

# POS Report

*ACRC Fiscal Year 2024/2025*

Ethnicity Subgroup	ACRC Percent of Client Pop.	State of CA Perc. of Client Pop
American Indian or Alaska Native	0.45%	0.38%
Asian	10.83%	8.94%
Black/African American	11.25%	8.05%
Hispanic	18.05%	43.88%
Native Hawaiian or Other Pacific Islander	0.49%	0.22%
White	38.98%	24.44%
Other Race/Ethnicity or Multi-Cultural	19.93%	14.10%

Raw data provided by DDS. Percentages and visual callouts resulting in a difference of +/- 2% done via ACRC analysis.

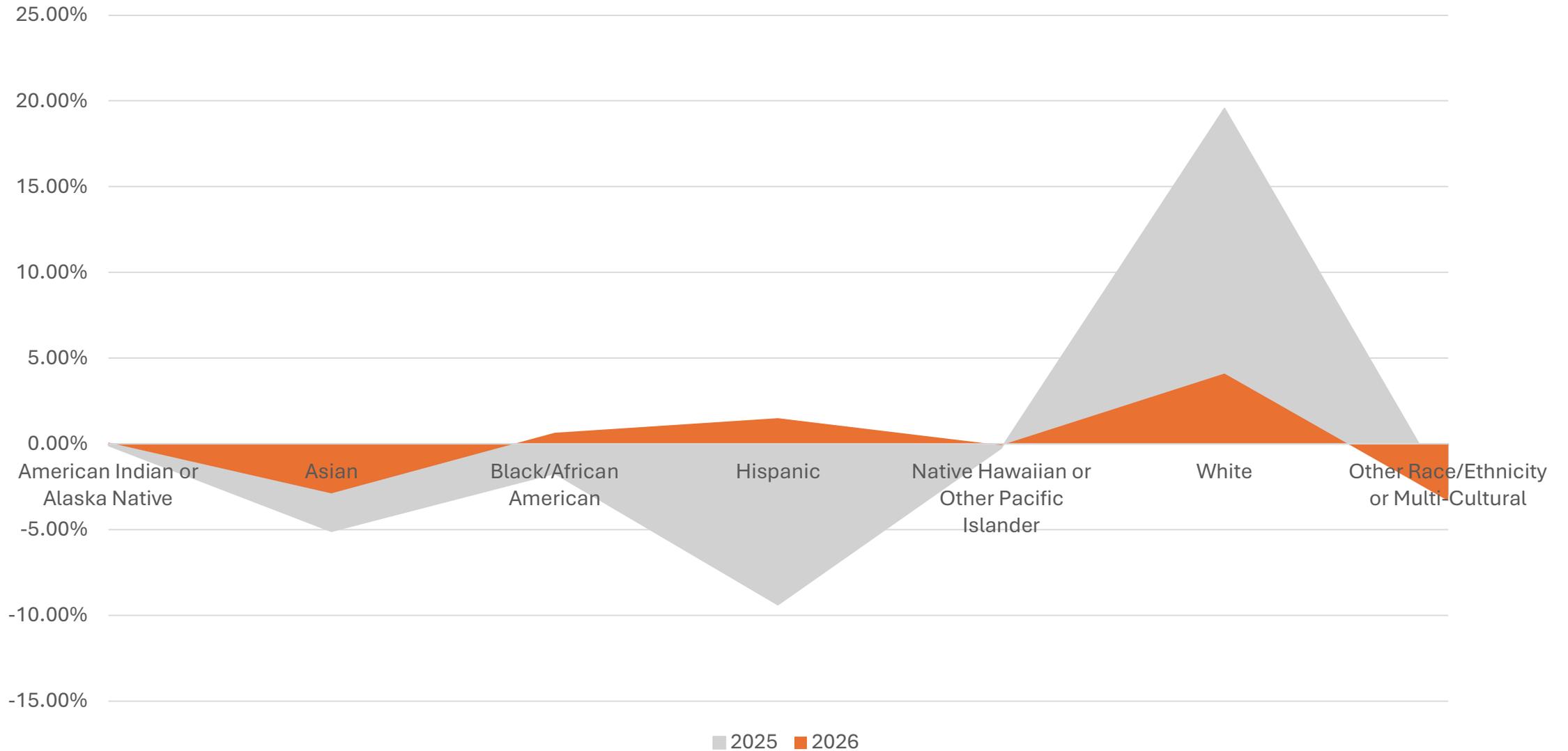
Ethnicity Subgroup	ACRC Percent of Client Pop.	Percent of Auth. Spending	Spending Diff.	CA Spending Diff
American Indian or Alaska Native	0.45%	0.43%	-0.02%	-0.10%
Asian	10.83%	7.68%	<b>-3.16%</b>	0.11%
Black/African American	11.25%	10.62%	-0.63%	<b>-2.68%</b>
Hispanic	18.05%	10.57%	<b>-7.48%</b>	<b>-13.81%</b>
Native Hawaiian or Other Pacific Islander	0.49%	0.25%	-0.24%	0%
White	38.98%	59.75%	<b>20.76%</b>	<b>16.22%</b>
Other Race/Ethnicity or Multi-Cultural	19.93%	10.70%	<b>-9.23%</b>	<b>-5.30%</b>

Raw data provided by DDS. Percentages and visual callouts resulting in a difference of +/- 2% done via ACRC analysis.

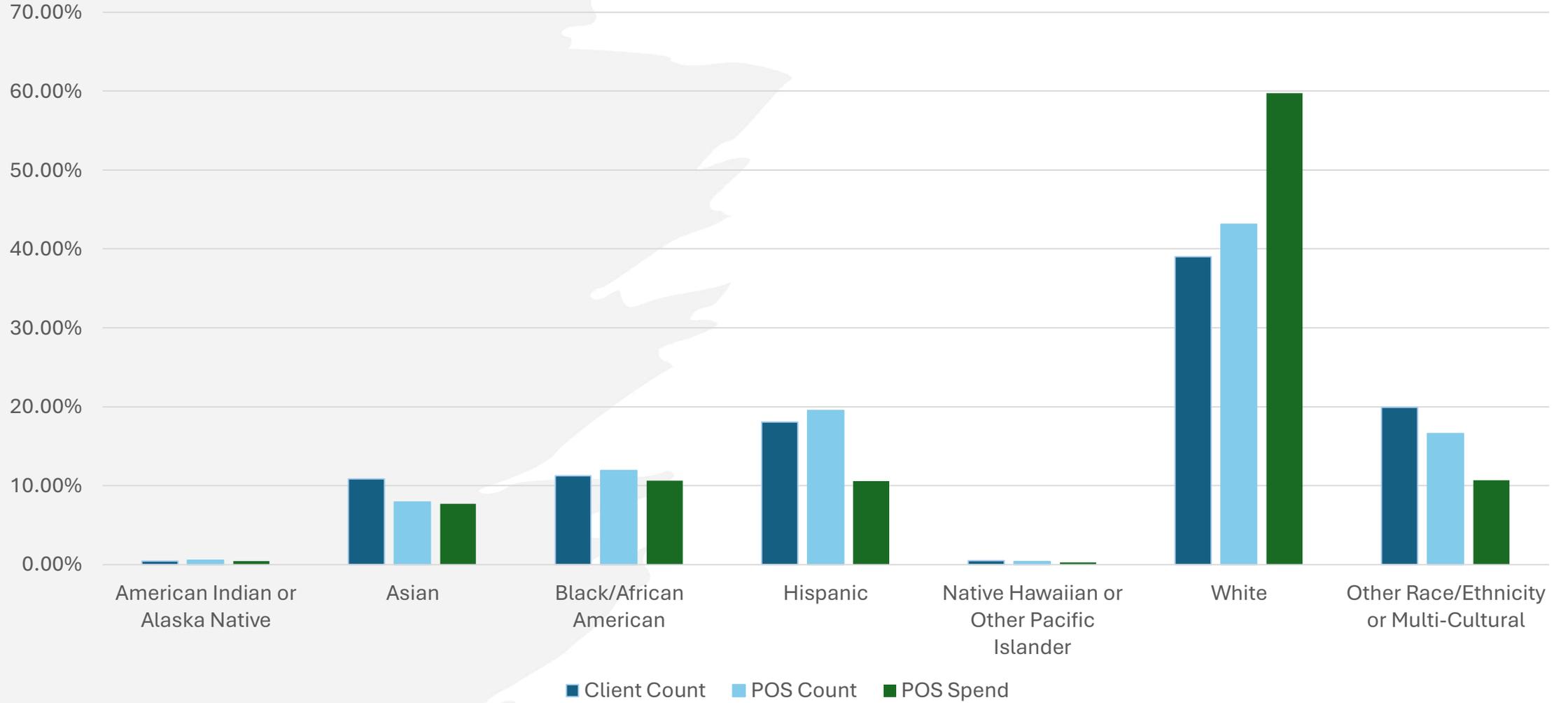
Ethnicity Subgroup	ACRC Percent of Client Pop.	Percentage of POS Authorized by Count	POS Count Diff.
American Indian or Alaska Native	0.45%	0.52%	0.07% *
Asian	10.83%	7.94%	<b>-2.89% *</b>
Black/African American	11.25%	11.90%	0.65% *
Hispanic	18.05%	19.53%	1.48% *
Native Hawaiian or Other Pacific Islander	0.49%	0.40%	-0.09% *
White	38.98%	43.09%	<b>4.11% *</b>
Other Race/Ethnicity or Multi-Cultural	19.93%	16.62%	<b>-3.31%</b>

