

**ALTA CALIFORNIA REGIONAL CENTER  
2023 PERFORMANCE CONTRACT**

<b>A. Measures Related to where Clients of ACRC Live</b>				
<b>No.</b>	<b>Public Policy Measures</b>	<b>ACRC Baseline June 2022</b>	<b>State Average June 2022</b>	<b>Planned Activities</b>
1	Number and percent of minors living with families (includes living with own family, with foster family or with guardian) (higher is better)	13,188 clients or 99.63% of clients under age 18	99.60%	<p><b>A1a.</b> Continue to assess needs and provide family support services such as respite, daycare, crisis management, educational support, behavior management, DME, and parent education.</p> <p><b>A1b.</b> Distribute family guides: provided to families at IFSP/IPP. Posted on website in multiple languages.</p> <p><b>A1c.</b> Identify unmet needs via IFSP/IPP process, track data and develop resources based on these unmet needs.</p> <p><b>A1d.</b> Maximize community/generic resources for minors living in the family home by conducting workshops for families on (IHSS, EPSDT, CCS, Medi-Cal, private insurance, education, Mental Health, SSI, Cal Fresh). <i>Note: combined two planned activities.</i></p> <p><b>A1e.</b> We will enhance Dental Services by incorporating a Dental Coordinator into our process of reviewing and authorizing dental services to increase access and cut down on wait times for appointments.</p> <p><b>A1f.</b> Connect families with Family Resource Centers: Support groups, trainings, advocacy, Service Navigation Program.</p> <p><b>A1g.</b> Conduct Outreach activities and participate in meetings with community partners and public agencies to increase awareness of ACRC eligibility, services and supports: Geographically Managed Medi-Cal Plans, Department of Child, Family and Adult Services (DCFAS), Family Resource Centers, local County Office of Education Partners, parent and family advocacy groups, the Interagency Coordinating Council and more.</p> <p><b>A1h.</b> Promote benefits of the Self Determination Program to the community by conducting informational sessions in at least 3 different languages other than English.</p>
2	Number and percent of adults living in home settings (includes independent living, adult family home agency homes, and with parents or guardians) (combination of #3a, 3b, 3c, 3d)	12,063 clients or 85.06 % of clients 18 years and older	82.75%	<p><b>A2a.</b> Utilize person centered approach to identify goals related to adult's preference of living/home setting.</p> <p>See Planned Activity A1h</p> <p><b>A2c.</b> Identify unmet needs through IPP/PCP to track data and develop resources.</p> <p><b>A2d.</b> Implement Coordinated Future Planning Initiative. Train Service Coordinators regarding continuum of living options.</p> <p>Collaborate with stakeholders, clients, family members, advocates and service providers to develop training materials for service coordinators regarding engaging with clients and families about caregiver succession planning, accessing affordable housing, and offering opportunities for all different types of residential options including independent living and supportive living.</p> <p>Aggregate data on aged caregivers and caregiver succession, that can be used for targeted resource development including access to affordable housing, additional care homes, family home agency expansion and increased supported living services providers.</p>

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				<p><b>A2e.</b> Complete a strategic housing development plan in partnership with service providers and community members.</p> <p><b>A2f.</b> ACRC Housing Specialist will engage with at least one municipality regarding implementation of their Housing Element with the goal of creating an agreement to assist local residents with developmental disabilities in accessing affordable housing.</p> <p><b>A2g.</b> Distribute Transition and Adult services Guides: Provide information and resources to transition age and adult clients regarding living options at the IPP. Posted on website in multiple languages.</p> <p>See Planned Activity - A1g. - Community Outreach Activities.</p>
2a	Number and percent of adults living in home settings (focus on supported living) (higher is better)	631 clients or 4.45% of clients over age 18	5.02%	<p>See Planned Activity - A2d - Coordinated Future Planning Initiative</p> <p><b>A2f.</b> Develop affordable housing options (included in CRDP-Community Resource Development Plan).</p>
3	Number and percent of minors living in facilities serving greater than 6 people (includes intermediate care facilities of all types, skilled nursing facilities and community care licensed facilities) (lower is better)	1 client or 0.01% of clients under age18	0.03%	<p><b>A3a.</b> Assess needs to provide services and supports to maintain the client in their family home.</p> <p>Develop specialized residential resources to support regional center clients with intensive behavior support needs either at risk of, or exiting out of, an institutional setting</p> <p><b>A3b.</b> Collaborate with community partner agencies (Mental Health, Education, CPS, Probation) to develop multiagency service and supports plans.</p>
4	Number and percent of adults living in facilities serving greater than 6 people (includes intermediate care facilities of all types, skilled nursing facilities and community care licensed facilities; does not include residential care facilities for the elderly) (lower is better)	220 clients or 1.55% of clients 18 years and older	1.71%	<p>See Planned Activities - A2a - A2g</p> <p><b>A4c.</b> Transition appropriate SNF clients to ARFP SHN's with DDS approval.</p>

