

Alta California Regional Center

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Performance Report for Alta California Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve individuals and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about Alta California Regional Center (ACRC).

Last year, ACRC served about 33,560 individuals. The charts on page two tells you about the individuals ACRC serves. You will also see how well ACRC is doing in meeting goals and in fulfilling our contract with DDS.

At ACRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. ACRC has made steady improvements around where individuals reside, with the green percentages designated across 2024 and 2025 indicating that our regional center has improved from previous years or remained the same. Lanterman Intake and Assessment timelines continue to pose a challenge statewide, however ACRC has implemented several strategies over the past year to address the increase in applicants, and the outcomes are supporting these efforts.

We hope this report helps you learn more about ACRC. If you have any questions or comments, please contact us!

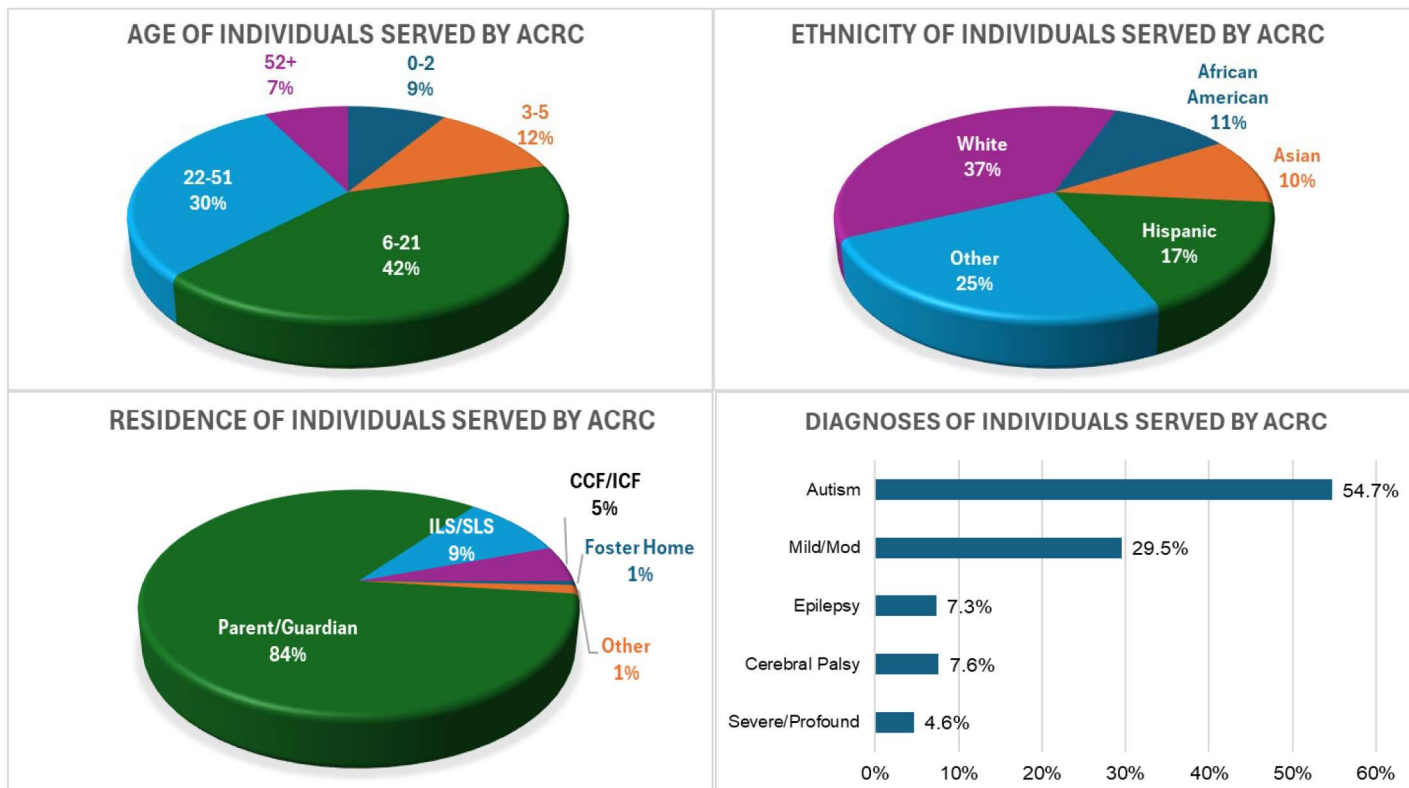
This report is a summary. To learn more about this report, go to: www.altaregional.org or contact Iqbal Ahmad at (916) 978-6353.

A handwritten signature in blue ink that reads "Lori Banales". The signature is fluid and cursive, with a horizontal line at the end.

Executive Director
Alta California Regional Center

Who uses ACRC?

These charts tell you about who ACRC individuals are and where they live.



How well is ACRC performing?

This chart tells you five areas where DDS wants each regional center to keep improving.

The first column tells you how ACRC was doing last reporting period, and the second column shows how ACRC was doing at the end of fiscal year 2024-25.

To see how ACRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	June 2024		June 2025	
	State Average	ACRC	State Average	ACRC
More children live with families	99.69%	99.69%	99.71%	99.70%
More adults in home settings	83.86%	86.03%	84.29%	86.77%
Fewer children living in large facilities (more than 6 people)	0.02%	0.01%	0.03%	0.01%
Fewer adults live in large facilities (more than 6 people)	1.46%	1.27%	1.36%	1.15%

Notes: 1) Individuals can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and individuals' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

Did ACRC meet DDS standards?