Raw data provided by DDS. Percentages and visual callouts resulting in a difference of +/- 2% done via ACRC analysis. POS count from internal ACRC analysis. \* = improvement year over year

# POS Count Differential Year-Over-Year

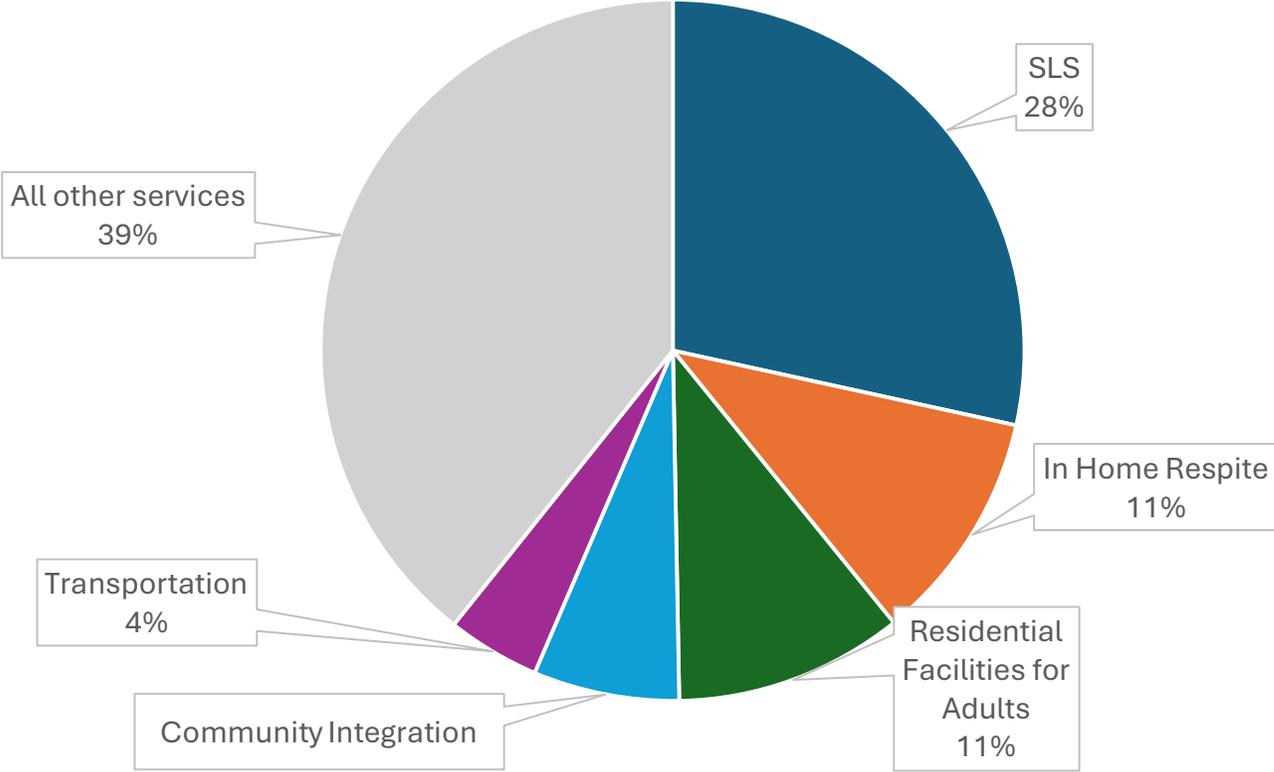


# Client Count vs. POS Count vs. POS Spend

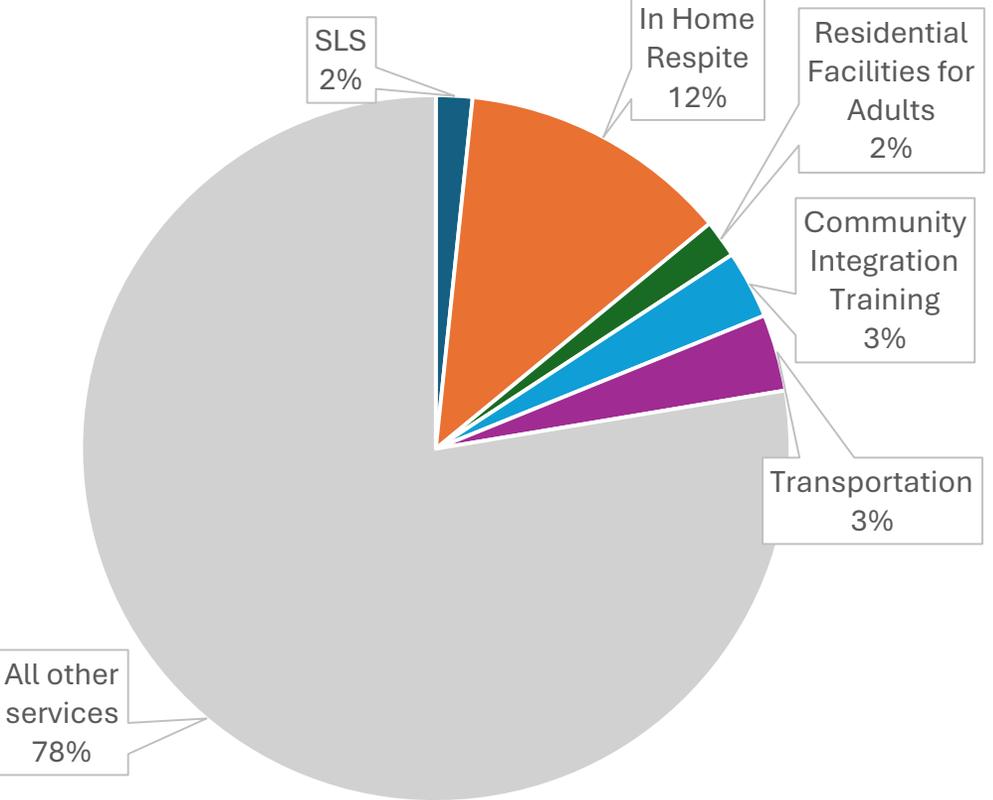


Raw data provided by DDS. Percentages and visual callouts resulting in a difference of +/- 2% done via ACRC analysis. POS count from internal ACRC analysis.

