

ALTA CALIFORNIA REGIONAL CENTER DRAFT 2025-2026 PERFORMANCE CONTRACT

Yellow = Public Policy Measure

Orange = Data Points

Planned Activities

A. Measures Related to where Clients of ACRC Live				
No.	Public Policy Measures	ACRC Baseline June 2024	State Average June 2024	Planned Activities
1	Number and percent of minors living with families (includes living with own family, with foster family or with guardian) (higher is better)	99.69% of clients under age 18	99.69%	<p>A1a. Continue to assess needs and provide family support services such as respite, daycare, crisis management, educational support, behavior management, DME, and parent education. Collaboration with Brighlife Kids, provided by Cal Hope providing behavioral and supportive services to families.</p> <p>A1b. Distribute family guides: provided to families at IFSP/IPP. Posted on website in multiple languages. Standardized information packet for Early Start and Lanterman services posted to ACRC's website and shared with clients and families.</p> <p>A1c. Identify unmet needs via IFSP/IPP process, track data and develop resources based on these unmet needs.</p> <p>A1d. Maximize community/generic resources for minors living in the family home by conducting workshops for families on (IHSS, EPSDT, CCS, Medi-Cal, private insurance, education, Mental Health, SSI, Cal Fresh).</p> <p>A1e. Connect families with Family Resource Centers: Support groups, trainings, advocacy. Offer counseling resources to support families.</p> <p>A1f. Conduct Outreach activities and participate in meetings with community partners and public agencies to increase awareness of ACRC eligibility, services and supports: Geographically Managed Medi-Cal Plans, Child Welfare, Family Resource Centers, local County Office of Education Partners, parent and family advocacy groups, the Interagency Coordinating Council and more. AB 2083 - Meet monthly with the system of care partners across our 10 counties to educate and collaborate regarding dually-served youth. Collaborate with SCUSD and members of their Career Technology Education Advisory Board. - (Education Focus). Participate and promote the MIND Institute transition to adulthood clinic. Meet quarterly with MMC partners, as liaisons to enhance care coordination for our mutually served clients/members.</p> <p>A1g. Promote benefits of the Self Determination Program to the community by conducting informational sessions in at least 3 different languages other than English. Implemented workshops for community members, families, and ACRC employees, hosted by the Independent Facilitator Training Academy in 6 languages.</p>
2a	Number and percent of adults living in Independent Living Settings	9.07% of clients, or 18,098 over age 18	16.04%, or 2482 clients	A2a. Utilize person centered approach to identify goals related to adult's preference of living/home setting plus all activities A2b-A2j. Educate the community, high schools, family resource centers and others about independent living services, transition programs, and day programs.
2b	Number and percent of adults living in home settings (focus on supported living) (higher is better)	86.03% of clients over age 18	83.86%	<p>A2b1. See Planned Activity - A2d - Coordinated Future Planning Initiative</p> <p>A2b2. Develop affordable housing options (included in Community Resource Development Plan).</p>
2c	Number and percent of adults living in Family Home Agencies	0.73% of clients over age 18, or 14,056 clients	0.95%, or 144 clients	See Planned Activities A2a- A2j
2d	Number and percent of adults residing in family homes	69.33%, or 138,289 clients over age 18	64.37%, or 9741 clients	See Planned Activities A2a- A2j
2e	Percentage of adults that live in home settings. Defined as: independent living, supported living, adult family home agency homes, and family homes	84%	86%	<p>A2b. Identify unmet needs through IPP/PCP to track data and develop resources.</p> <p>A2c. Implement Coordinated Future Planning Initiative. Train Service Coordinators regarding continuum of living options. Collaborate with stakeholders, clients, family members, advocates and service providers to develop training materials for service coordinators regarding engaging with clients and families about caregiver succession planning, accessing affordable housing, and offering opportunities for all different types of residential options including independent living and supportive living.</p> <p>Implementing Coordinated Family Supports and bringing on new providers.</p> <p>A2d. Train service coordinators on Advance Care Planning and End of Life discussions with clients and family members.</p> <p>A2e. Implementing initiative on supported decision making as a viable option to ensure client input and wishes are honored.</p> <p>A2f. Enhance Dental Services by incorporating a Dental Coordinator into our wait times for appointments. Dental Coordinator co-hosts dental clinics with ACRC providers to benefit adult individuals served.</p>