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<b>B. Compliance Measures</b>			
<b>No.</b>	<b>Measure</b>	<b>ACRC CY 2021</b>	<b>Planned Activities</b>
1	Unqualified independent audit with no material findings	Met	<b>B1a.</b> Apply and maintain good business practices and generally accepted accounting principles.
2	Substantial compliance with DDS fiscal audit	Met	<b>B2a.</b> Apply and maintain good business practices and generally accepted accounting principles.
3	Operates within OPS budget	Met	<b>B3a.</b> Continue operations budget planning, ongoing utilization review and system-wide monitoring.
4	Certified to participate in Waiver	Met	<b>B4a.</b> Maintain compliance with Medicaid Waiver requirements. Incl. ongoing training with SCs as to requirements.
5	Compliance with Vendor Audit Requirements per the ACRC/DDS contract, Article III, Section 10	Not Met - ACRC completed all audits on time but were submitted to DDS past the deadline.	<b>B5a.</b> Maintain compliance with contract.
6	CDER/ESR Currency	98.12%	<b>B6a.</b> Continue to monitor timely completion of CDER/ESR. Incl. ongoing training with SCs and CSMs re: requirements.
7	Intake/assessment and IFSP timelines (ages 0-2)	Met	<b>B7a.</b> Develop and implement a service referral system.
8	Intake/assessment and timelines for clients ages 3 and above	91.62%	<b>B8a.</b> Monitor intake referral trends to ensure adequate staff resources and clinical supports.
			<b>B8b.</b> With the median rate of pay being waived, increase the number of psychologist vendor contracts and appointment slots to support timely completion of the Intake/Assessment process.
9	IPP Development (WIC requirements)	99.17%	<b>B9a.</b> Continue to comply with all requirements of the Welfare and Institutions Code for timely completion of individual program plans for clients receiving services under the Lanterman Act.
			<b>B9b.</b> Monitor IPP timeliness monthly across units /divisions.
10	IFSP Development (Title 17 requirements)	82.70%	<b>B10a.</b> Continue to comply with all requirements of the Title 17 for timely completion of individual family service plans for infants and toddlers receiving Early Intervention services. Monitor IFSP timeliness monthly across units.

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<b>C. Measures Related to Employment</b>				
<b>No.</b>	<b>Measure</b>	<b>Statewide CY 2021</b>	<b>ACRC CY 2021</b>	<b>Planned Activities</b>
1	Number and percentage of consumers, ages 16-64 with earned income	27,180 13.88%	2,604 17.23%	<p><b>C1a.</b> Work with vendors and prospective vendors to support the development of paid internship programs and competitive integrated employment based on outcomes of needs assessments.</p> <p><b>C1b.</b> Provides ongoing training (2x annually) to staff on PIP, CIE and the difference between ACRC employment services and DOR. The Employment Specialist will coordinate with the LEA's for these programs.</p> <p><b>C1c.</b> Coordinate with LEA's regarding these programs.</p> <p><b>C1d.</b> Participate in outreach events to provide information regarding the CIE/PIP. Present to Northern Business Advisory Council to discuss and promote internship program and its benefits to the employer as a direct path to CIE.</p> <p><b>C1e.</b> ACRC will engage in a social media/public relations campaign to highlight client employment in an effort to increase visibility and success of clients in the workplace, along with the benefits to employers.</p> <p><b>C1f.</b> ACRC will partner with one or more community colleges to develop a collaboration that leads to early identification and support for CIE interests, enhanced opportunities to make informed employment choices, opportunities for post-secondary education and career advancement.</p> <p><b>C1g.</b> Collaborate with Department of Rehabilitation and Department of Developmental Services on a project to promote CIE for clients in state government positions</p> <p><b>C1h.</b> Host microenterprise faire at ACRC for clients to showcase their micro businesses, arts and crafts.</p>
2	Average annual wages for consumers ages 16-64.	\$11,888	\$11,927	<p>See Planned Activities - C1a - C1h</p> <p><b>C2a.</b> Facilitate discussions, during vendor forums, on employment resources and activities to assist more clients in employment services.</p> <p><b>C2b.</b> Work with vendors on developing Tailored Day Services to promote individualized services as it relates to employment and education. ACRC employment specialist also encourages existing day programs, supported employment and work activity programs to implement a plan to increase CIE for clients.</p>
3	Annual earnings of consumers ages 16-64 compared to all people with disabilities in CA.	\$30,783		See Planned Activities - C1a - C2b.