Percent of Total Spending

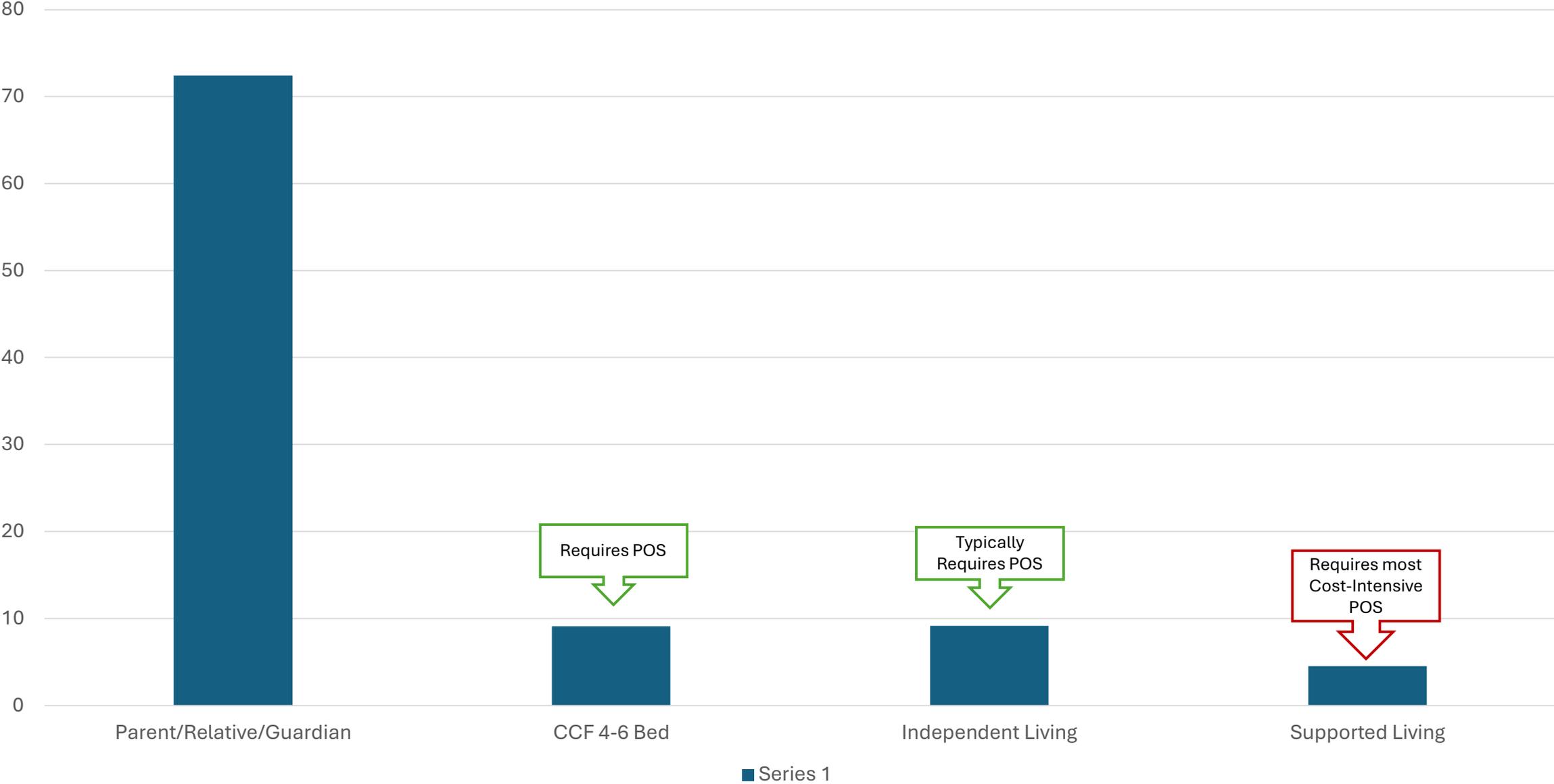


Percent of Total Number of POS



Raw data provided by DDS and pulled from ACRC data analysis.

# Percentage of POS Count by Residence Type



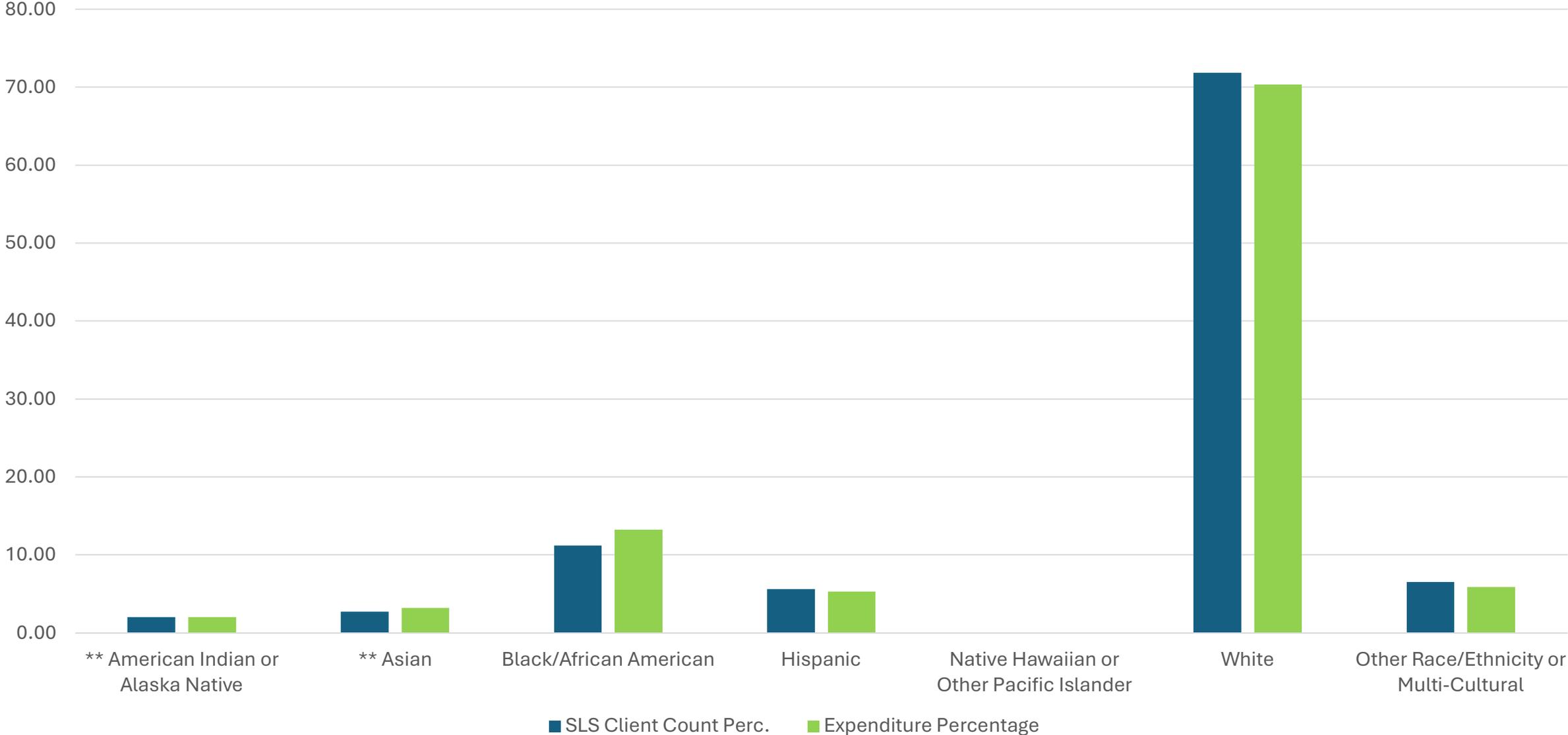
Raw data provided by DDS and pulled from ACRC data analysis.

