

**Language Access and Cultural Competency 2024-2025 Fund Amount
\$1,164,196.00**

A. Projects

- Alta California Regional Center (ACRC) continued its commitment to providing support and increasing access to services through working alongside other agencies, providing outreach, collecting consumer feedback, and offering training. ACRC has contracted with Futures Explored, IHSS Connections LLC, as new contractors for the fund year. In addition to this the continuation of the Transitional Age Toolkit with U.C. Davis and finalizing the 2-year contract with Vision y Compromiso.
- Contract with IHSS Connect Cares Connects LLC is to improve access to care providers for IHSS, respite, and daycare across county lines. This project is aimed at increasing ease of access for those living in more isolated counties and areas within ACRC catchment areas, providing services in 10-target languages, allowing updated access and screenings for recipients of the services and tag regional center clients utilizing the services. Contract began execution June 2025.
- Contract with Futures Explored will focus on highlighting key services and interpreted videos for 8-target languages to play in the regional centers 7 branch office lobbies to further communicate information pertaining to ACRC services, eligibility, qualifications and related services across age, and feature video footage of staff and clients from the areas we serve – in an accessible manner.
- The contract with U.C. Davis continues to focus on developing culturally and linguistically appropriate surveys to use on focus groups containing caregivers, clients, families, and client advocates.
- Due to the successful completion of work with the regional center during the previous LACC fund year, ACRC has funded Vision y Compromiso to run cohorts of Arte y Cultura Classes to the community members. Families and individuals who attended these classes and meet criteria for graduation received recognition from both partner agencies. In acknowledgement of community member's feedback of preferred location, classes were held within additional agencies and private homes.

B. Goals: ACRC will work with local regional agencies, advocates, tribal bodies, and supplement general funds to ensure improved service, education, and access to resources for both community members and staff members of the regional center using the following methods:

- Over 700 ACRC staff were trained via Circle-Up to improve knowledge on implicit biases such as working in case management and with clients in need. We provided outreach to 60 events to a total of 8,768 in person and 542 online, hired 3 new bilingual staff, provided interpretation to 117 people, held 5 Listening Session to target ethnic groups, and developed 237 translated documents.
 - Lower wait time for translated documents
 - Increase access to resources to diverse populations
 - Increase numbers of vendors that represent these populations by informing them of vendorization process and SDP.
- C. Ethnicity and Languages:** ACRC continues to provide timely translated materials and interpretation via staff and third-party interpreters to the following communities within our catchment areas: Vietnamese, Tagalog, Arabic, Chinese, Spanish, Russian, American Sign Language, and Farsi (Persian) while being mindful of growing language needs. In addition to this we are continuing our commitment to improve relationships to our Native American, 2SLGBTQIA, and rural communities.
- D. Approved Activities:** Listening sessions, feedback sessions, website development, outreach, translation of services, support for monolingual communities with lower POS utilization, addressing stigma within culturally and linguistically appropriate materials and media. Development of videos on regional center services via third-party in target languages.