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				<p>A2g. Complete a strategic housing development plan in partnership with service providers and community members.</p> <p>A2h. ACRC Housing Specialist will engage with at least one municipality regarding implementation of their Housing Element with the goal of creating an agreement to assist local residents with developmental disabilities in accessing affordable housing.</p> <p>A2i. Distribute Transition and Adult Services Guides: Provide information and resources to transition age and adult clients regarding living options at the IPP. Posted on website in multiple languages.</p> <p>A2j. See Planned Activity - A1g. - Community Outreach Activities. Meet quarterly with MMC partners, as liaisons to enhance care coordination for our mutually served clients/members.</p>
3	Number and percent of minors living in facilities serving greater than 6 people (includes intermediate care facilities of all types, skilled nursing facilities and community care licensed facilities) (lower is better)	0.01% under age18	0.02%	<p>A3a. Assess needs to provide services and supports to maintain the client in their family home.</p> <p>A3b. Develop specialized residential resources to support regional center clients with intensive behavior support needs either at risk of, or exiting out of, an institutional setting</p> <p>A3c. Collaborate with community partner agencies (AB2083: Child Welfare, Mental Health, Education, Probation) to develop multiagency service and supports plans).</p>
4	Number and percent of adults living in facilities serving greater than 6 people (includes intermediate care facilities of all types, skilled nursing facilities and community care licensed facilities; does not include residential care facilities for the elderly) (lower is better)	1.27% of clients 18 years and older	1.46%	<p>A4a. See Planned Activities - A2a - A2g</p> <p>A4b. Transition appropriate SNF clients to ARFPSHN's with DDS approval.</p> <p>A4c. ACRC RNs provide monthly assessment and collaboration with DDS RN for individuals who reside in ARFPSHNs. ACRC Behavior Analysts provide support for individuals who have behavioral needs who also reside in ARFPSHNs.</p>

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B. Compliance Measures			
No.	Measure	ACRC CY 2024	Planned Activities
1	Unqualified independent audit with no material findings	Met	B1a. Apply and maintain good business practices and generally accepted accounting principles.
2	Substantial compliance with DDS fiscal audit	Met	B2a. Apply and maintain good business practices and generally accepted accounting principles.
3	Operates within OPS budget	Met	B3a. Continue operations budget planning, ongoing utilization review and system-wide monitoring.
4	Certified to participate in Waiver	Met	B4a. Maintain compliance with Medicaid Waiver requirements. Incl. ongoing training with SCs as to requirements.
5	Compliance with Vendor Audit Requirements per the ACRC/DDS contract, Article III, Section 10	Met	B5a. Maintain compliance with contract.
6	CDER/ESR Currency	99.80%	B6a. Continue to monitor timely completion of CDER/ESR. Incl. ongoing training with SCs and CSMs re: requirements.
7	Intake/assessment and IFSP timelines (ages 0-2)	Met	B7a. Develop and implement a service referral system.
8	Intake/assessment and timelines for clients ages 3 and above	51.11%	B8a. Monitor intake referral trends to ensure adequate staff resources and clinical supports. ACRC continues to monitor and address the upward trend of Autism referrals. See B8b and B8d for how ACRC is addressing the referral trend.
			B8b. Growth positions added to Intake and third unit created. A fourth unit is being created. Restructuring of intake department to enhance workflow. A new system is being implemented that will assist with tracking intakes. Standardized intake packet being released.
			B8c. Increased internal and external supports to assist the Intake department.
			B8d. With the median rate of pay being waived, increase the number of psychologist vendor contracts and appointment slots to support timely completion of the Intake/Assessment process. ACRC continues to increase the number of psychologist vendors and monthly appointment slots.
			B8e. Outreach to clinical psychologists in ten county catchment area. Emergency vendored clinical psychologists.
			B8f. Provide ADOS-2 Booster Training to support clinical expertise in ASD.
9	IPP Development (WIC requirements)	99.88%	B9a. Continue to comply with all requirements of the Welfare and Institutions Code for timely completion of individual program plans for clients receiving services under the Lanterman Act. B9b. Monitor IPP timeliness monthly across units /divisions.
10	IFSP Development (Title 17 requirements)	85.97%	B10a. Continue to comply with all requirements of the Title 17 for timely completion of individual family service plans for infants and toddlers receiving Early Intervention services. Monitor IFSP timeliness monthly across units.

