

ATTACHMENT A

1. 3/23/26

Alta California Regional Center -- These are my comments on the purchase of service zoom hearings held by Alta on March 13 and 18.

I thought there was a constructive and respectful exchange and dialog between the community members and Alta staff.

I again express my frustration with the refusal of Alta to post the videos of the two Purchase of Service meetings which contain community comments. The discussion by the Black mother who has had three service coordinators and not one mentioned the Self Determination Program to her should have visibility. And the discussion by the Hispanic mother who called for a much more nuanced discussion of the statement that families of color prefer to keep their family members home thus accounting for lower utilizations of services compared to others deserves more discussion and visibility. **There is no public policy objective to be met by refusing to post the two POS meeting recordings.** This is censorship on Alta's part. Please make sure this issue of withholding of the posting of the two zoom meetings with community comments is noted in the Alta report to DDS. <https://www.altaregional.org/post/purchase-service-meeting> - no links to recordings with community comments as of March 23.

I sent the following email to the Department of Developmental Services. As of March 23, I have not heard back from DDS.

March 19, 2026

XX

Northern Region Office

Department of Developmental Services

Dear XX:

I am following up on the March 16 email I sent Director XX regarding the Alta March 13 Purchase of Service (POS) meeting recording being edited to remove community comments. XX told me to reach out to you.

It turns out Alta pre-recorded an in-house Purchase of Service presentation which it posted at the Alta youtube channel. Alta then did another live full Purchase of Service presentation with the community on March 13 which had community comments after the presentation. This March 13 meeting was recorded according to the email below from Alta Director XX

It would be helpful for the community to have access to the March 13 meeting recording. It is a public record and was done for the purpose of receiving community input. If Alta leaves up its precoded POS presentation which contains no community comments, Alta

ATTACHMENT A

will effectively have censored / silenced its community by not using the recording with the community comments.

Please take whatever steps you can to have Alta put up the full March 13 recording of the live POS meeting which contained community comments.

As a separate note, the second POS meeting of two hours of community comments and interactions with Alta staff was held yesterday March 18. It was a constructive meeting. The March 18 recording link is not yet posted at the Alta web site. <https://www.altaregional.org/post/purchase-service-meeting> I sent an email to Alta this morning asking for the March 18 meeting recording to be posted as the deadline to submit comments to Alta is March 23. I have not yet heard back from Alta.

I trust the department can help the community have access to the full POS March 13 recording with community comments. And preemptively, I seek to have both the March 13 and the March 18 POS meeting recordings to be available to the public via links at the Alta web site. I look forward to your response.

Thank you.

*Sacramento
community advocate*

cc: XX

The two POS hearings and the Alta powerpoint material made available for the POS hearings managed to avoid meaningfully addressing Alta's woefully low fulfillment of services authorized through the IPP process. In 24-25, Alta fulfilled only 57% of purchases of services authorized through the IPP process.

So what does this mean for the 1985 California Supreme Court ruling that services in the IPP are an entitlement?

What damage and difficulties did this lack of providing needed services cause to individuals and their families? Alta's POS material for the meeting does not examine such real world impacts. Why can a neighboring regional center with whom Alta partners, Valley Mountain Regional Center, have a 76 % fulfillment rate for its individuals and families and Alta is at only 57 % - for the 24-25 fiscal year?

Something is wrong with Alta's performance for its individuals and families when over 40 % of authorized services are not delivered. The Department of Developmental Services and the Alta Board of Directors accept this failure to perform and individuals and families suffer. This is wrong.

[ACRC Annual POS Report](#) 57% of IPP services fulfilled for 24-25

ATTACHMENT A

Lastly, during one of the POS meetings, I made a comment that it would be helpful for Alta to send a copy of the report it submits to DDS to all the meeting attendees. The Executive Director said it would be posted at the Alta website. This means Alta is effectively "burying" a very detailed and informative recap of the comments by meeting attendees. Alta should send the submitted report to DDS to all zoom meeting attendees. What is gained by refusing to do this? It is simply an email with a link. Yet Alta says no.

Thankyou for your consideration of these comments.

community member
Sacramento

2. 3/13/2026

Great job presenting all of the data and connecting to active initiatives.

3. 3/13/2026

Pay for back up transportation that doesn't replace Paratransit services for the many communities that Alta regional center serves but supplements it because most clients (like me) don't have access to transportation companies that ambulatory clients have.

4. 3/9/2026

Create more opportunities for adults who have cerebral palsy to get physical therapy services because there is not enough physical therapy available for adults particularly for adults who over eighteen.

5. 2/23/2026

Good morning. I've registered for the POS meeting. Over the years we have struggled to get POSs from Alta to all of our vendored facilities. We have locations in Yuba City, Olivehurst and Grass Valley.

The system is suppose to send the POS to the email on file for that facility. Typically we never get those emails. The service coordinator is then unaware that we didn't receive it. Consequently, they lack access, forcing us to call or email the correct person in the accounting department. They attempt to resend it, but this often fails.

How can we close the loops to ensure that every time a new POS is issued, we receive a copy, and everyone is notified that it went out to the vendor?