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<b>Paid Internship Program (Data Source: Paid Internship Survey)</b>				
<b>No.</b>	<b>Measure</b>	<b>State Average FY 21-22</b>	<b>ACRC FY 21-22</b>	<b>Planned Activities</b>
4	Number of adults who entered competitive, integrated employment following participation in a Paid Internship Program	1,527	68	<p><b>C4a.</b> Continue to train service coordinators and providers on the programs and services for clients in the areas of employment.</p> <p><b>C4b.</b> Work with the community and vendors to seek new sources of employment.</p> <p><b>C4c.</b> Connect with at least one Chamber of Commerce or business organization in each of ACRC's counties to promote employment opportunities among our population. (Sierra and Alpine may be part of a regional business organization).</p> <p><b>C4d.</b> Work with at least one staffing agency who has connections to employers, to share information about the PIP and how employers can take advantage of this program. Collaborate with them to set up PIPs</p> <p><b>C4e.</b> Participate in outreach events, such as Business Advisory Council (BAC), job fairs and transitions fairs to promote CIE as well as bring awareness to the community at large about employment for people with ID/DD.</p> <p><b>C4f.</b> Work closely with Service Coordinators and providers to ensure the process for PIP and CIE runs smoothly, POS are submitted in a timely manner to prevent interruption in services. All new and updated information is communicated promptly and effectively via email or during vendor forums.</p>
5	Percentage of adults who entered competitive, integrated employment following participation in a Paid Internship Program	12%	25%	See Planned Activities - C4a - C4f
6	Average wages and hours worked for adults who engage in competitive, integrated employment, on behalf of whom incentive payments have been made	\$15.63 22 hours	\$15.87 24 hours	<p><b>C6a.</b> Report data on Competitive Integrated Employment and Paid Internships to the Department of Developmental Services and to the community. ACRC employment specialist works closely with Accounting and providers to ensure data collection is accurate and reflects true count of data.</p> <p><b>C6b.</b> Collaborate with State regarding LEAP Program. Disseminate the information.</p> <p><b>C6c.</b> Host an employment fair.</p> <p><b>C6d.</b> Promote the benefits of adding PIP payments to existing service provider vendorizations to encourage more utilization of PIP.</p> <p><b>C6e.</b> Attend local transition fairs to promote the PIP and employment services and provide presentations to students, families and school staff as requested.</p> <p>See Planned Activity - C1a</p>

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7	Average hourly or salaried wages and hours worked per week for adults who participated in a Paid Internship Program during the prior fiscal year	\$15.08 15 hours	\$14.79 17 hours	See Planned Activities - C6a - C6f
8	Total number of Incentive payments made for the fiscal year for the following amounts:			
	\$3,000/12 months	25	27	See Planned Activities - C6a - C6f
	\$2,500/6 months	42	57	See Planned Activities - C6a - C6f
	\$2,000/30-day	55	103	See Planned Activities - C6a - C6f
	Percentage of adults who reported having competitive integrated employment as a goal in their IPP.	35%	N/A	See Planned Activities - C6a - C6f
*Regional centers receive an 'N/A' designation within the table if fewer than 20 people responded to the survey item.				

