

POS Report & Disparity Study

ACRC Fiscal Year 2023/2024

Ethnicity Subgroup	ACRC Percent of Client Pop.	State of CA Perc. of Client Pop
American Indian or Alaska Native	0.49%	0.34%
Asian	10.84%	8.86%
Black/African American	11.35%	7.95%
Hispanic	18.49%	42.77%
Native Hawaiian or Other Pacific Islander	0.45%	0.19%
White	40.93%	24.87%
Other Race/Ethnicity or Multi-Cultural	17.41%	15.00%

Raw data provided by DDS. Percentages and visual callouts resulting in a difference of +/- 2% done via ACRC analysis.

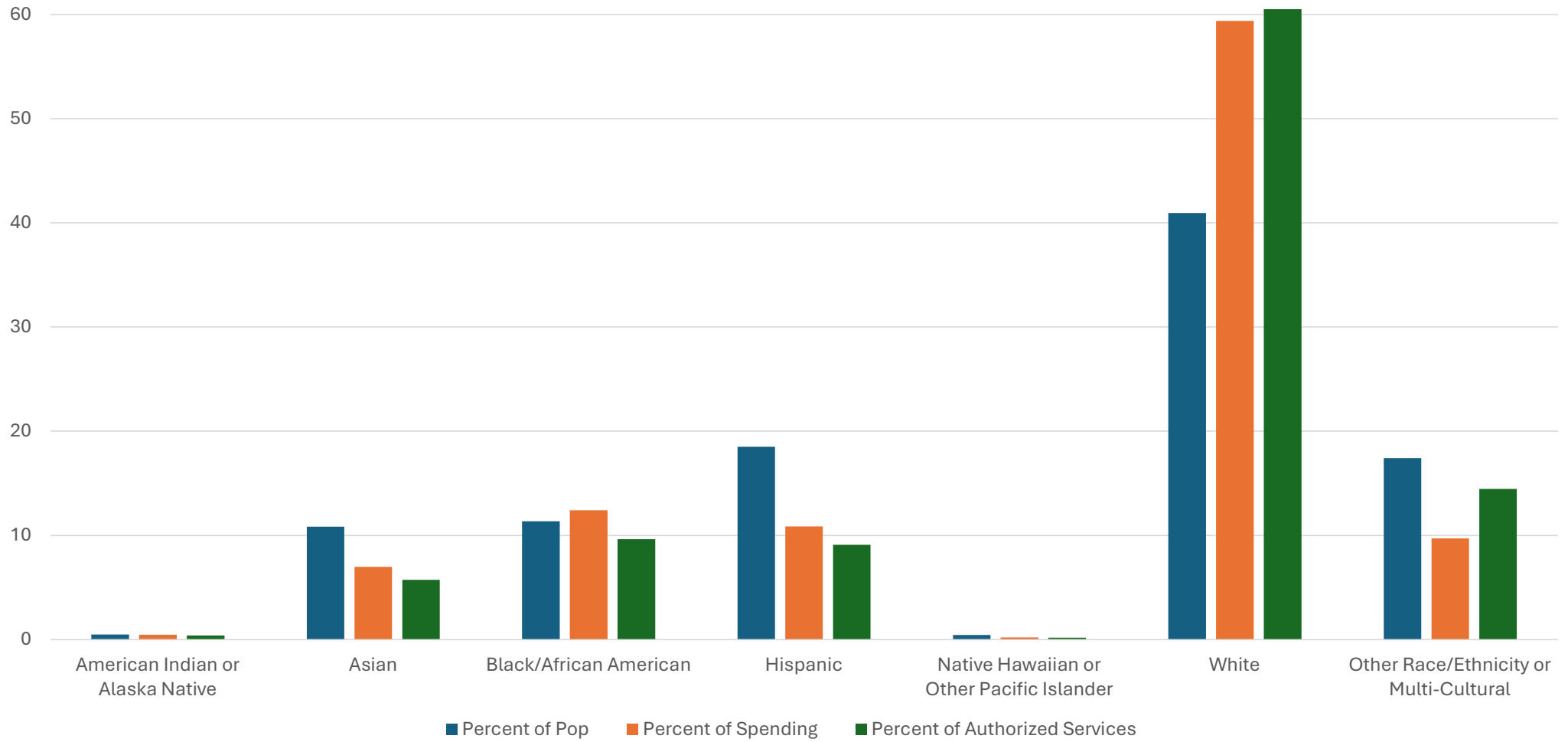
Ethnicity Subgroup	ACRC Percent of Client Pop.	Percent of Spending	Spending Diff.	CA Spending Diff
American Indian or Alaska Native	0.49%	0.47%	-0.02%	-0.11
Asian	10.84%	6.97%	-3.86%	0.62
Black/African American	11.35%	12.41%	1.05%	-2.92
Hispanic	18.49%	10.85%	-7.64%	13.35
Native Hawaiian or Other Pacific Islander	0.45%	0.21%	-0.24%	0.01
White	40.93%	59.37%	18.43%	-16.55
Other Race/Ethnicity or Multi-Cultural	17.41%	9.69%	-7.72%	5.60

Raw data provided by DDS. Percentages and visual callouts resulting in a difference of +/- 2% done via ACRC analysis.

Ethnicity Subgroup	ACRC Percent of Client Pop.	Percent of Spending	Spending Diff.	Perc of Auth Services	POS Count Diff.
American Indian or Alaska Native	0.49%	0.47%	-0.021	0.38%	-0.11%
Asian	10.84%	6.97%	-3.862	5.72%	-5.11%
Black/African American	11.35%	12.41%	1.053	9.63%	-1.72%
Hispanic	18.49%	10.85%	-7.648	9.10%	-9.39%
Native Hawaiian or Other Pacific Islander	0.45%	0.21%	-0.240	0.18%	-0.26%
White	40.93%	59.37%	18.439	60.50%	19.57%
Other Race/Ethnicity or Multi-Cultural	17.41%	9.69%	-7.721	14.46%	-2.95%