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C. Measures Related to Employment				
No.	Measure	Statewide CY 2023	ACRC CY 2023	Planned Activities
1	Number and percentage of consumers, ages 16-64 with earned income	27,180 13.88%	2,604 17.23%	C1a. Work with vendors and prospective vendors to support the development of paid internship programs and competitive integrated employment based on outcomes of needs assessments.
				C1b. Provides ongoing training (2x annually) to staff on PIP, CIE and the difference between ACRC employment services and DOR. The Employment Specialist will coordinate with the LEA's for these programs.
				C1c. Coordinate with LEA's regarding these programs. Share number of clients transitioning from the school system with day service providers for the purpose of planning. Connect with families early on, before transitioning to day services to educate about options.
				C1d. Participate in outreach events to provide information regarding the CIE/PIP. Present to Northern Business Advisory Council to discuss and promote internship program and its benefits to the employer as a direct path to CIE.
				C1e. ACRC will engage in a social media/public relations campaign to highlight client employment in an effort to increase visibility and success of clients in the workplace, along with the benefits to employers.
				C1f. ACRC will partner with one or more community colleges to develop a collaboration that leads to early identification and support for CIE interests, enhanced opportunities to make informed employment choices, opportunities for post-secondary education and career advancement.
				C1g. Collaborate with Department of Rehabilitation and Department of Developmental Services on a project to promote CIE for clients in state government positions
				C1h. Host microenterprise faire at ACRC for clients to showcase their micro businesses, arts and crafts.
2	Average annual wages for consumers ages 16-64.	\$14,251	\$15,186	C2a. See Planned Activities - C1a - C1h
				C2b. Facilitate discussions, during vendor forums, on employment resources, vendor successes, and successfully increase the numbers of clients who transition into PIP and CIE. We collaborate with SCUSD ad members of their Career Technology Education Advisory Board - (employment focus)
				C2c. Work with vendors on developing Tailored Day Services to promote individualized services as it relates to employment and education. ACRC employment specialist also encourages existing day programs, supported employment and work activity programs to implement a plan to increase CIE for clients.
3	Annual earnings of consumers ages 16-64 compared to all people with disabilities in CA.		\$29,382 based on 2022 data, per American Community Survey	C2d. Work with vendors to develop new Coordinated Career Pathways Services to promote CIE. C3a See Planned Activities - C1a - C2d

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Paid Internship Program (Data Source: Paid Internship Survey)				
No.	Measure	State Average FY 22-23	ACRC FY 22-23	Planned Activities
4	Number of adults who entered competitive, integrated employment following participation in a Paid Internship Program	2650	97	C4a. Continue to train service coordinators and providers on the programs and services for clients in the areas of employment, including Coordinated Career Pathways.
				C4b. Work with the community and vendors to seek new sources of employment.
				C4c. Connect with at least one Chamber of Commerce or business organization in each of ACRC's counties to promote employment opportunities among our population. (Sierra and Alpine may be part of a regional business organization).
				C4d. Work with at least one staffing agency who has connections to employers, to share information about the PIP and how employers can take advantage of this program. Collaborate with them to set up PIPs
				C4e. Participate in outreach events, such as Business Advisory Council (BAC), job fairs and transitions fairs to promote CIE as well as bring awareness to the community at large about employment for people with ID/DD.
				C4f. Work closely with Service Coordinators and providers to ensure the process for PIP and CIE runs smoothly, POS are submitted in a timely manner to prevent interruption in services. All new and updated information is communicated promptly and effectively via email or during vendor forums.
5	Percentage of adults who entered competitive, integrated employment following participation in a Paid Internship Program	10%	29%	C5a. See Planned Activities - C4a - C4f
6	Average wages and hours worked for adults who engage in competitive, integrated employment, on behalf of whom incentive payments have been made	\$16.51 21 hours	\$16.32 20 hours	C6a. Report data on Competitive Integrated Employment and Paid Internships to the Department of Developmental Services and to the community. ACRC employment specialist works closely with Accounting and providers to ensure data collection is accurate and reflects true count of data.
				C6b. Collaborate with State regarding LEAP Program. Disseminate the information.
				C6c. Host an employment fair.
				C6d. Promote the benefits of adding PIP payments to existing service provider vendorizations to encourage more utilization of PIP.
				C6e. Attend local transition fairs to promote the PIP and employment services and provide presentations to students, families and school staff as requested.
				C6f. Employment Specialist will create and maintain a resource list for service providers to use for networking purposes to increase collaboration for competitive integrated employment placements.
C6g. ACRC Client Employment Specialist will create handouts and visuals on employment services for clients and families.				

