

## **Alta California Regional Center**

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### **Performance Report for Alta California Regional Center**

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Alta California Regional Center (ACRC) we served about 25,000 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At ACRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in most areas. We strive to continue to provide quality services to our clients and their families.

We hope this report helps you learn more about ACRC. If you have any questions or comments, please contact us!

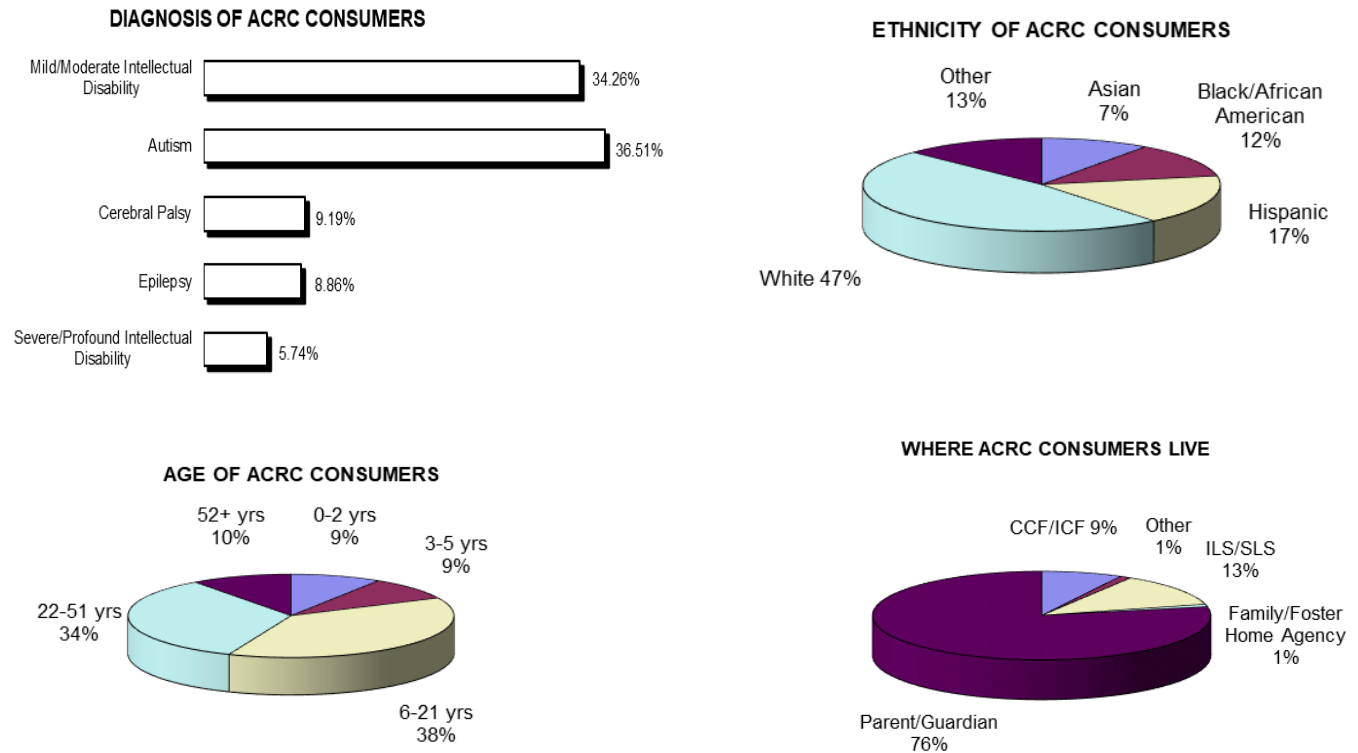
This report is a summary. To see the complete report, go to: [www.altaregional.org](http://www.altaregional.org)  
Or contact Iqbal Ahmad at **916-978-6353**.

*Phil Bonnet*

Director, Alta California Regional Center

## Who uses ACRC?

These charts tell you about who ACRC consumers are and where they live.



## How well is ACRC performing?

This chart tells you five areas where DDS wants each regional center to keep improving.

The first column tells you how ACRC was doing at the end of 2018, and the second column shows how ACRC was doing at the end of 2019.