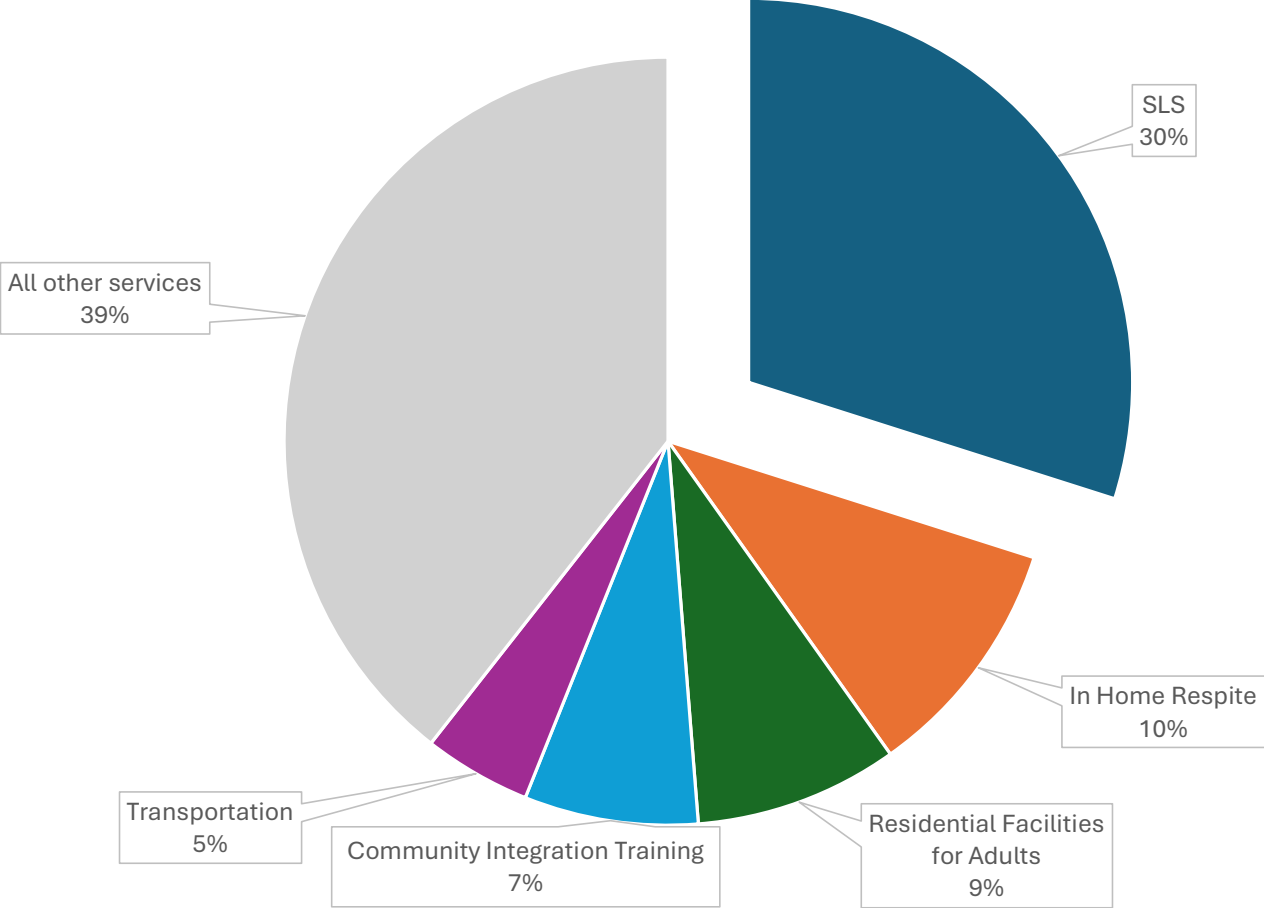
Raw data provided by DDS. Percentages and visual callouts resulting in a difference of +/- 2% done via ACRC analysis.

Population vs Spending vs Authorized Services

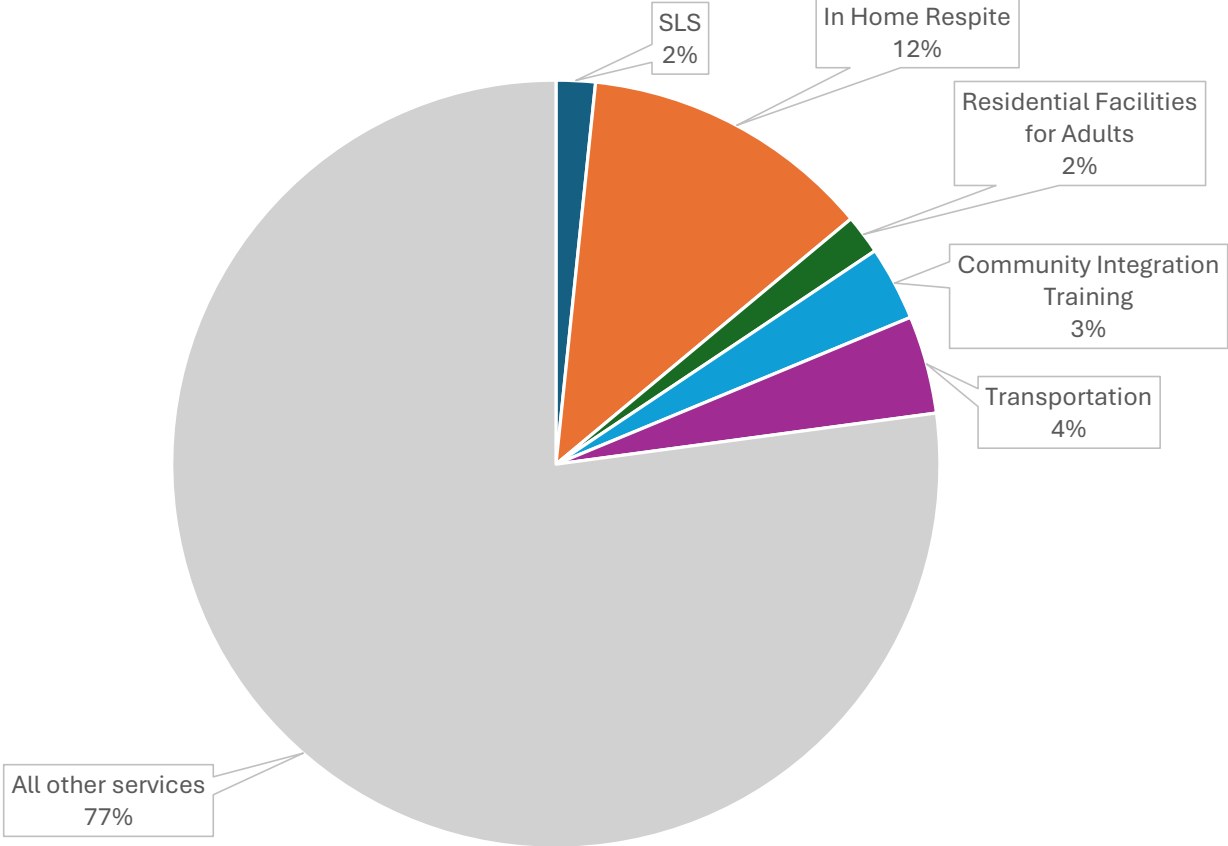


Raw data provided by DDS. Percentages and visual callouts resulting in a difference of +/- 2% done via ACRC analysis.

