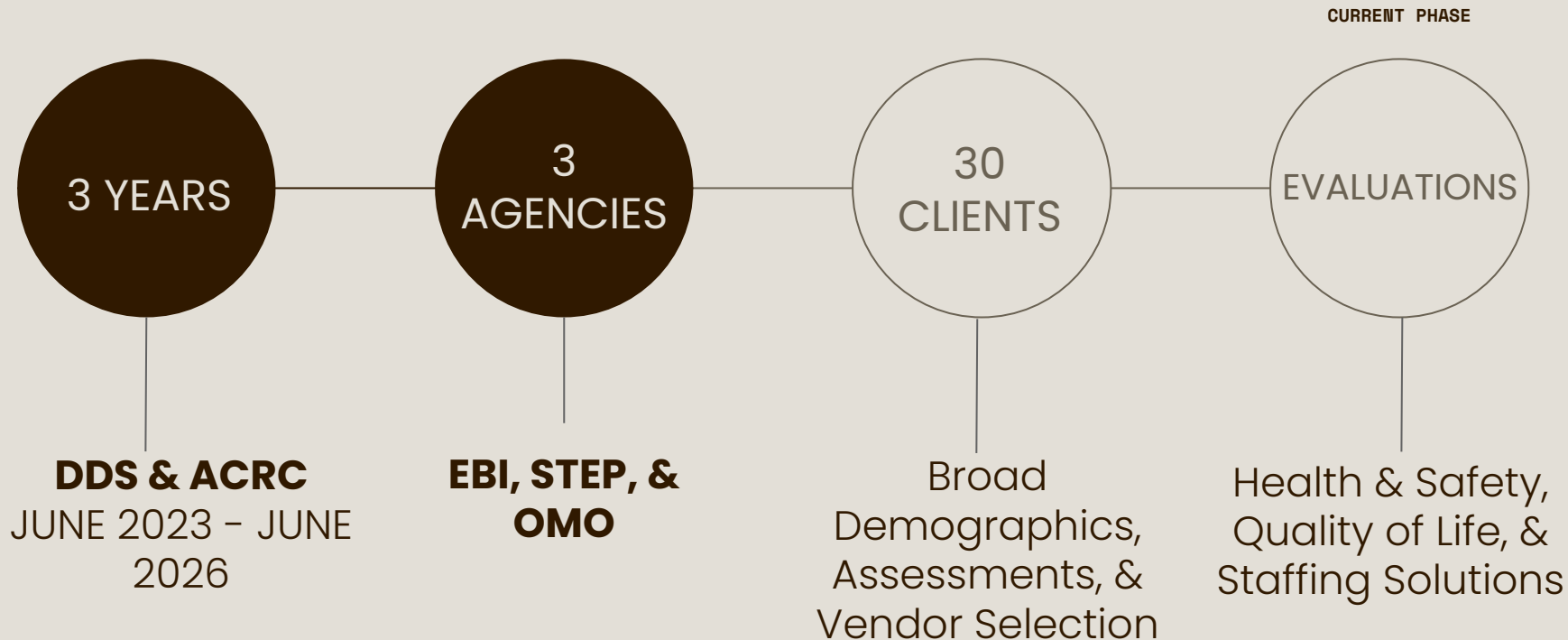
Lessons Learned

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# OVERVIEW



# WHY ASSISTIVE TECHNOLOGY?

## Health & Safety

- Continued service

## Quality of Life

- Fosters a more independent environment

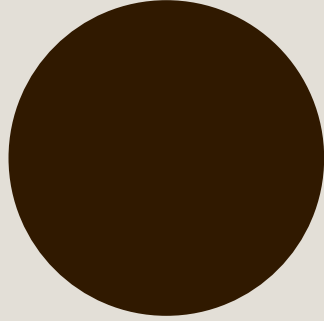
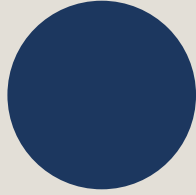
## Staffing Solutions