To see how ACRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2018		December 2019	
	State Average	ACRC	State Average	ACRC
Fewer consumers live in developmental centers	0.12%	0.15%	0.08%	0.14%
More children live with families	99.38%	99.47%	99.44%	99.50%
More adults live in home settings	80.20%	82.77%	80.84%	83.78%
Fewer children live in large facilities (more than 6 people)	0.04%	0.00%	0.04%	0.00%
Fewer adults live in large facilities (more than 6 people)	2.31%	2.38%	2.15%	2.06%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

## Did ACRC meet DDS standards?

Read below to see how well ACRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Partially Met	Partially Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)	96.67%	96.65%
Intake/Assessment timelines for consumers age 3 or older met	95.58%	100%
IPP ( <i>Individual Program Plan</i> ) requirements met	N/A	99.94%
IFSP ( <i>Individualized Family Service Plan</i> ) requirements met	75.3%	84.4%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) The IFSP calculation methodology was changed from composite to average in order to more accurately reflect the RC's performance by only including children reviewed during monitoring and not all Early Start consumers. 4) N/A indicates that the regional center was not reviewed for the measure during the current period.

## How well is ACRC doing at getting consumers working?

The chart below shows how well ACRC is performing on increasing consumer employment performance compared to their prior performance and statewide averages:

Areas Measured	Time Period			
	CA	ACRC	CA	ACRC
<b>Consumer Earned Income (Ages 16 to 64):</b> Data Source: Employment Development Department	Jan through Dec 2017		Jan through Dec 2018	
Quarterly number of consumers with earned income	27,182	2,602	27,526	2,584
Percentage of consumers with earned income	17%	21%	16%	20%
Average annual wages	\$9,033	\$8,495	\$10,317	\$9,411
<b>Annual earnings of consumers compared to people with all disabilities in California</b> Data Source: Cornell University Disability Status Report	2017		2018	
	\$47,500		\$47,600	
<b>National Core Indicator Adult Consumer Survey</b>	July 2014-June 2015		July 2017-June 2018	
Percentage of adults who reported having integrated employment as a goal in their IPP	27%	22%	29%	32%
<b>Paid Internship Program</b> Data Source: Paid Internship Program Survey	2017-18		2018-19	
	CA Average	ACRC	CA Average	ACRC
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	6	21	9	19
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	18%	34%	13%	28%
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$11.64	\$11.92	\$12.45	\$12.32
Average hours worked per week for adults who participated in a Paid Internship Program	18	18	17	17
<b>Competitive Integrated Employment</b> Data Source: Competitive Integrated Employment Incentive Program Survey				
Average wages for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made	\$11.93	\$11.63	\$12.76	\$12.83
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	22	20	22	23
Total number of Incentive payments made for the fiscal year for the following amounts:	\$1,500	13	18	27
	\$1,250	21	30	39
	\$1,000	29	24	43

To obtain these statistics, DDS provided the EDD with client data, and the EDD matched that information to their database and returned individual-specific wage data including employment locations, business name and type. DDS then analyzed the data for accuracy and only reported to regional centers the information deemed most accurate. Approximately 87% of the EDD data were deemed accurate enough to report with confidence. \*The Cornell University 2018 Disability Report was not available at the time that this report was finalized.

## How well is ACRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		2018	2019	2018	2019	2018	2019	2018	2019	2018	2019	2018	2019	2018	2019
Birth to 2	Consumers	0%	0%	9%	10%	9%	10%	22%	23%	0%	0%	37%	37%	22%	20%
	Expenditures	0%	0%	11%	12%	8%	9%	23%	26%	1%	1%	41%	39%	15%	14%
3 to 21	Consumers	0%	0%	11%	11%	11%	11%	20%	20%	0%	0%	42%	40%	16%	16%
	Expenditures	1%	1%	8%	9%	14%	14%	18%	18%	0%	0%	43%	43%	16%	16%
22 and older	Consumers	1%	1%	7%	7%	14%	14%	12%	12%	0%	0%	58%	58%	8%	8%
	Expenditures	0%	0%	4%	5%	12%	12%	8%	9%	0%	0%	68%	68%	6%	6%

Number and percent of individuals receiving only case management services by age and ethnicity

Measure	Year	Number of Eligible Consumers Receiving Case Management Only			Percent of Eligible Consumers Receiving Case Management Only		
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older
American Indian or Alaska Native	2018	1	16	12	7%	33%	20%
	2019	1	6	8	7%	13%	13%
Asian	2018	24	387	169	8%	32%	23%
	2019	24	362	157	6%	27%	20%
Black/African American	2018	28	370	185	9%	30%	13%
	2019	35	336	162	9%	26%	11%
Hispanic	2018	60	481	195	8%	21%	15%
	2019	39	452	199	4%	19%	15%
Native Hawaiian or Other Pacific Islander	2018	1	16	14	8%	33%	28%
	2019	1	15	11	5%	28%	22%
White	2018	72	1,399	593	6%	30%	10%
	2019	76	1348	618	4%	24%	15%
Other Ethnicity or Race	2018	42	489	128	5%	27%	16%
	2019	29	428	116	5%	27%	10%
Total	2018	228	3,158	1,296	7%	28%	12%
	2019	205	2947	1271	5%	25%	12%

**Want more information?**

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