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<b>D. Measures related to reducing disparities and improving equity in purchase of services expenditures</b>			
<b>No.</b>	<b>Measure</b>	<b>Baseline</b>	<b>Planned Activities</b>
1	Percent of total annual purchase of service expenditures by individual's ethnicity and age: Birth to age two inclusive	See Attachment A	<b>D1a.</b> Conduct outreach/informational sessions about developmental delays and services options to Early Start population.
			<b>D1b.</b> Partner with agencies that serve ethnicity-specific populations to conduct outreach and provide information about Early Start services.
			<b>D1c.</b> Administer a DDS grant that pilots stipends for Early Start Providers to expand their service delivery time to nights and weekends and to hire culturally and linguistically diverse staff that actively provider service hours. The grant also funds outreach activities to local universities, community colleges, and through job fairs to attract students to choose internships and eventually careers providing Early Start services and supports.
	Percent of total annual purchase of service expenditures by individual's ethnicity and age: Age three to twenty-one, inclusive	See Attachment A	<b>D1d.</b> Expansion of Service navigation Program to include Early Start population inclusive of African American, Slavic, and Latinx communities.
			<b>D1e.</b> Provide topic-specific workshop training material on Alta's website.
			<b>D1f.</b> Continue/extend the parent/service navigator program for clients transitioning from children to adult services to target African American and Latinx communities and expanded to include Slavic communities.
			<b>D1g.</b> Provide informational sessions in Spanish on: The Importance of Self-Care, Social-emotional development, Resilience, The stages of child development, Processing Grief, Sensory Integration
			<b>D1h.</b> Promote benefits of the Self Determination Program or Participant Directed Services options for adult clients in communities of color by conducting informational sessions.
			<b>D1i.</b> Target clients with low to no POS by providing enhanced case management services for the following ethnicities: Hmong, Hispanic, African American, Punjabi, and Russian
Percent of total annual purchase of service expenditures by individual's ethnicity and age: Age twenty-two and older	See Attachment A	<b>D1j.</b> Conduct at least one workshop and information sessions to families and clients on available services for adults. Information sessions will be held at local community centers and presented by a peer from within the community.	
		<b>D1k.</b> Provide information sessions in Spanish as noted in the sections above that relate to adult client care. See Planned Activities - D1h - D1i.	
		<b>D1l.</b> Target clients with low to no POS by providing enhanced case management services for the following ethnicities: Hmong, Hispanic, African American, Punjabi, and Russian	

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2	Number and Percent of individuals receiving only case management service by age and ethnicity: Birth to age two, inclusive	See Attachment B	<b>D2a.</b> Conduct needs assessment survey inclusive of client ethnicity.
			<b>D2b.</b> Conduct outreach/informational sessions about developmental delays and service options for the Early Start Program.
			<b>D2c.</b> Expansion of Service navigation Program to include Early Start population inclusive of African American, Slavic, and Latinx communities.
	Number and Percent of individuals receiving only case management service by age and ethnicity: Age three to 21, inclusive	See Attachment B	See Planned Activity - D2a
			<b>D2f.</b> Promote benefits of the Self Determination Program and Participant Directed Services options for adult clients in communities of color in at least 3 different languages.
			See Planned Activity - D1I
			<b>D2g.</b> Implement 1:40 Caseloads and service navigators
	Number and Percent of individuals receiving only case management service by age and ethnicity: Twenty-two and older	See Attachment B	See Planned Activity - D2a
			<b>D2h.</b> Identification of individual clients within ethnic populations with significantly higher than average (>4%) percentage of no POS and targeted outreach to assess client needs.
		<b>D2i.</b> Promote benefits of the Self Determination Program and Participant Directed Services options by providing informational sessions for communities of color in at least 3 different languages.	
		See Planned Activity - D1I	
		See Planned Activity - D2g	



**Attachment A**  
**Alta Regional Center**  
**Percent of Total Annual Purchase of Service Expenditures**  
**by Individuals Ethnicity or Race**  
**Fiscal Year 2021-2022**

<b>For Birth to age 2 years, inclusive</b>				
<b>Ethnicity</b>	<b>Number of Clients</b>	<b>Percent of Clients</b>	<b>Total Expenditures</b>	<b>Percent of Expenditures</b>
American Indian or Alaska Native	21	0.4%	\$59,859	0.4%
Asian	530	10.4%	\$1,779,655	11.6%
Black/African American	453	8.9%	\$1,100,560	7.2%
Hispanic	1105	21.7%	\$3,964,029	25.9%
Native Hawaiian or Other Pacific Islander	30	0.6%	\$106,342	0.7%
Other Ethnicity or Race or Multi-Cultural	1377	27.0%	\$3,439,463	22.5%
White	1,582	31.0%	\$4,861,627	31.8%
<b>Totals</b>	<b>5,098</b>		<b>\$15,311,534</b>	