## Percentage of POS Count by Residence Type & Ethnicity



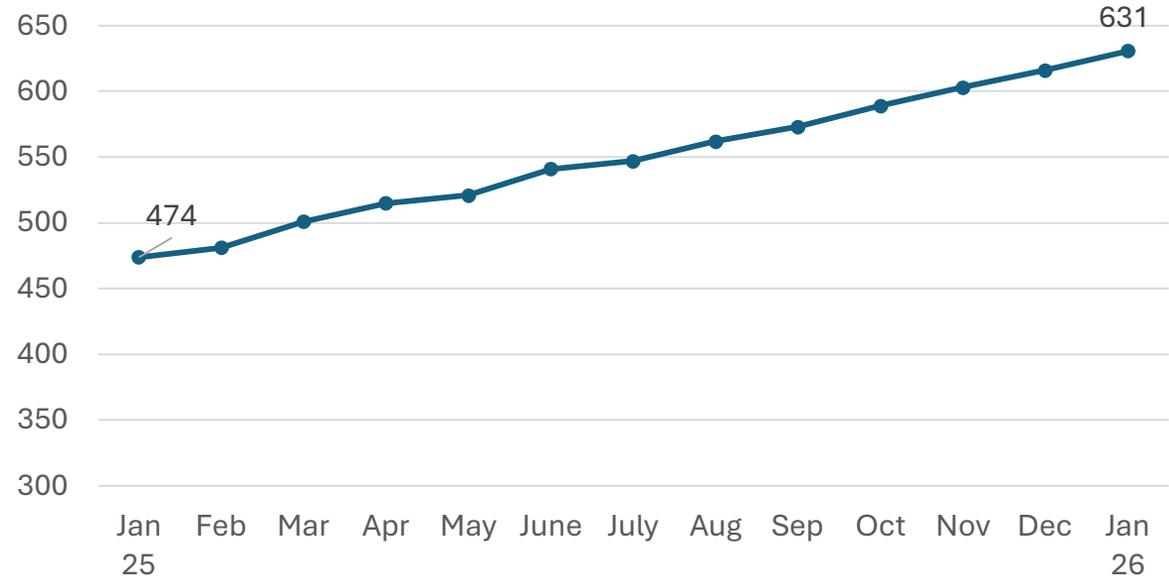
# SLS Drilldown

## Client Count vs. Per Capita Expenditure

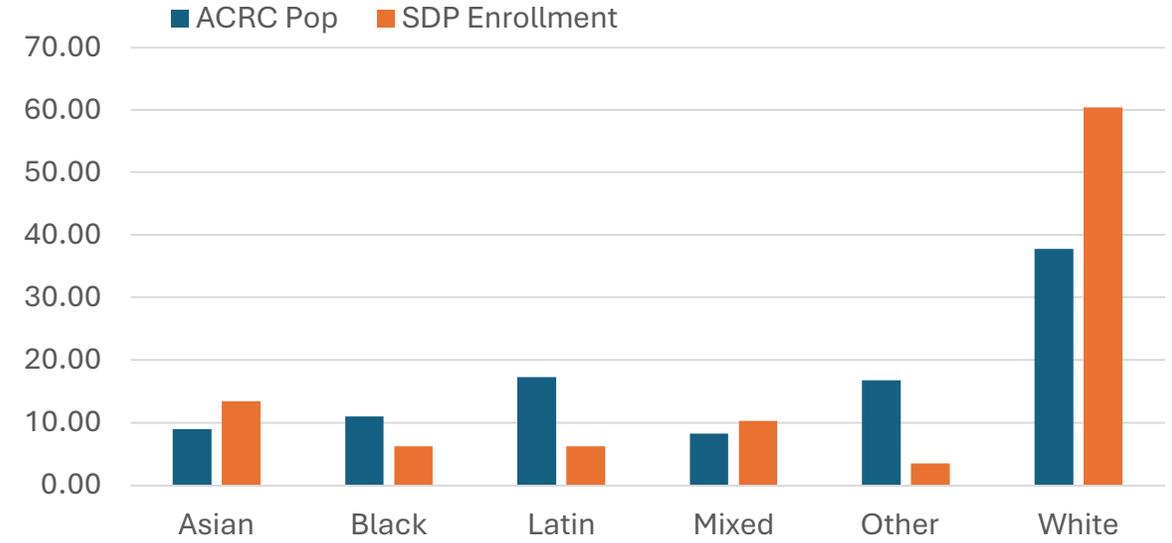


Raw data provided by DDS and pulled from ACRC data analysis. \*\* American Indian/Native Alaskan and Asian estimated based on total population and suppressed counts.

