Risk Management & Mitigation Special Incident Reporting

	Shared Information Reporting			
	Action	Documents		
Who	ACRC Vendors and Long-term Health Care Facilities who serve	•	ACRC Shared	
	ACRC Clients		Information Report	
What	Shared Information report – Shared Information is a report of			
	an occurrence provided by vendor and long-term health care	•	*Vendor Special	
	facilities regarding a client that is neither DDS Reportable nor		Incident Reporting	
	ACRC Best Practice Reportable.		Requirements	
	Shared Information Categories:		***Under	
	Routine seizures not requiring medical attention	•	Vendored Care	
	2. Clients missing program for 3 consecutive days (unexcused		vendored care	
	absences)			
	3. Client falls-no injury or received basic first aid			
	4. Condition requiring medical intervention at one of the			
	following locations: Emergency Rooms; Out-patient Care			
	or Urgent Care Clinic*if the treatment they received is			
	not listed on *" Vendor Special Incident Reporting			
	Requirements" *** under vendored care			
	5. Pregnancy			
	6. Medication refusals-if client is age 14 or older			
	7. Minor injury-basic first aid			
	8. Injury-accident			
	9. Injury – from a behavior episode			
	10. Injury from another client			
	11. Injury –unknown (if not suspecting physical abuse)			
	12. **Aggressive act to another client			
	13. **Aggressive act to family 14. **Aggressive act to self			
	15. **Aggressive act to staff			
	16. Severe verbal threats			
	17. Drug /Alcohol Abuse			
	18. Community safety: (i.e. jumping out of a moving vehicle; j-			
	walking; riding bike without helmet etc.)			
	19. Property damage			
	20. Theft by a client			
	21. Law Enforcement Involvement (Arrests should be			
	reported as an SIR)			
	22. Bed bugs (If not suspecting neglect)	L		

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	23. Report incidents on left column of *"Vendor Special Incident Reporting Requirements" that *** did not occur under vendored care. **If no injuries were received by victim or client (alleged perpetrator) has not been arrested.
When	Shared Information should be reported by the vendor or long-term health care facility to the Service Coordinator either verbally or using the Shared Information form (whichever is determined most appropriate) within 48 hours. Exceptions are occurrences that take place on a regular basis such as behaviors or routine seizures. For these type of occurrences the Planning Team will determine the appropriate interval at which the Shared Information should be reported to the ACRC Service Coordinator.
Where	Documentation is entered into the vendors and/or Long-term care facilities On-going Notes
Why	Shared Information allows for Vendors to communicate with ACRC and collaboratively plan for the health and safety of the client.
How	Vendors or Long-Term Health Care Facilities will call, email or submit incident details using the Shared Information form. Upon receipt, the SC reviews it to ensure it is not a DDS Reportable or Best Practice Reportable incident as well as contains adequate detail. SC may request additional information to be provided.