

Alta California Regional Center
Board of Directors

BOARD POLICY

INPUT

The Board of Directors of Alta California Regional Center (ACRC) believes that clients are best served by the open exchange of information and opinions, and encourages input from any individual or organization (clients, families, employees, Board members, or vendors) without fear of retaliation or retribution. ACRC is committed to providing mechanisms for the resolution of problems or complaints as they arise. Formal processes are established for handling appeals and complaints.

Individuals or organizations are welcome to submit comments through:

- Service Coordinator/Client Service Manager
- Letter
- E-mail
- Fax
- Executive Director's voicemail
- Public comment at Board/committee meetings
- Comment at client and provider advisory committees
- Town Hall meetings

If you feel you have in any way been retaliated against as a result of your input regarding the regional center, please first contact the immediate Client Service Manager, the Director of Client Services, the Executive Director, and then the Board President, in turn.

All input is of value and will be acknowledged promptly.

Adopted: 2/21/02
Reviewed: 11/7/02
Re-adopted: 11/17/11
Re-adopted: 09/27/18