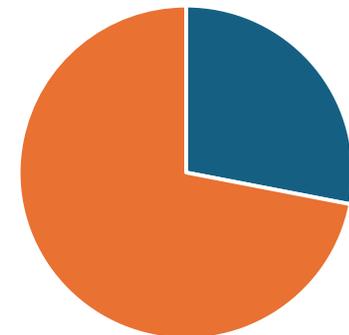
# Self-Determination Program



SDP by County

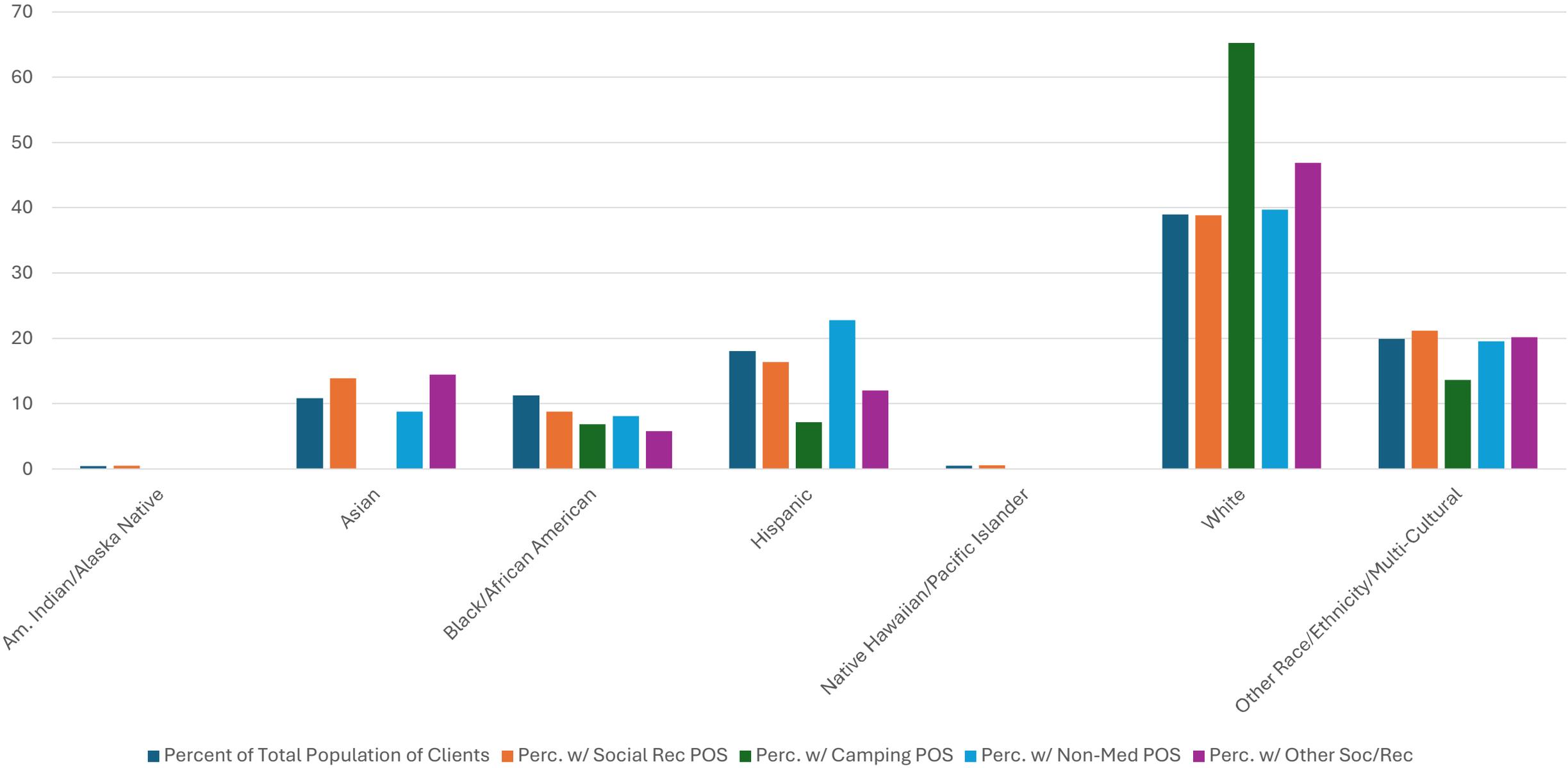


Age Range



Adolescent Adult

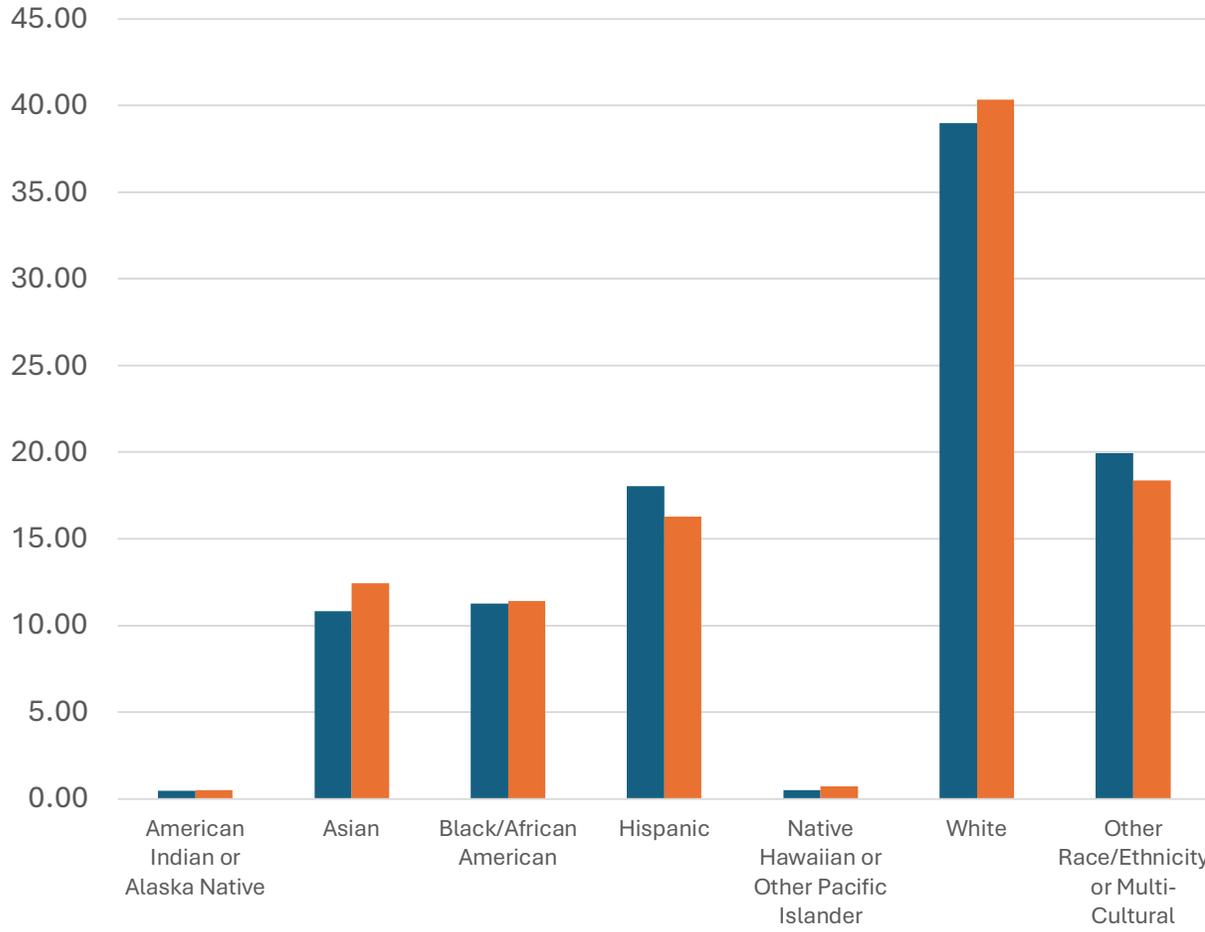
# Social/Rec, & Camping, Educational, Non- Medical and Other Social/Rec Services



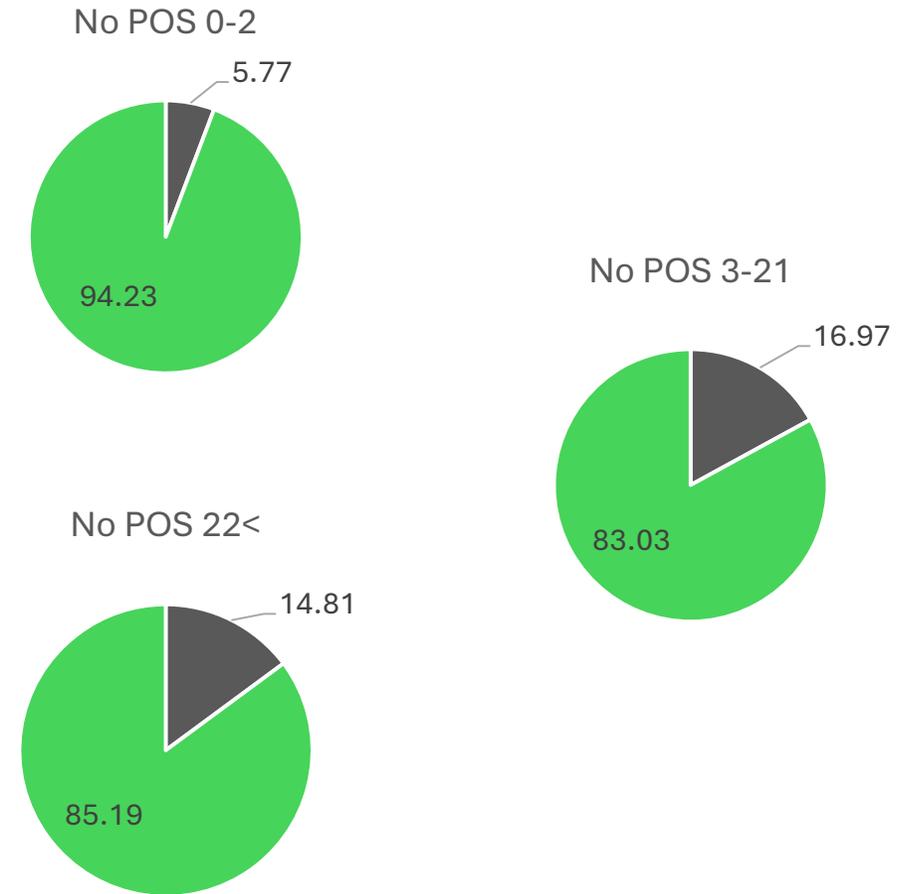
Raw data provided by DDS.