Percent of Total Spending



Percent of Total Number of POS



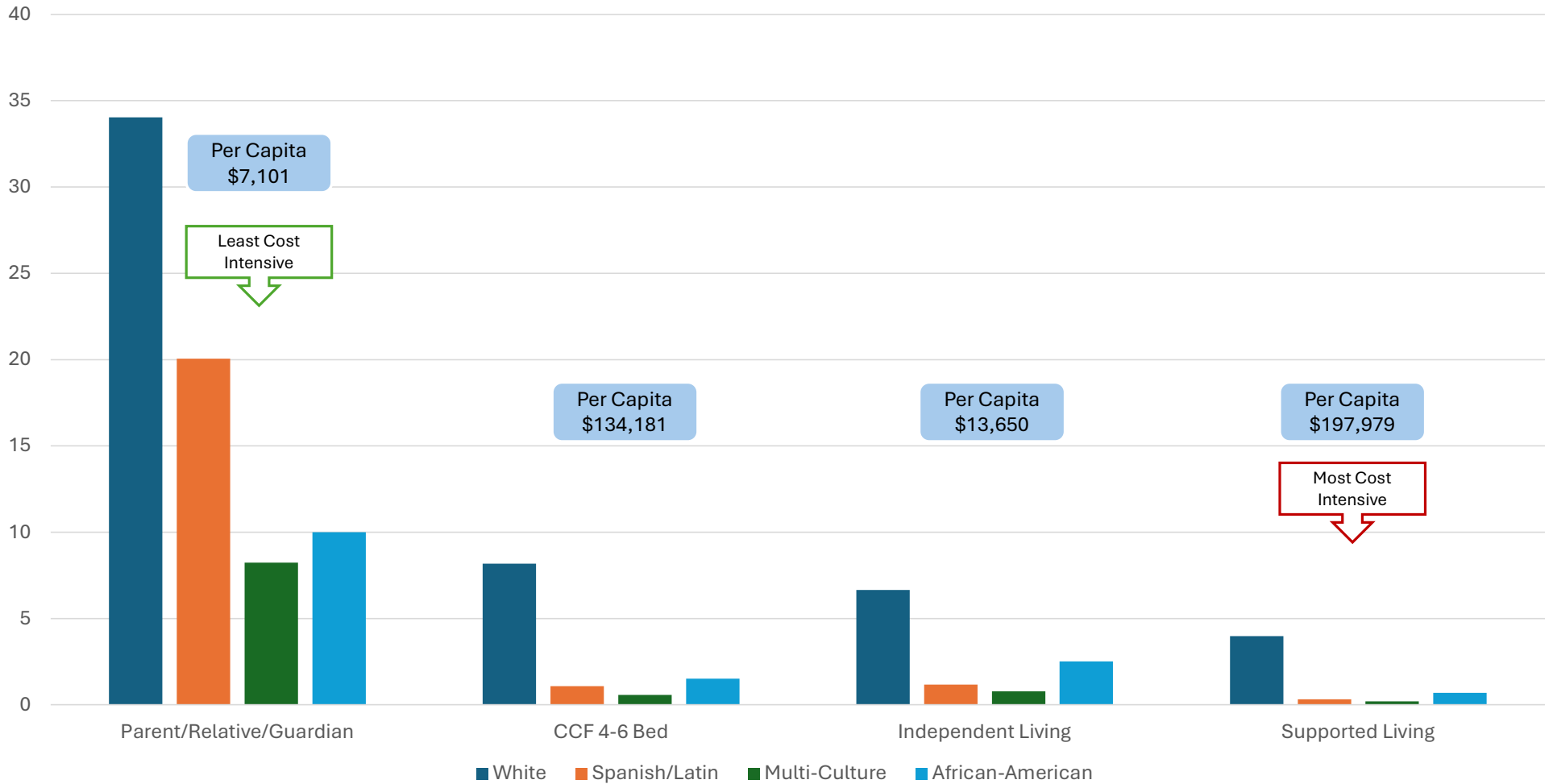
Percent of Total Spending



Percentage of POS Count by Residence Type

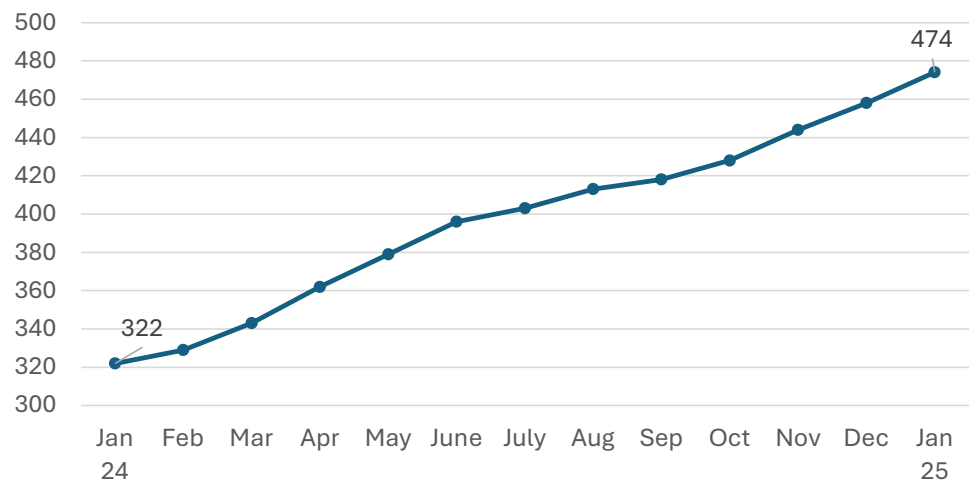


Percentage of POS Count by Residence Type & Ethnicity

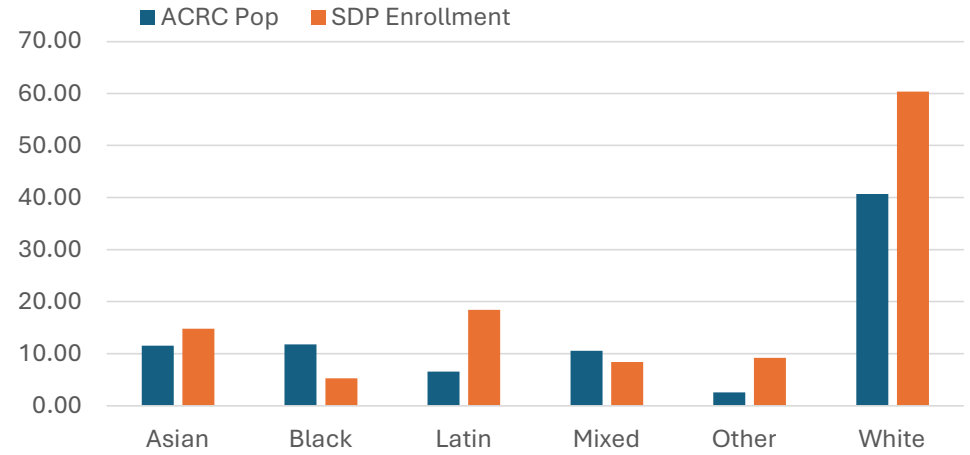
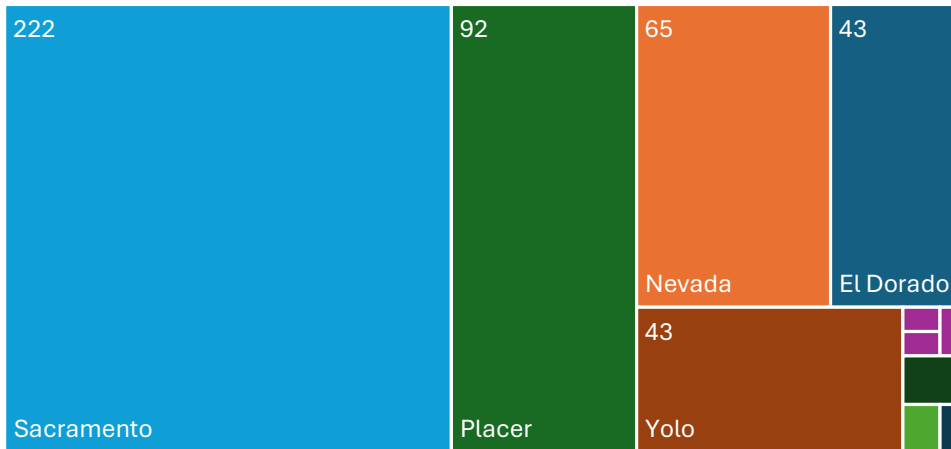