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7	Average hourly or salaried wages and hours worked per week for adults who participated in a Paid Internship Program	\$15.96 14 hours	\$15.64 17 hours	See Planned Activities - C6a - C6f
8	Total number of Incentive payments made for the fiscal year for the following amounts:			
	\$3,000/12 months	804	100	See Planned Activities - C6a - C6f
	\$2,500/6 months	849	94	See Planned Activities - C6a - C6f
	\$2,000/30-day	1031	96	See Planned Activities - C6a - C6f
	Percentage of adults who reported having competitive integrated employment as a goal in their IPP.	35% 2020-2021 data	N/A	See Planned Activities - C6a - C6f
*Regional centers receive an 'N/A' designation within the table if fewer than 20 people responded to the survey item.				

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Public Policy Performance Measures-Reducing Disparities and Improving Equity in Purchase of Service Expenditures			
No.	Measure	Data Source	Planned Activities
1	Indicator showing the relationship between annual authorized services and expenditures by individual's residence type and race/ethnicity.	Prior fiscal year (FY) purchase of service data and CMF; regional center generated data.	D1a. Partner with agencies that serve ethnicity-specific populations to conduct outreach D1b. Conduct outreach sessions to include focus groups and listening sessions to educate about developmental delays and services D1c. Promote service options for adult clients in communities of color by conducting informational sessions, to include the Self Determination Program and participant directed services. D1d. Target clients with low to no POS by providing enhanced case management services for the following ethnicities: Hmong, Hispanic, African American, Punjabi, and Russian.
2	Percent of total annual purchase of service expenditures by individual's race/ethnicity and age: Birth to age two, inclusive Age three to 21 years, inclusive Age twenty-two and older	Prior FY purchase of service data and CMF.	See Planned Activities D1a-D1d D2a. Partner with agencies that serve ethnicity-specific populations to conduct outreach and provide information about Early Start services. D2b. Administered a DDS grant that pilots stipends for Early Start Providers to expand their service delivery time to nights and weekends and to hire culturally and linguistically diverse staff that actively provider service hours. The grant also funds outreach activities to local universities, community colleges, and through job fairs to attract students to choose internships and eventually careers providing Early Start services and supports. D2c. UC Davis LEND program to conduct screenings and provide speech services at St. John's Shelter.
3	Number and percent of individuals receiving only case management services by age and race/ethnicity: Birth to age two, inclusive Age three to 21 years, inclusive Age twenty-two and older	Prior FY purchase of service data and regional center caseload data.	D2e. Conduct outreach sessions about developmental delays and services and discuss service options available in Early Start. D1f. Partner with agencies that serve ethnicity-specific populations to conduct outreach and provide information about Early Start services. D1g. Train ES and Intake teams about Tribal governance and engagement. Vendored the UC Davis LEND program to conduct screenings and provide speech services at St. John's Shelter.
4	Per capita purchase of service expenditures by individual's primary language (for primary languages chosen by 30 or more consumers only).	Prior FY purchase of service data and CMF.	D1i. Review and implement feedback from focus groups and listening sessions.