# Clients w/ No POS

## By Ethnicity



## By Age Group

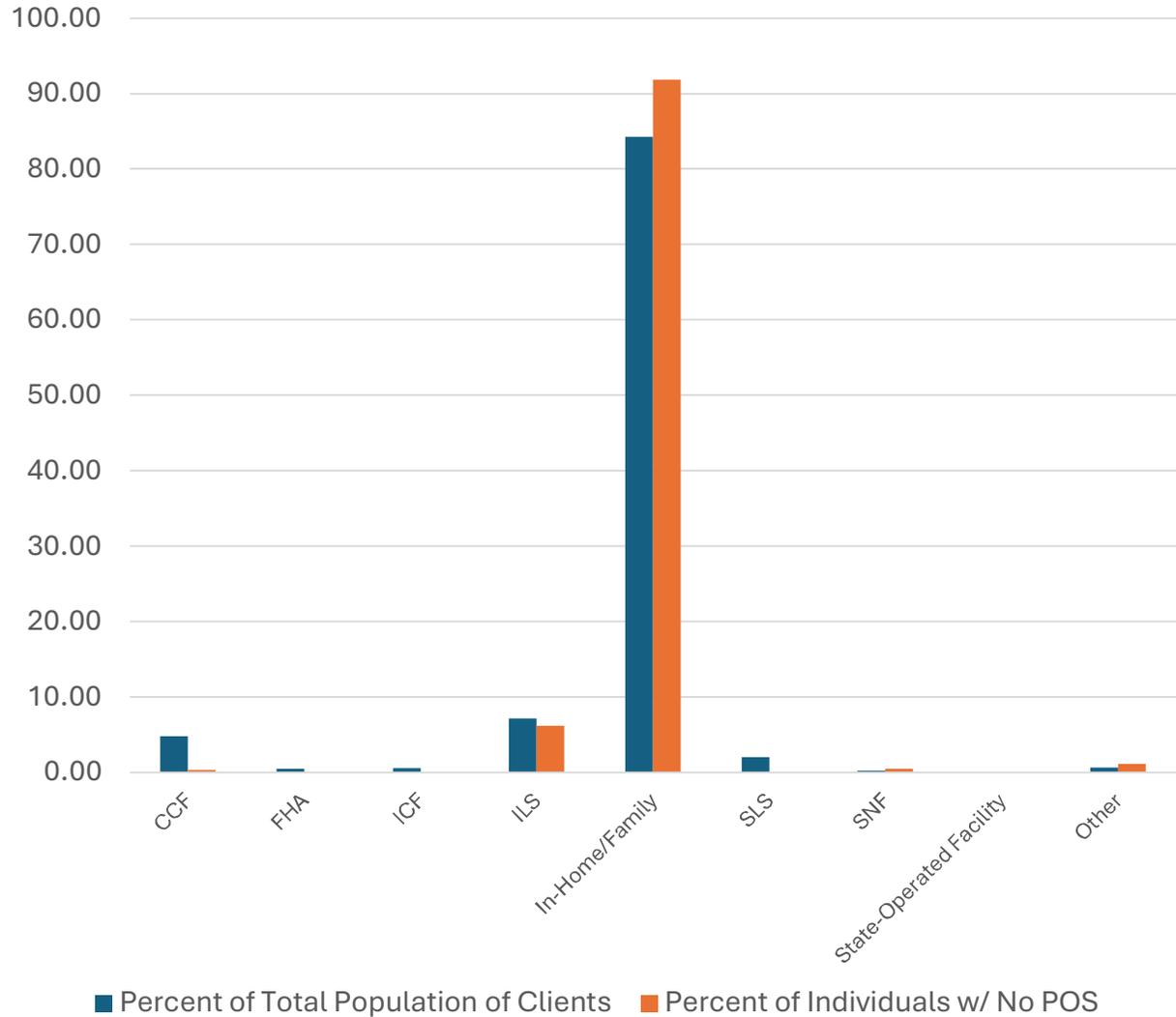


■ Percent of Total Population of Clients ■ Percent of Individuals w/ No POS

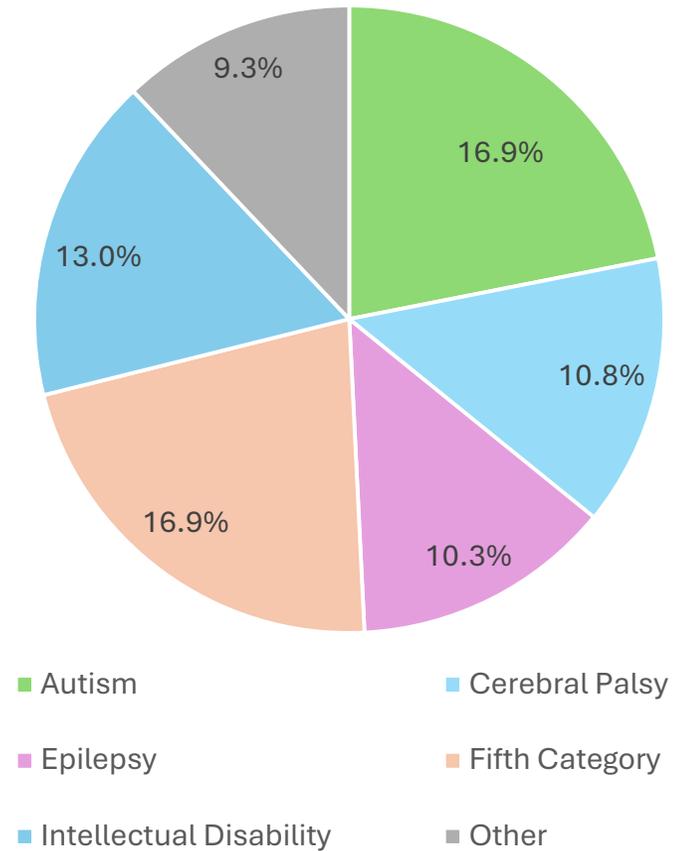
■ No Pos ■ POS

# Clients w/ No POS

## By Residence



## No POS by Primary Dx



Raw data provided by DDS. Percentages reflect Residence by Count of Consumers by Percentage, and Percentage of total No POS. Dx is DDS provided data, complicated by co-occurring Dx.

# IPP Translation

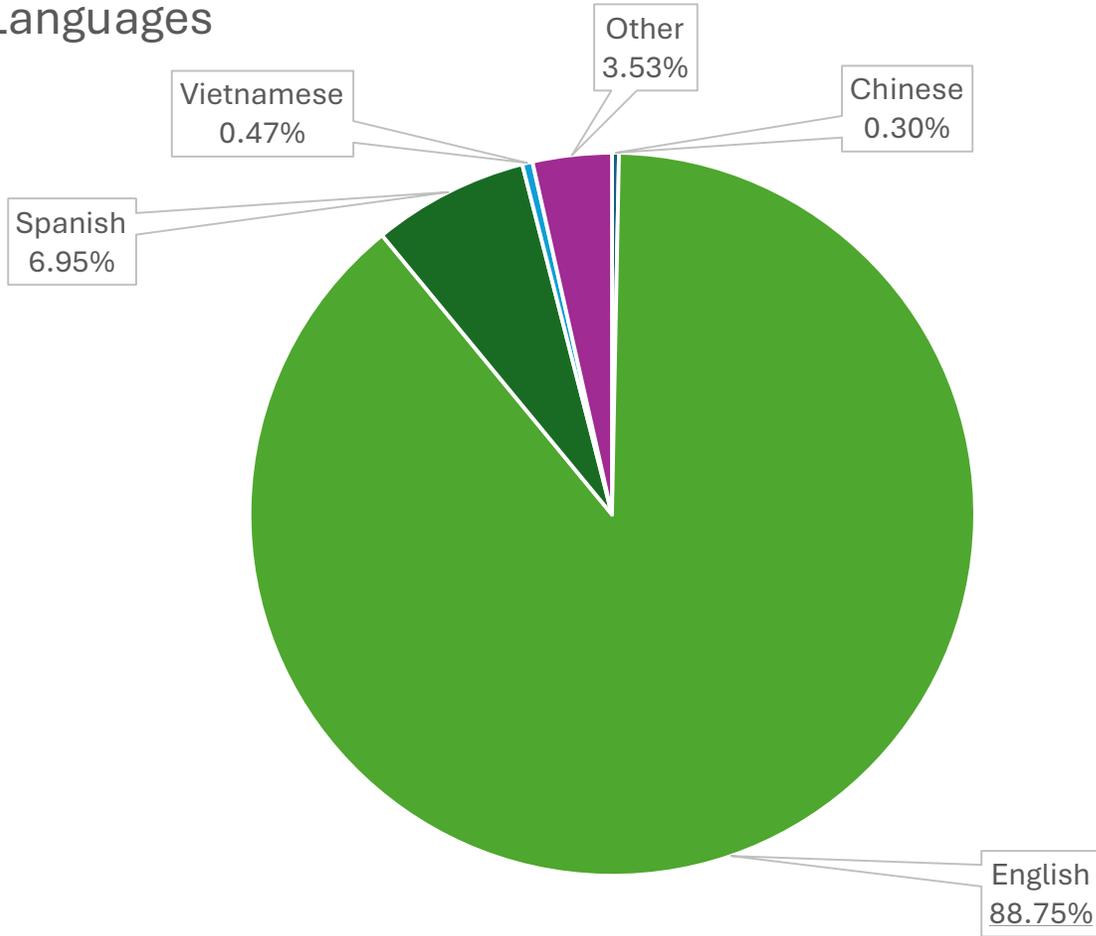
- Note: DDS records/reports on number of requests from families for IPP translation.
- Per agency best practice, ACRC proactively translates the IPP into the preferred written language of the family/client, as such no requests for translation is required or recorded. Thus, the DDS reported number for requested translations for ACRC is 0.