Per capita data drawn from DDS provided analysis. **Note: About top 4 as represented by the data.**

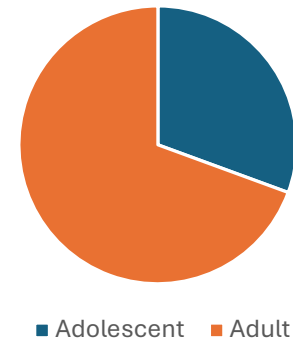
Self-Determination Program



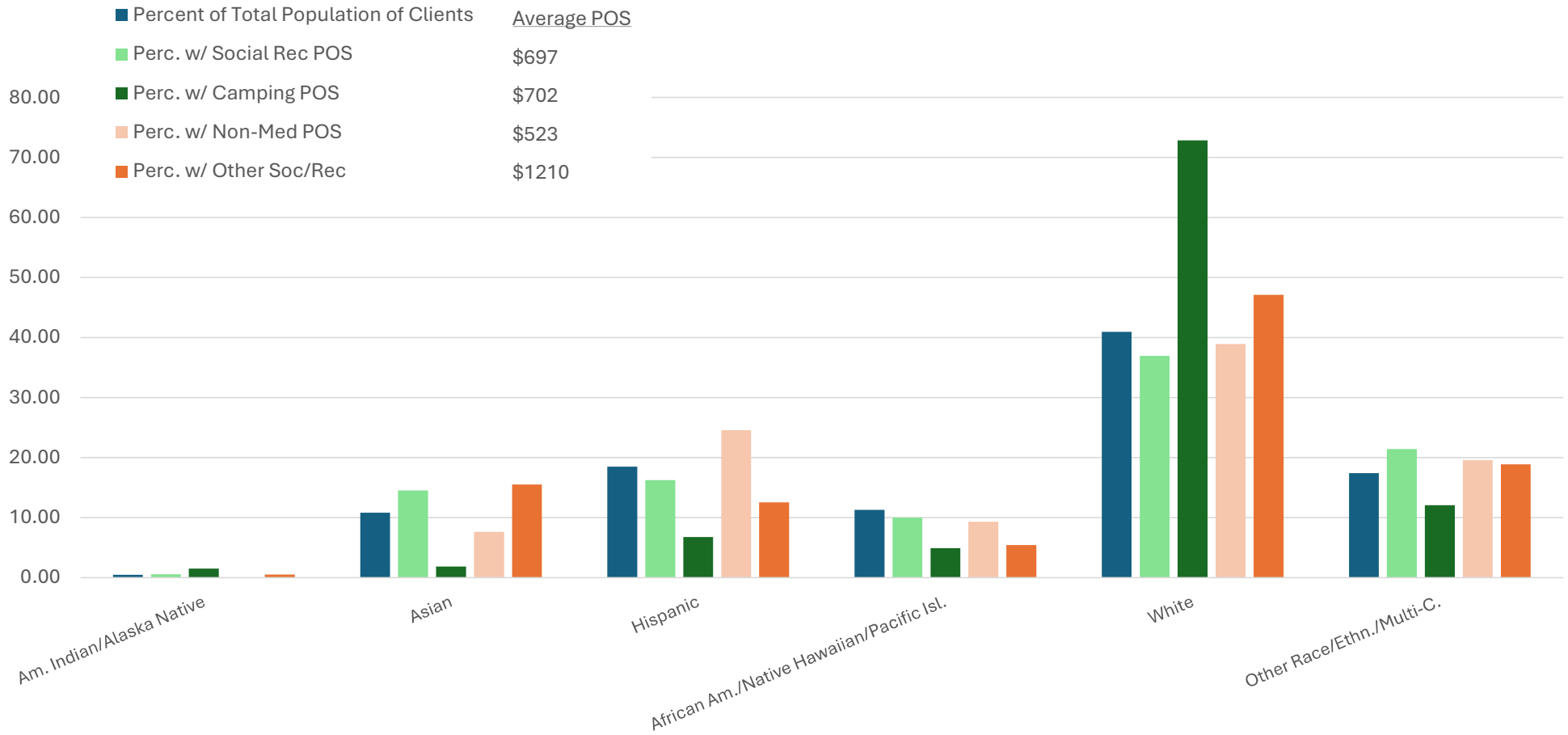
SDP by County



Age Range

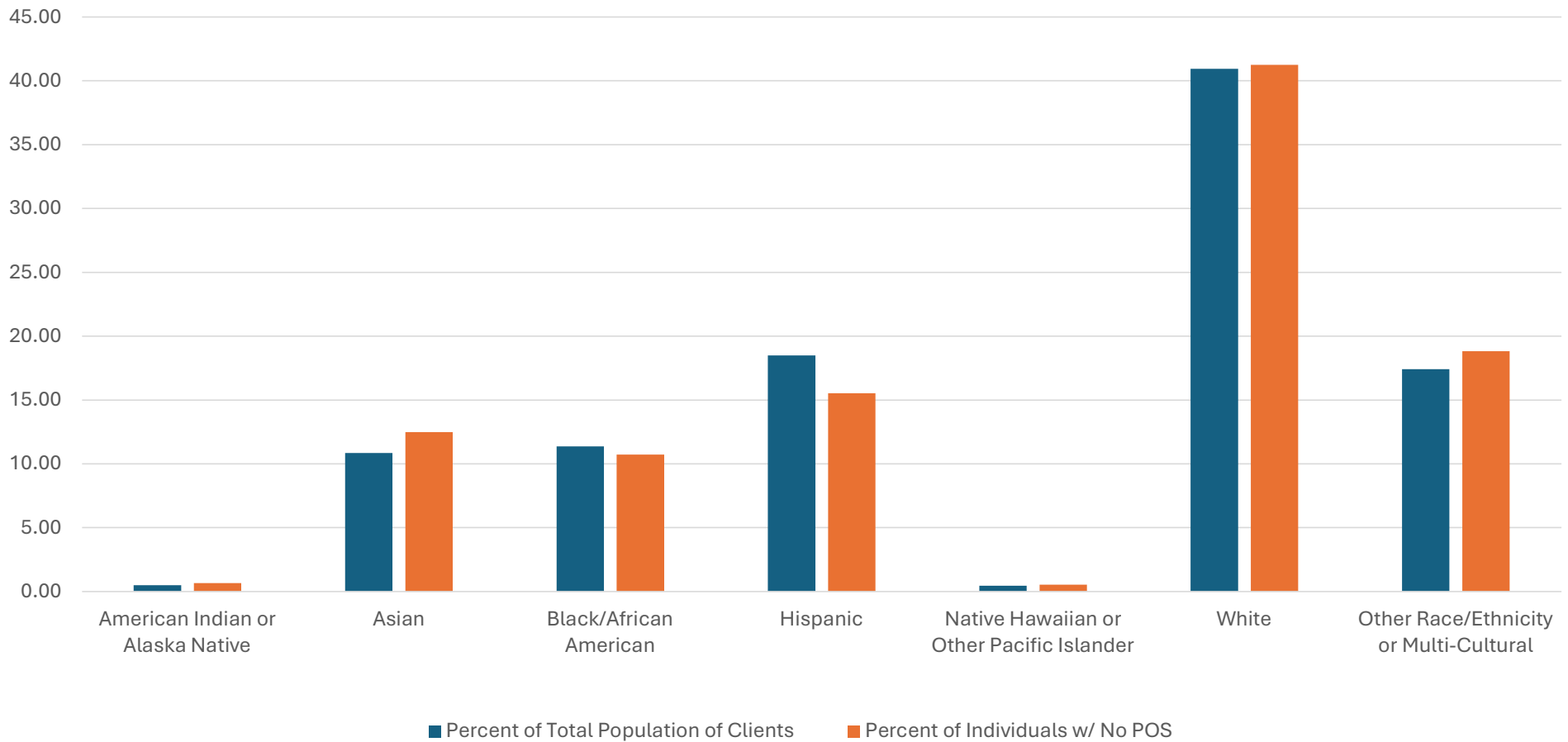


Social/Rec, & Camping, Educational, Non- Medical and Other Social/Rec Services



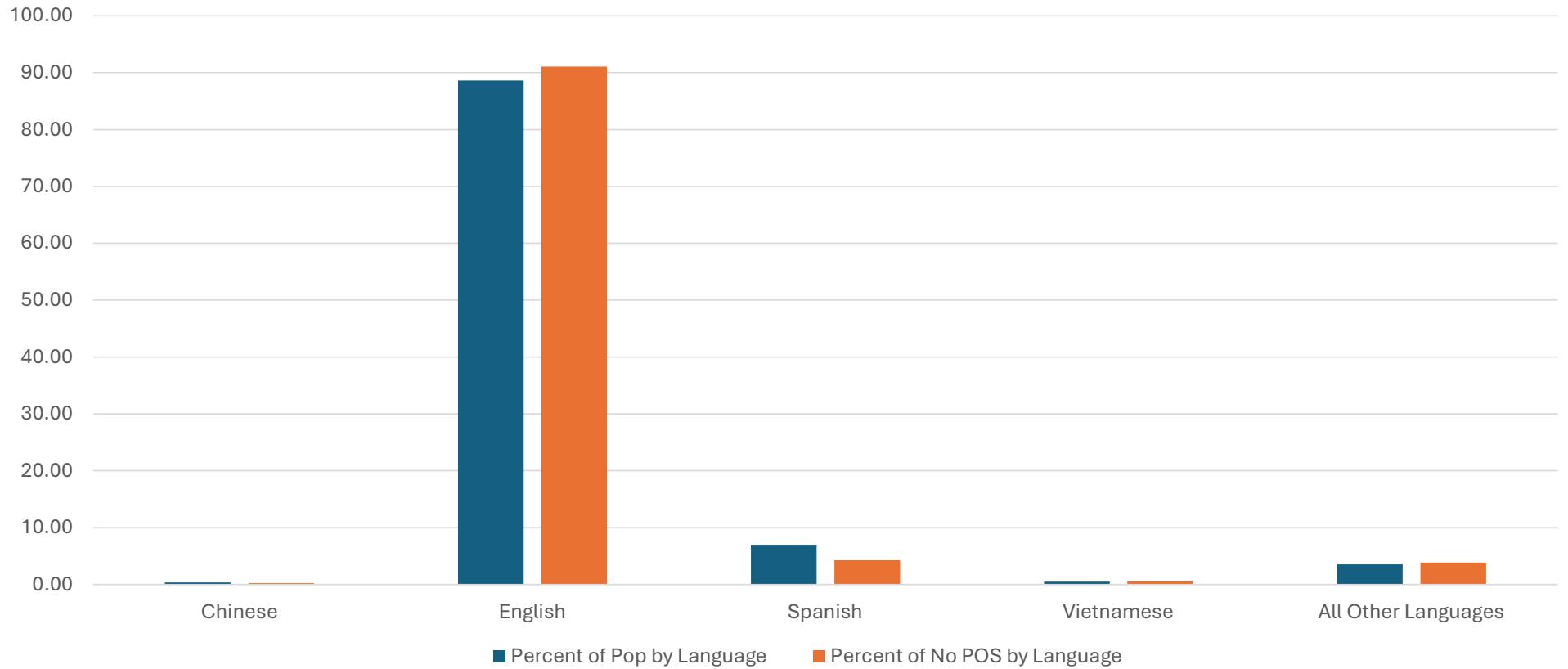
Raw data provided by DDS. ACRC combined Black/African American & Native Hawaiian or Other Pacific Islander to estimate statistics in accordance with California Health and Human Services de-identification guidelines, counts of one through ten. Education Services not-included due to statistically insignificant values. Data callouts in excess of +/- 4 percentage points.

No POS: Percentage of Total Clients vs. Percentage of No POS by Ethnicity



Raw data provided by DDS. Percentages reflect A) Percentage of all client population by DDS defined ethnicity vs. B) percentage of client population receiving no POS by sub-population.