**ALTA CALIFORNIA REGIONAL CENTER DRAFT 2025-2026 PERFORMANCE CONTRACT
ATTACHMENT B**

Measures Related to Reducing Disparities and Improving Equity in Purchase of Service Expenditures (Optional)			
No.	Measure	Data Source	
1	Number and percent of individuals, by race/ethnicity, who are satisfied with the services and supports received by the family and family member.	NCI data: Child Family Survey: FY 18/19 Adult Family Survey: FY 19/20 Family Guardian Survey: FY 19/20	ACRC partners with SCDD monthly to promote and educate about the NCI surveys and their importance. ACRC shares information about NCI surveys with case management teams, the community and as promoted on social media and ACRC's website in multiple languages. These efforts have led to fruitful outcomes and high participation amongst ACRC clients and families.
2	Number and percent of individuals, by race/ethnicity, whose IPP/IFSP includes all of the services and supports needed.	NCI data: Child Family Survey: FY 18/19 Adult Family Survey: FY 19/20 Family Guardian Survey: FY 19/20	See above
3	Number and percent of families, by race/ethnicity, who report that services have made a difference in helping keep their family member at home.	NCI data: Child Family Survey: FY 18/19 Adult Family Survey: FY 19/20	See above

* Measurement Methodology: NCI data are specific to the FYs in which the surveys were conducted.

Attachment A
Alta California Regional Center
Annual authorized services and expenditures by
individual's residence type and race/ethnicity

Community Care Facility

	Per Capita Authorized Services	Per Capita Expenditures
American Indian or Alaska Native	\$124,768	\$97,786
Asian	**	**
Black/African American	\$176,244	\$143,853
Hispanic	\$168,203	\$135,822
Native Hawaiian or Other Pacific Islander	*	*
White	\$161,858	\$129,448
Other Race/Ethnicity or Multi-Cultural	\$187,466	\$154,667
Total	\$166,494	\$134,181

Family Home Agency/Family Teaching Home

	Per Capita Authorized Services	Per Capita Expenditures
American Indian or Alaska Native	*	*
Asian	*	*
Black/African American	\$82,315	\$62,176
Hispanic	\$74,615	\$54,404
Native Hawaiian or Other Pacific Islander	\$0	\$0
White	\$82,068	\$60,047
Other Race/Ethnicity or Multi-Cultural	\$91,248	\$65,633
Total	\$82,656	\$60,552

Intermediate Care Facility

	Per Capita Authorized Services	Per Capita Expenditures
American Indian or Alaska Native	*	*
Asian	*	*
Black/African American	\$59,984	\$38,057
Hispanic	\$50,143	\$31,506
Native Hawaiian or Other Pacific Islander	\$0	\$0
White	\$53,767	\$33,898
Other Race/Ethnicity or Multi-Cultural	\$70,196	\$46,029
Total	\$55,978	\$35,251

Independent Living Skills

	Per Capita Authorized Services	Per Capita Expenditures
American Indian or Alaska Native	\$30,446	\$10,706
Asian	\$18,375	\$10,138
Black/African American	\$22,235	\$12,723
Hispanic	**	**
Native Hawaiian or Other Pacific Islander	*	*
White	\$23,089	\$13,983
Other Race/Ethnicity or Multi-Cultural	\$386,358	\$15,900
Total	\$51,131	\$13,650

In-Home

	Per Capita Authorized Services	Per Capita Expenditures
American Indian or Alaska Native	\$11,053	\$5,931
Asian	\$12,324	\$6,871
Black/African American	\$13,579	\$7,540
Hispanic	\$11,343	\$6,228
Native Hawaiian or Other Pacific Islander	\$9,289	\$4,594
White	\$16,472	\$8,614
Other Race/Ethnicity or Multi-Cultural	\$10,244	\$5,176
Total	\$13,346	\$7,101

Supported Living Services

	Per Capita Authorized Services	Per Capita Expenditures
American Indian or Alaska Native	*	*
Asian	\$260,208	\$218,222
Black/African American	\$286,489	\$215,065
Hispanic	\$248,799	\$194,622
Native Hawaiian or Other Pacific Islander	\$0	\$0
White	\$612,888	\$195,905
Other Race/Ethnicity or Multi-Cultural	**	**
Total	\$518,735	\$197,979