Key Statistics (FY 24-25)		Previous Year
IPPs Translated 2024	920	203
Average Days to Complete Translation	13.5 Days	42.6 Days
Median values of Days to Complete Translation	7 Days	40 Days
Standard Deviation	8.96 Days	22.82 Days

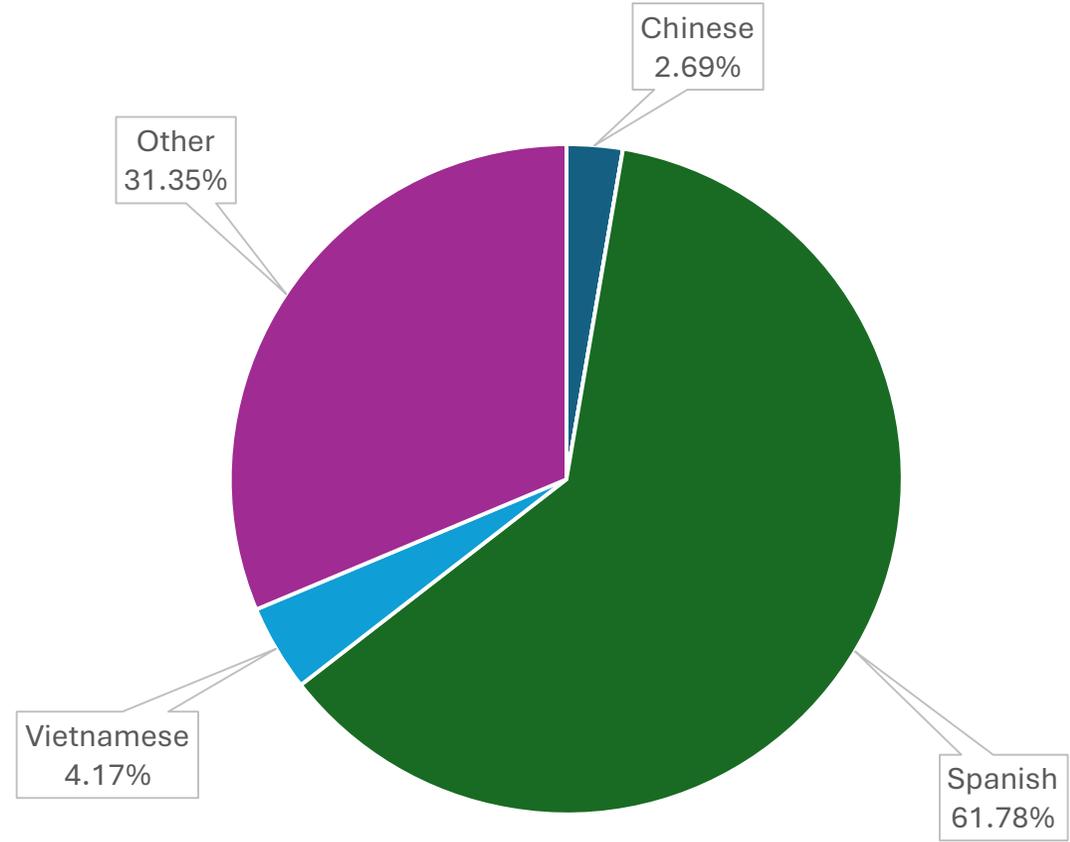
**Note:** The average number of days means that if you add up all the days it took to translate each report and then divide by the number of reports, you get 13.5 days. The median number of days is the middle value when all the days are listed in order, showing that half the reports took less than 7 days and half took more. The standard deviation (8.96) tells us how spread out the days are from the average, with a higher number meaning more variation.

# Client Languages

Languages



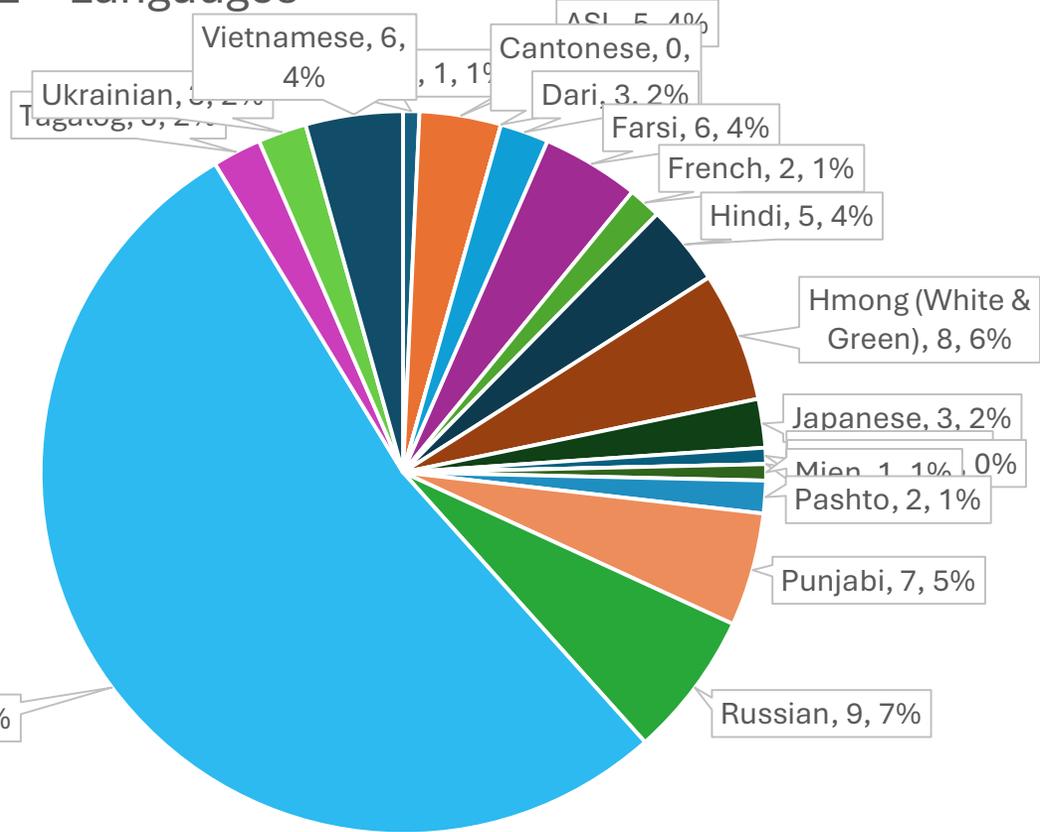
Languages Other than English



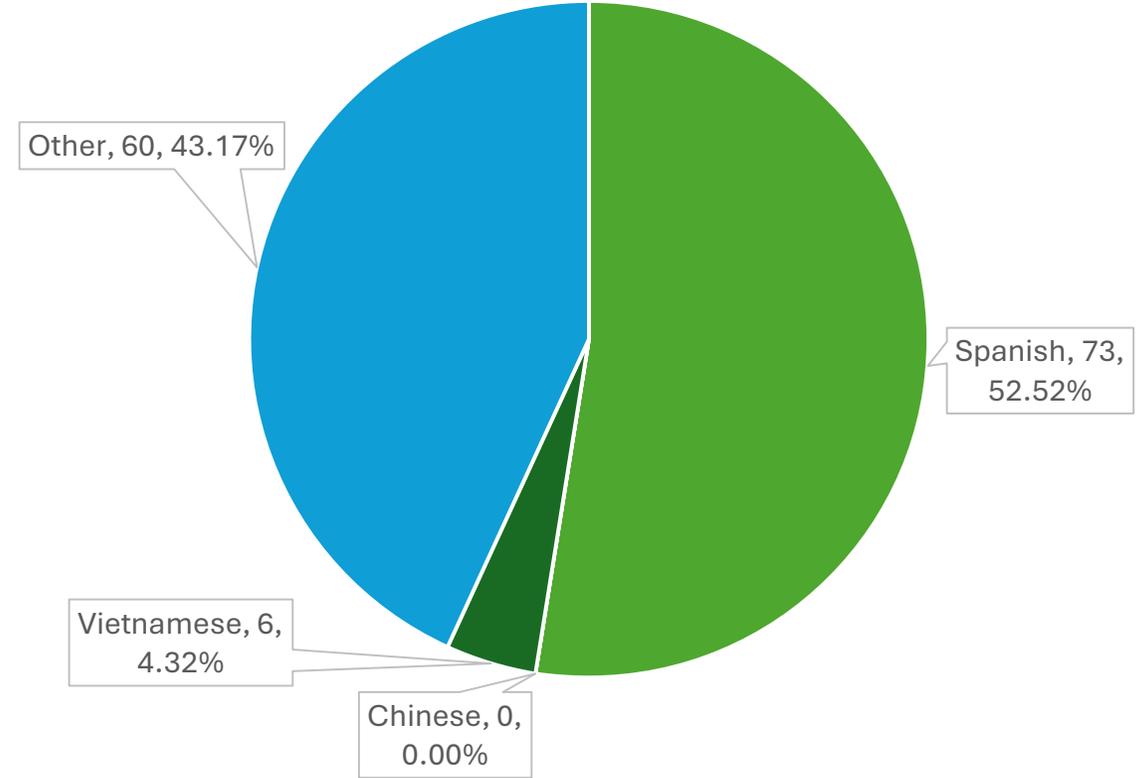
Language groupings done in accordance with DDS directives.