- Not a replacement of in-person support





# Client Updates





# Ronald



## 1 QUALITY OF LIFE

INCREASED TECHNOLOGY SKILLS AND  
INDEPENDENCE

## 2 HEALTH & SAFETY

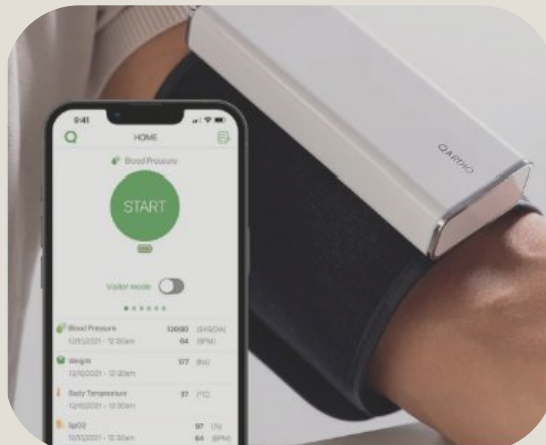
MEDACUBE, SMOKE/CARBON SENSORS,  
HELP BUTTONS, SMARTWATCH, RING  
INTEGRATION, BLOOD PRESSURE MONITOR

## 3 STAFFING SOLUTIONS

DSP HOURS DECREASED BY 45 HRS  
PER WEEK

STAFF ARE CURRENTLY BEING  
TRAINED ON AT MONITORING AS A  
CAREER PATHWAY





### Workflow Notices

- 3 Tasks Awaiting Completion in Workflows
- 29 Users Not Currently In A Workflow



no-reply@simply-home.com via simplyhomeclient.com  
to me

Hi

We want to let you know that an alert for client(s) **T. Pi** has not been acknowledged on time, and this alert has been forwarded to you. The Outcome **Living Room Motion Med Reminder 9 PM** supporting client(s) **T. Pi** has been triggered. The **Living Room Motion Sensor** detected no motion at **Apr 07, 2025 09:56 PM PDT**. 'No motion has been detected in **T. Pi**'s living room and it's time to take his medication. If **T. Pi** hasn't taken his medication yet, and if there's an email notification of a late dose, call **T. Pi** to remind him to take his medication before it becomes a missed dose.' was not acknowledged by primary responders for client(s) '**T. Pi**'.

This alert was not acknowledged by the primary responder for client(s) **T. Pi** within 2 mins

To acknowledge this event, please click [here](#)

Thanks,

SimplyHome Support

### Notification Response Touchpoint



Test Client  
Notification Response Form

Person reporting:

- ☐ Self
- ☐ SimplyHome
- ☐ Other

(name, if other):

Which alert did staff respond to?

- ☐ Bed Sensor
- ☐ Carbon Monoxide Detector
- ☐ Door Sensor
- ☐ Door Lock
- ☐ Flood Sensor
- ☐ Hub Connection
- ☐ Medication Dispenser





CINDY



# 1 QUALITY OF LIFE

9

OrCam Read- Reading Assistance

Roomba and Smart Washer- Independent home care

Automatic Cat litter Box

## 2 HEALTH & SAFETY

Medacube x3, Smart Blood Pressure Cuff and O2 monitor, Arms Alarm panel & sensors w/ STEP Remote Support Hours for On-Demand Staff support, Doctor Pro Smartwatch, Motion sensor faucets x2

## 3 STAFFING SOLUTIONS

In person support decreased by 94 hrs per week



# JESS



## 1 QUALITY OF LIFE

Hearth Display

Echo System with Ring Video integration

Echo System with Ring Video integration

## 2 HEALTH & SAFETY

Access to Language, OrCam Read, Home and Community Access, Aira Video Interpreter, Echo Show 21



## 3 STAFFING SOLUTIONS

24/7 on-demand support

# LESSONS LEARNED:

Challenges, Barriers, & Opportunities



Person-Centered Backup Plans  
& Responding

Tech: Discontinued, High  
Maintenance

Who really needs 24/7 support

Accommodations  
& Access

Training &  
Implementation

Team Building, Hiring, &  
Expansion

# QUESTIONS



# Thank You

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10.2025