Read below to see how well ACRC did in meeting DDS compliance standards:

Areas Measured	Last Reporting Period	Current Reporting Period
Passes independent audit	Yes	Yes
Passes DDS financial audit ¹	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver ²	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about individuals, including diagnosis.) ³	99.80%	96.22%
Intake/Assessment timelines for individuals age 3 or older met	51.11%	58.57%
IPP (<i>Individual Program Plan</i>) requirements met	99.88%	N/A ⁴
IFSP (<i>Individualized Family Service Plan</i>) requirements met	86.0%	86.4%

Notes: ¹ [Link to DDS financial audit for fiscal years 2020-21 and 2021-22](#)

² The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities.

³ The CDER and ESR currency percentages are weighted based on the RC's Status 1 and Status 2 June 2025 caseloads to arrive at a composite score.

⁴ N/A indicates that the regional center was not reviewed for the measure during the current period.

How well is ACRC doing at getting individuals working?

The chart below shows how well ACRC is performing on increasing individual employment performance compared to their prior performance and statewide averages:

Areas Measured	Time Period				
	CA	ACRC	CA	ACRC	
Consumer Earned Income (Age 16 to 64 years):	Jan through Dec 2023		Jan through Dec 2024		
Data Source: Employment Development Department					
Quarterly number of individuals with earned income	32,132	2,748	32,936	2,738	
Percentage of individuals with earned income	15.20%	17.08%	15.60%	16.38%	
Average annual wages	\$14,251	\$15,186	\$14,902	\$16,315	
Annual earnings of individuals compared to people with all disabilities in California	2022		2023		
Data Source: American Community Survey, five-year estimate	\$29,382		\$31,436		
Paid Internship Program	2022-23		2023-24		
Source: Paid Internship Program Survey	CA Average	ACRC	CA Average	ACRC	
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	12	28	13	35	
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	10%	29%	9%	18%	
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$15.96	\$15.64	\$16.74	\$16.30	
Average hours worked per week for adults who participated in a Paid Internship Program	14	17	14	14	
Competitive Integrated Employment					
Source: Competitive Integrated Employment Incentive Program Survey					
Average wages for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made	\$16.51	\$16.32	\$17.33	\$17.61	
Average hours worked for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made	21	20	21	21	
Total number of Incentive payments made for the fiscal year for the following amounts:	\$3,000	38	100	35	54
	\$2,500	40	94	40	90
	\$2,000	49	96	51	91

Notes: 1) The National Core Indicator Survey question "Percentage of Adults who Reported having integrated employment as a goal on their IPP" is no longer asked and therefore could not be included on the report. 2) Differences in regional center population sizes may affect the number of individuals participating in employment programs.

How well is ACRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all individuals.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		22-23	23-24	22-23	23-24	22-23	23-24	22-23	23-24	22-23	23-24	22-23	23-24	22-23	23-24
Birth to 2	Individuals	0%	0%	10%	10%	9%	8%	22%	22%	0%	0%	28%	27%	30%	32%
	Expenditures	0%	0%	11%	10%	8%	7%	25%	25%	0%	1%	31%	30%	24%	27%
3 to 21	Individuals	0%	0%	13%	13%	10%	11%	21%	21%	1%	1%	35%	35%	20%	19%
	Expenditures	0%	0%	11%	12%	13%	12%	17%	16%	1%	1%	38%	38%	19%	20%
22 and older	Individuals	1%	1%	8%	8%	14%	14%	13%	14%	0%	0%	55%	55%	9%	9%
	Expenditures	1%	1%	6%	6%	12%	13%	9%	9%	0%	0%	64%	64%	7%	7%

Number and percent of individuals receiving only case management services by age and ethnicity

Measure	Fiscal Year	Number of Eligible individuals Receiving Case Management Only			Percent of Eligible individuals Receiving Case Management Only		
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older
American Indian or Alaska Native	22-23	0	18	**	0%	26%	**
	23-24	*	22	**	*	29%	**
Asian	22-23	45	489	198	10%	26%	20%
	23-24	46	421	203	9%	19%	19%
Black/African American	22-23	44	329	270	11%	21%	16%
	23-24	29	296	250	7%	17%	14%
Hispanic	22-23	70	567	263	7%	18%	16%
	23-24	72	483	278	7%	14%	16%
Native Hawaiian or Other Pacific Islander	22-23	*	24	**	*	30%	**
	23-24	*	18	*	*	20%	*
White	22-23	91	1,251	1,007	7%	23%	15%
	23-24	90	1108	1016	7%	19%	15%
Other Ethnicity or Race	22-23	178	648	214	13%	22%	19%
	23-24	173	614	223	11%	19%	19%
Total	22-23	429	3,326	1,978	9%	22%	16%
	23-24	412	2962	1992	9%	18%	16%

* In accordance with California Health and Human Services de-identification guidelines, counts of one through ten have been suppressed.

** In accordance with California Health and Human Services de-identification guidelines, complementary cells have been suppressed.

Want more information?

To see the complete report, go to: [RC website](#)

Or contact Iqbal Ahmad at (916) 978-6353

Additional information can be found on the: [DDS Regional Center Dashboard](#)