<b>For age 3 years to 21 years, inclusive</b>				
<b>Ethnicity</b>	<b>Number of Clients</b>	<b>Percent of Clients</b>	<b>Total Expenditures</b>	<b>Percent of Expenditures</b>
American Indian or Alaska Native	44	0.4%	\$ 335,100	0.6%
Asian	1,318	11.8%	\$ 5,672,738	9.7%
Black/African American	1194	10.7%	\$ 7,659,500	13.1%
Hispanic	2,363	21.1%	\$ 9,249,922	15.9%
Native Hawaiian or Other Pacific Islander	60	0.5%	\$ 308,092	0.5%
Other Ethnicity or Race or Multi-Cultural	2,059	18.4%	\$ 11,328,362	19.4%
White	4,172	37.2%	\$ 23,768,410	40.8%
<b>Totals</b>	<b>11,210</b>		<b>\$ 58,322,125</b>	

<b>For age 22 years and older</b>				
<b>Ethnicity</b>	<b>Number of Clients</b>	<b>Percent of Clients</b>	<b>Total Expenditures</b>	<b>Percent of Expenditures</b>
American Indian or Alaska Native	58	0.6%	\$ 3,037,137	0.7%
Asian	746	7.1%	\$ 23,245,372	5.7%
Black/African American	1496	14.2%	\$ 49,520,327	12.2%
Hispanic	1,373	13.1%	\$ 37,451,544	9.2%
Native Hawaiian or Other Pacific Islander	35	0.3%	\$ 596,211	0.1%
Other Ethnicity or Race or Multi-Cultural	874	8.3%	\$ 26,388,104	6.5%
White	5,936	56.4%	\$ 266,878,284	65.6%
<b>Totals</b>	<b>10,518</b>		<b>\$ 407,116,979</b>	

The expenditure data reported may not include payments made by the regional center to a service provider under a Contract. Typical services paid to a service provider under a Contract include, but are not limited to, Transportation Services, Transportation Assistant Services, and Supported Employment Program (SEP) Group Services.

**Attachment B**  
**Alta Regional Center**  
**Consumers with No Purchase of Services by Ethnicity or Race**  
**Fiscal Year 2021-2022**

<b>For Birth to age 2 years, inclusive</b>				
<b>Ethnicity</b>	<b>Total Clients</b>	<b>Clients Receiving Purchased Services</b>	<b>Clients With No Purchased Services</b>	<b>Percent with No Purchased Services</b>
American Indian or Alaska Native	21	19	2	9.5%
Asian	530	500	30	5.7%
Black/African American	453	412	41	9.1%
Hispanic	1105	1072	33	3.0%
Native Hawaiian or Other Pacific Islander	30	28	2	6.7%
Other Ethnicity or Race or Multi-Cultural	1377	1251	126	9.2%
White	1,582	1506	76	4.8%
<b>Totals</b>	5,098	4,788	310	6.1%

<b>For age 3 years to 21 years, inclusive</b>				
<b>Ethnicity</b>				
American Indian or Alaska Native	44	34	10	22.7%
Asian	1,318	1,057	261	19.8%
Black/African American	1,194	982	212	17.8%
Hispanic	2,363	1,997	366	15.5%
Native Hawaiian or Other Pacific Islander	60	49	11	18.3%
Other Ethnicity or Race or Multi-Cultural	2,059	1,640	419	20.3%
White	4,172	3,255	917	22.0%
<b>Totals</b>	11,210	9,014	2,196	19.6%

<b>For age 22 years and older</b>				
<b>Ethnicity</b>				
American Indian or Alaska Native	58	55	3	5.2%
Asian	746	685	61	8.2%
Black/African American	1,496	1,367	129	8.6%
Hispanic	1,373	1,241	132	9.6%
Native Hawaiian or Other Pacific Islander	35	32	3	8.6%
Other Ethnicity or Race or Multi-Cultural	874	800	74	8.5%
White	5,936	5,536	400	6.7%
<b>Totals</b>	10,518	9,716	802	7.6%

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