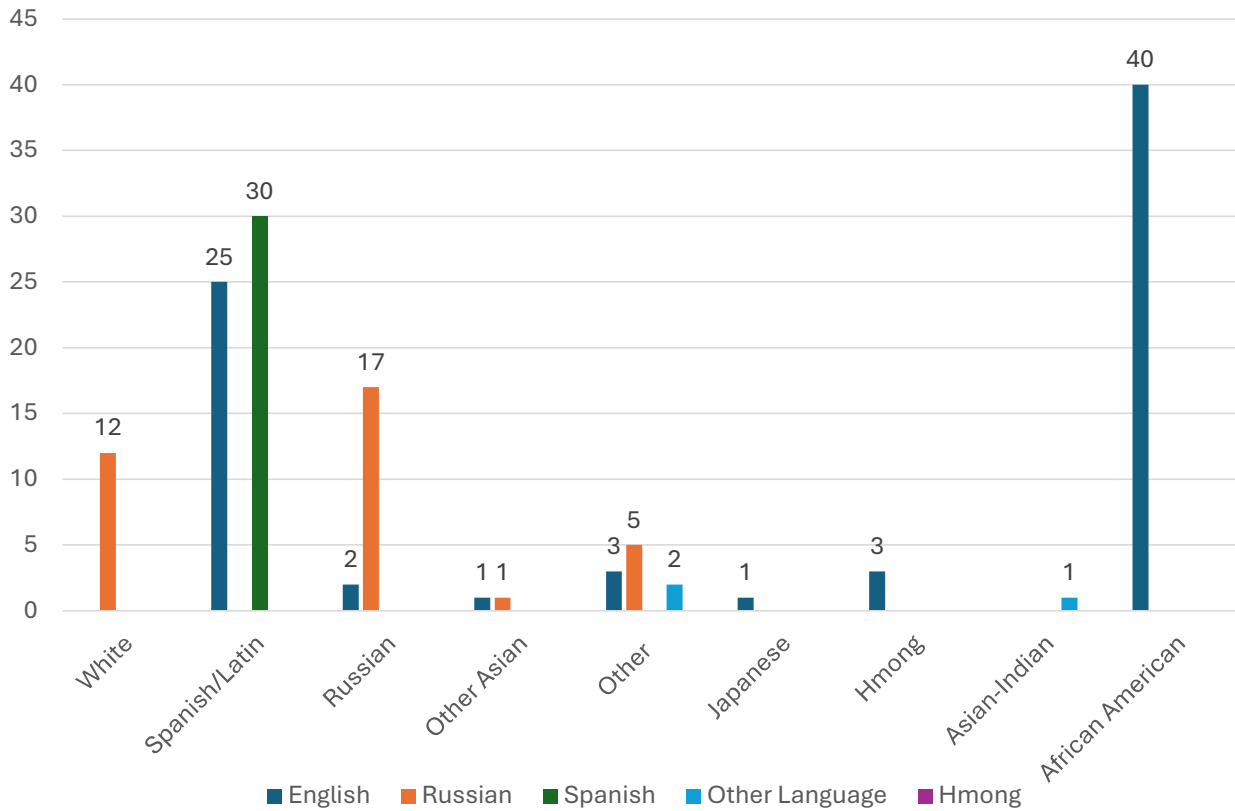
No POS: Percentage of Total Clients vs. Percentage of No POS by Language



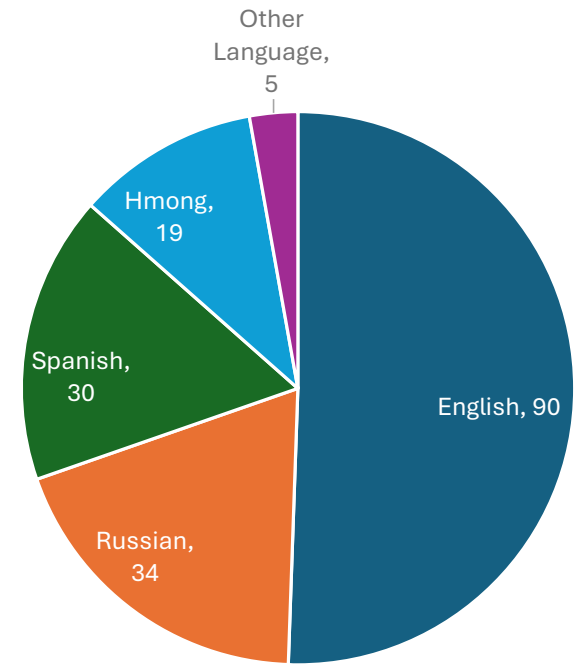
Raw data provided by DDS. Percentages reflect A) Percentage of all client population by language vs. B) percentage of client population receiving no POS by sub-population.

Enhanced Service Coordination Unit

Ethnicity w/ Language



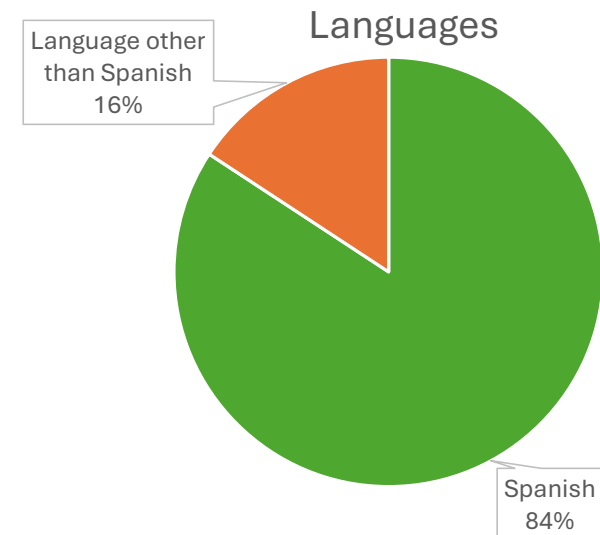
ESC Unit by Language



IPP Translation

- Note: DDS records/reports on number of requests from families for IPP translation.
- Per agency best practice, ACRC proactively translates the IPP into the preferred written language of the family/client, as such no requests for translation is required or recorded. Thus, the DDS reported number for requested translations for ACRC is 0.