Skilled Nursing Facility

	Per Capita Authorized Services	Per Capita Expenditures
American Indian or Alaska Native	\$0	\$0
Asian	\$0	\$0
Black/African American	*	*
Hispanic	*	*
Native Hawaiian or Other Pacific Islander	\$0	\$0
White	\$29,383	\$21,369
Other Race/Ethnicity or Multi-Cultural	*	*
Total	\$27,191	\$19,654

State-Operated Facility

	Per Capita Authorized Services	Per Capita Expenditures
American Indian or Alaska Native	\$0	\$0
Asian	*	*
Black/African American	*	*
Hispanic	*	*
Native Hawaiian or Other Pacific Islander	\$0	\$0
White	*	*
Other Race/Ethnicity or Multi-Cultural	\$0	\$0
Total	\$75,052	\$46,490

Residence: Other

	Per Capita Authorized Services	Per Capita Expenditures
American Indian or Alaska Native	\$0	\$0
Asian	**	**
Black/African American	\$41,530	\$35,639
Hispanic	\$44,625	\$28,690
Native Hawaiian or Other Pacific Islander	*	*
White	\$53,151	\$42,083
Other Race/Ethnicity or Multi-Cultural	\$40,744	\$30,818
Total	\$47,989	\$37,760

Attachment B**Alta California Regional Center****Percent of total annual purchase of service expenditures by individual's race/ethnicity and age:****Birth to age two, inclusive**

	% of ACRC clients	% of Total Annual Expenditures
American Indian or Alaska Native	0.00	0.00
Asian	1.43	0.28
Black/African American	1.16	0.20
Hispanic	3.06	0.70
Native Hawaiian or Other Pacific Islander	0.00	0.00
White	3.78	0.83
Other Race/Ethnicity or Multi-Cultural	4.58	0.76
Total	14.13	2.80

Age three to 21 years, inclusive

	% of ACRC clients	% of Total Annual Expenditures
American Indian or Alaska Native	0.23	0.00
Asian	6.34	1.65
Black/African American	5.14	1.70
Hispanic	10.30	2.24
Native Hawaiian or Other Pacific Islander	0.27	0.00
White	16.80	5.26
Other Race/Ethnicity or Multi-Cultural	9.45	2.73
Total	48.52	13.69

Age twenty-two and older

	% of ACRC clients	% of Total Annual Expenditures
American Indian or Alaska Native	0.22	0.42
Asian	3.07	5.05
Black/African American	5.06	10.52
Hispanic	5.13	7.91
Native Hawaiian or Other Pacific Islander	0.12	0.11
White	20.36	53.28
Other Race/Ethnicity or Multi-Cultural	3.39	6.21
Total	37.36	83.50

Attachment C**Alta California Regional Center****Number and percent of individuals receiving only case management services by age and race/ethnicity:****Birth to age two, inclusive**

	Individuals Count	%
American Indian or Alaska Native	*	*
Asian	46	11.17
Black/African American	29	7.04
Hispanic	72	17.48
Native Hawaiian or Other Pacific Islander	*	*
White	90	21.84
Other Race/Ethnicity or Multi-Cultural	173	41.99
Total	412	

Age three to 21 years, inclusive

	Individuals Count	% of ACRC clients
American Indian or Alaska Native	22	0.74
Asian	421	14.21
Black/African American	296	10.00
Hispanic	483	16.31
Native Hawaiian or Other Pacific Islander	18	0.61
White	1,108	37.41
Other Race/Ethnicity or Multi-Cultural	614	20.73
Total	2,962	

Age twenty-two and older

	Individuals Count	% of ACRC clients
American Indian or Alaska Native	**	**
Asian	203	10.19
Black/African American	250	12.55
Hispanic	278	13.96
Native Hawaiian or Other Pacific Islander	*	*
White	1,016	51.00
Other Race/Ethnicity or Multi-Cultural	223	11.19
Total	1,992	13,602

Attachment D

Alta California Regional Center

Per capita purchase of service expenditures by individual's primary language (for primary languages chosen by 30 or more consumers only).

	Individuals Count	Per Capita Expenditures
Chinese	119	\$14,514
English	30,261	\$19,169
Spanish	2,389	\$9,030
Vietnamese	164	\$13,040
All Other Languages	1,207	\$20,709
Total	34,140	\$18,468