# Staff 2<sup>nd</sup> Languages

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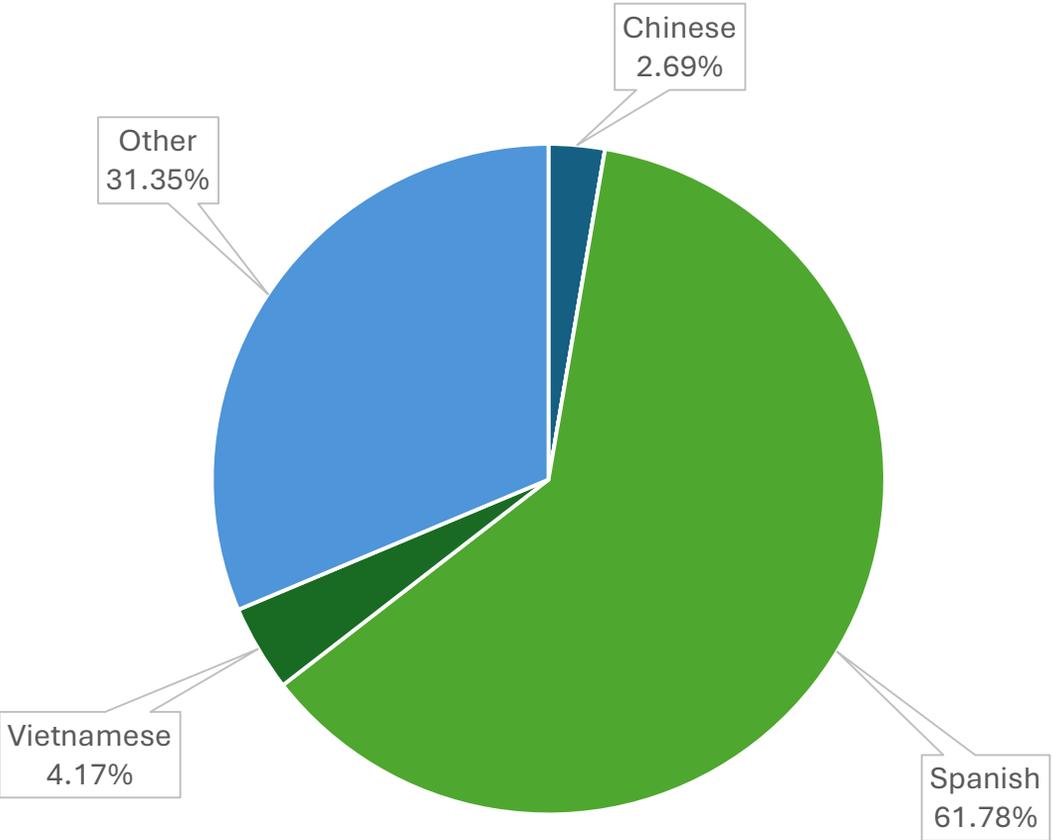


Staff 2<sup>nd</sup> Languages Simplified

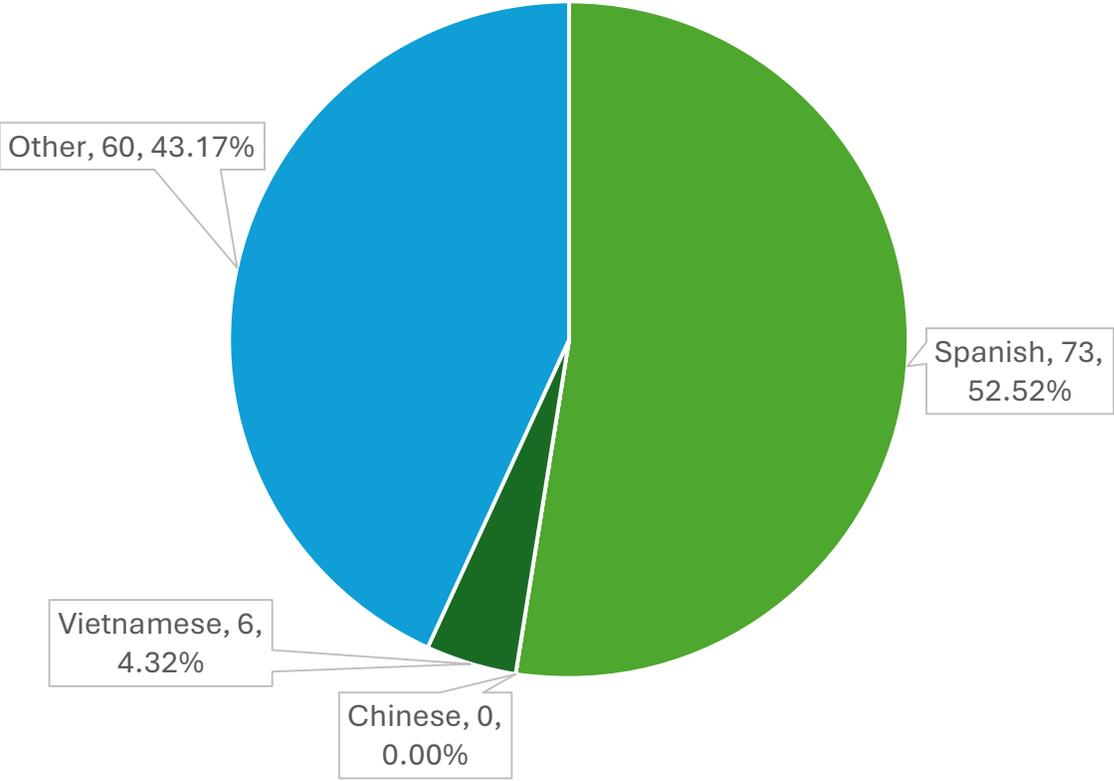


# Client Languages vs. Staff 2<sup>nd</sup> Languages

Languages Other than English



Staff 2<sup>nd</sup> Languages Simplified



- Clients Lang. other than English= 11.25%

- ACRC Bilingual Staff = 25.05%

Language groupings done in accordance with DDS directives.

# ACRC & CBO Partnerships

- Expanding Partnerships through LACC
- Vision y Compromiso, Cares Connects, and U.C. Davis
- 7,493 community members through direct outreach
- Providing collaborative listening sessions and feedback Sessions.
- Evolving relationships Sacramento LGBT, Shingle Springs Tribal TANF, Sacramento Youth Center,
- Staff lead engagement (Sikh, Slavic, 2SLGBTQIA, Native American communities)
- Supporting SAE awardees
- 496 Surveyed in Outreach, 84 during listening sessions. 1,598 translated documents given away.



# Initiatives

- Innovation in Metrics w/ Atlas
- Process Automation and Advanced Analysis
- Printed Translated Booklets/Brochures for Outreach Events
  - Spanish
  - Arabic
  - Chinese
  - Dari
  - Farsi
  - Hmong
  - Korean
  - Punjabi
  - Russian
  - Vietnamese
- Agency-Wide Trainings:
  - Implicit Bias Training for all New Staff
  - Cultural Competency
  - Person-Centered Thinking
- Standardized IPP Document
- Listening Sessions in alternative languages

# Presenters

- Jennifer Bloom: Director of Client Services
- Shamir Griffin: Cultural Diversity Specialist
- Elijah Jenkins: Sr. Data Scientist & System Engineer
- Mechelle Johnson: Director of Client Services
- Dana Muccular: Client Services Manager – Enhanced Service Coordination Unit
- Ryan Patchin: Training Manager

We'd like to hear from you. Send comments to:  
[posequity@altaregional.org](mailto:posequity@altaregional.org)