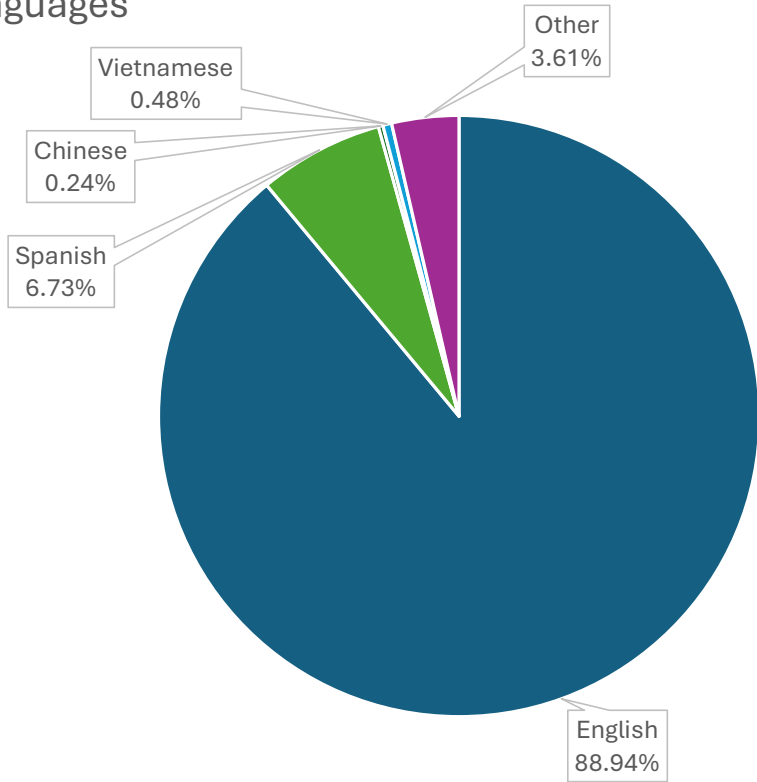
Key Statistics (Jan-Jun, '24)	
IPPs Translated 2024	203
Average Days to Complete Translation	42.6 Days
Median values of Days to Complete Translation	40 Days
Standard Deviation	22.82 Days



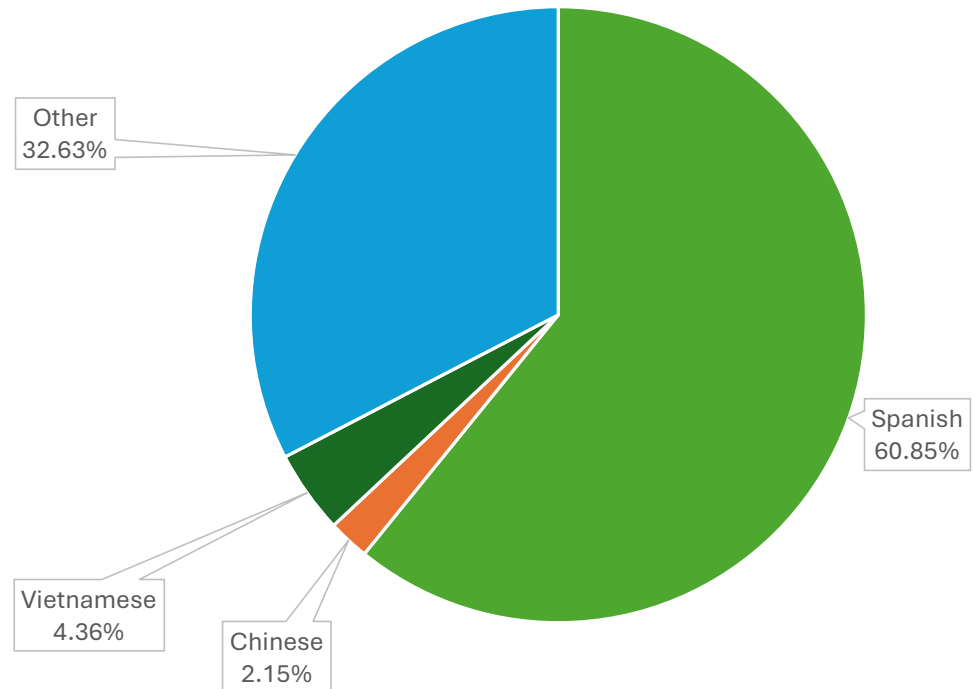
Note: The average number of days (42.6) means that if you add up all the days it took to translate each report and then divide by the number of reports, you get 42.6 days. The median number of days (40) is the middle value when all the days are listed in order, showing that half the reports took less than 40 days and half took more. The standard deviation (22.8) tells us how spread out the days are from the average, with a higher number meaning more variation.

Client Languages

Languages



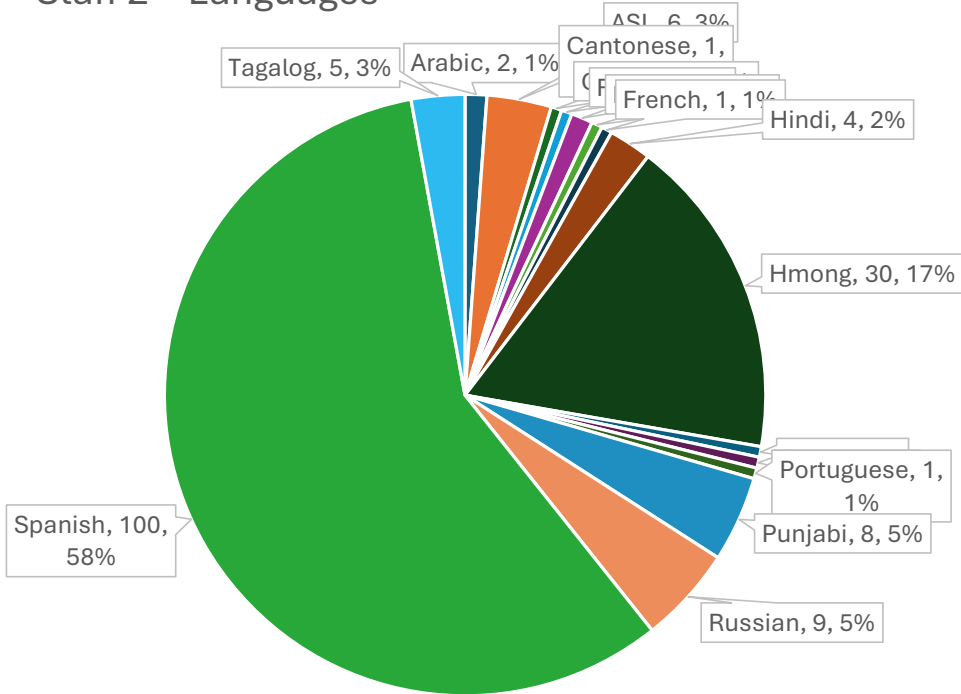
Languages other than English



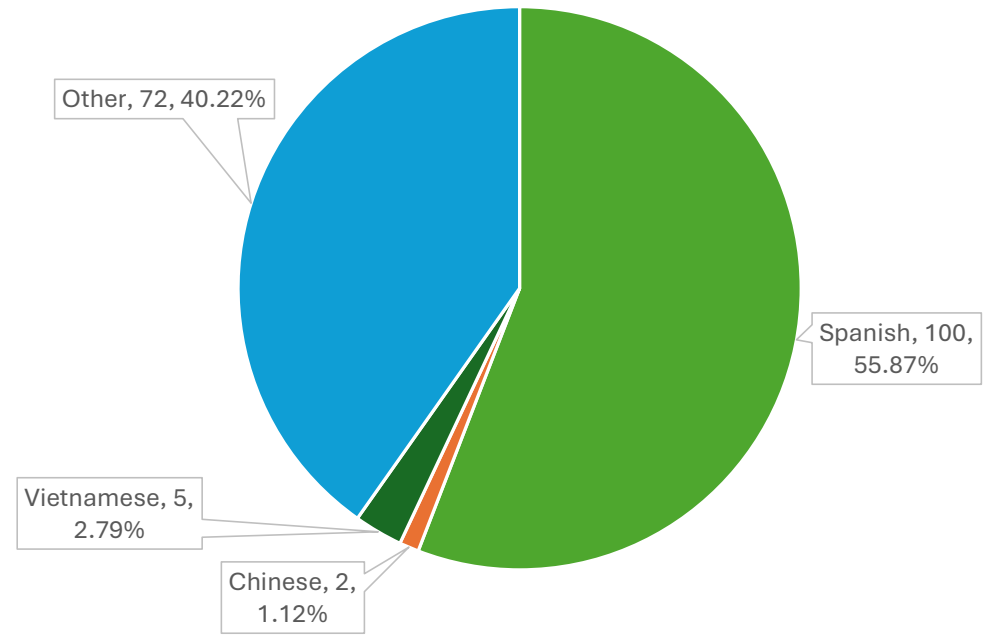
Language groupings done in accordance with DDS directives.

Staff 2nd Languages

Staff 2nd Languages



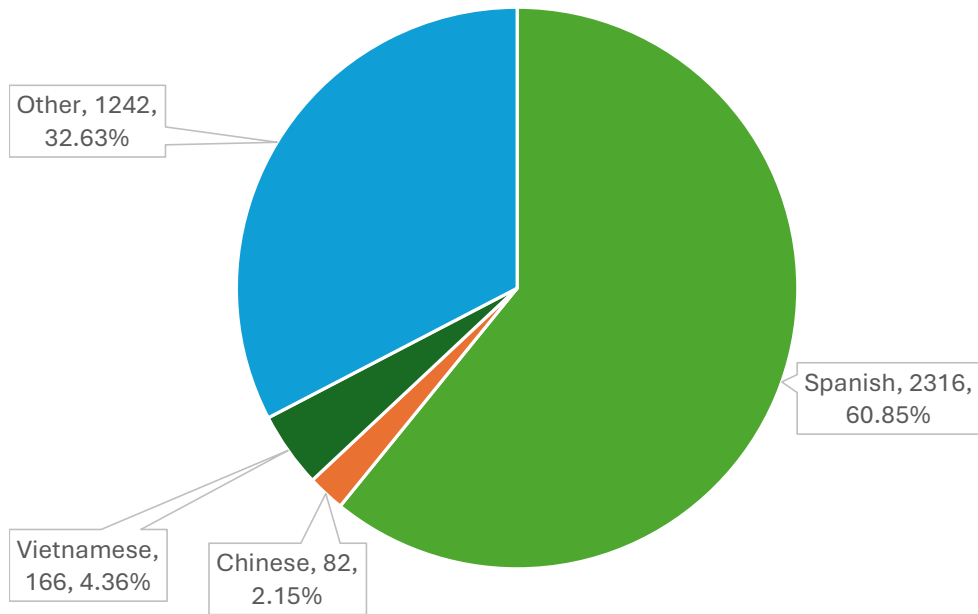
Staff 2nd Languages Simplified



Language groupings done in accordance with DDS directives.

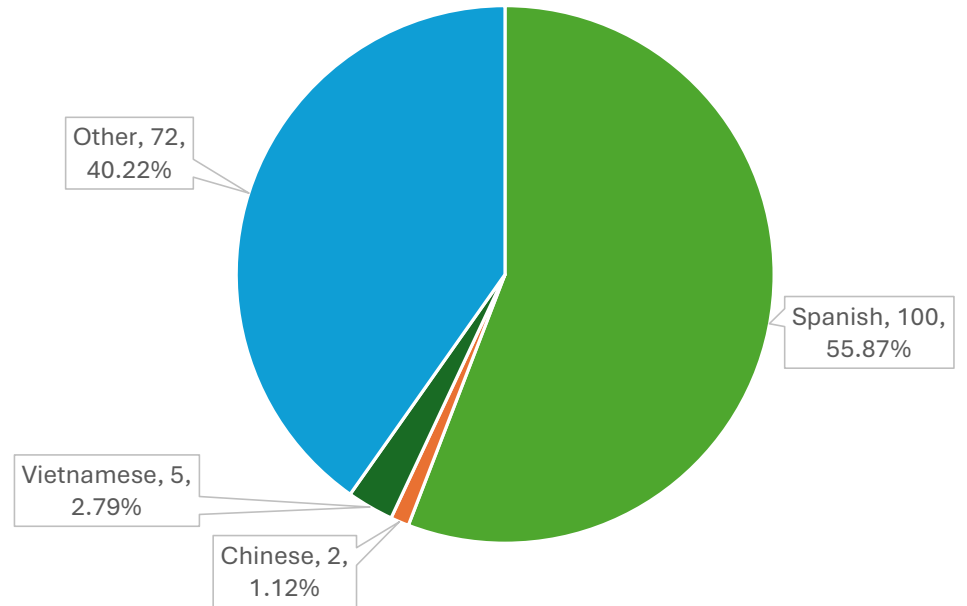
Client Languages vs. Staff 2nd Languages

Client Languages other than English



- Clients Lang. other than English= 11.51%

Staff 2nd Languages Simplified



- ACRC Bilingual Staff = 22.49%

ACRC & CBO Partnerships

- Vietnamese Chamber of Commerce
- Chinese New Years Culture Association
- Down Syndrome Information Alliance
- Latino Leadership Council
- La Familia Counseling Center
- A Seat at the Table
- Shingle Springs Tribal TANF Auburn
- Art on the Spectrum
- Latino Center for the Arts
- PFLAG (Parents and Families of Lesbians and Gays) Sacramento
- Yarmka Festival
- FEAT Walk (Roseville Maidu park)
- Yolo Juneteenth Steering Committee
- Sacramento LGBTQ Community Center
- Sacramento Juneteenth Inc.
- Access Leisure Play (City of Sacramento)
- Marsha P Johnson Center
- Hmong Youth and Parents United
- Community Resource Project



Initiatives

- Client/Family Portal
- Exploration of Auto-Translation Features
- iPad Translation in Office
- Family Satisfaction Survey
- Analysis of Needs & Trends

- Chromebook Lending Library
- Language Access & Cultural Competency Initiatives (LACC)
- Dedicated Diversity & Inclusion Outreach
- Enhanced Service Coordination Unit

- Santa Day
- Staff Training

Presenters

- Jennifer Bloom: Director of Client Services
- Shamir Griffin: Cultural Diversity Specialist
- Elijah Jenkins: Sr. Data Scientist & System Engineer
- Mechelle Johnson: Director of Client Services
- Herman Kothe: Training Manager
- Dana Muccular: Client Services Manager – Enhanced Service Coordination Unit