

**ALTA CALIFORNIA REGIONAL CENTER
2021 PERFORMANCE CONTRACT**

No.	Public Policy Measures	ACRC Baseline June 2020	State Average June 2020	Planned Activities	Outcome
1	Number and percent of regional center caseload in state developmental center (lower is better)	33 clients or 0.13% of clients served by Alta	0.08%	<ul style="list-style-type: none"> Implement the 2020-21 ACRC Community Placement Plan (CPP). 	
2	Number and percent of minors living with families (includes living with own family, with foster family or with guardian) (higher is better)	11,968 clients or 99.56% of clients under age 18	99.48%	<ul style="list-style-type: none"> Continue to assess needs and provide family support services such as respite, daycare, crisis management, educational support, behavior management, DME, and parent education. Distribute family guides: provided to families at IFSP/IPP. Posted on website in multiple languages. Identify unmet needs via IFSP/IPP process, track data and develop resources based on these unmet needs. Maximize community/generic resources for minors living in the family home (IHSS, EPSDT, CCS, Medi-Cal, private insurance, education, Mental Health, SSI, Cal Fresh). Conduct workshops for families regarding benefits of each and how to navigate enrollment. Connect families with Family Resource Centers: Support groups, trainings, advocacy, Service Navigation Program. 	
3	Number and percent of adults living in home settings (includes independent living, supported living, adult family home agency homes, and with parents or guardians) (combination of #3a, 3b, 3c, 3d)	11,177 clients or 84.09% of clients 18 years and older	81.25%	<ul style="list-style-type: none"> Utilize person centered approach to identify goals related to adult's preference of living/home setting. Identify unmet needs through IPP/PCP to track data and develop resources. Create a strategic plan of development based on data tracked across counties and desired settings. Train Service Coordinators regarding continuum of living options. Distribute Transition and Adult services Guides: Provide information and resources to transition age and adult clients regarding living options at the IPP. Posted on website in multiple languages. 	
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3a	Number and percent of adults living in home settings (focus on supported living) (higher is better)	619 clients or 4.66% of clients over age 18	5.28%	<ul style="list-style-type: none"> • See #3. • Develop affordable housing options (included in CRDP-Community Resource Development Plan). • Collaborate with stakeholders, clients, family members, advocates and service providers to develop training materials for service coordinators regarding engaging with clients and families about caregiver succession planning, accessing affordable housing, and offering opportunities for all different types of residential options including independent living and supportive living. 	
3b	Number and percent of adults living in home setting (focus on adult family home agency homes) (higher is better)	125 clients or 0.94% of clients 18 years and older	0.93%	<ul style="list-style-type: none"> • See #3. • Develop increased capacity across the two vendored agencies based on client preference for this living option. • Release an RFP to develop new FHA (based on data driven Interest). 	
3c	Number and percent of adults living in family homes (home of parent or guardian) (higher is better)	7,973 or 59.98% of clients 18 years and older	64.98%	<p>ACRC has a concern that adult consumers residing with primary caregivers over age 70 may face housing insecurity. ACRC has 543 regional center consumers age 52 or older residing with family.</p> <ul style="list-style-type: none"> • Quantify the number of adults residing with primary caregivers over age 70. • Determine, during annual IPP meetings, if a primary caregiver is over age 70. They will also determine if a caregiver succession plan exists. If the plan exists the information will be documented in the IPP. • Aggregate data on aged caregivers and caregiver succession, that can be used for targeted resource development including access to affordable housing, additional care homes, family home agency expansion and increased supported living services providers. 	
3d	Number and percent of adults living in home settings (focus on independent living) (higher is better)	2,460 clients or 18.51% of clients 18 years and older	10.06%	<ul style="list-style-type: none"> • See #3. • Collaborate with stakeholders, clients, family members, advocates and service providers to develop training materials for service coordinators regarding engaging clients and families about caregiver succession planning, accessing affordable housing, and offering opportunities to all different types of residential options including independent living and supportive living. 	

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4	Number and percent of minors living in facilities serving greater than 6 people (includes intermediate care facilities of all types, skilled nursing facilities and community care licensed facilities) (lower is better)	1 client or 0.01% of clients under age 18	0.04%	<ul style="list-style-type: none"> • See #2. • Assess needs to provide services and supports to maintain the client in their family home. • Track unmet needs to include in resource development plan. • Collaborate with community partner agencies (Mental Health, Education, CPS, Probation) to develop multiagency service and supports plans. 	
5	Number and percent of adults living in facilities serving greater than 6 people (includes intermediate care facilities of all types, skilled nursing facilities and community care licensed facilities; does not include residential care facilities for the elderly) (lower is better)	257 clients or 1.93% of clients 18 years and older	2.06%	<ul style="list-style-type: none"> • See #3. • Transition appropriate SNF clients to ARFPSHN's with DDS approval. 	

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Compliance Measures				
No.	Measure	ACRC CY 2019	Planned Activities	Outcome
1	Unqualified independent audit with no material findings	Met	<ul style="list-style-type: none"> Apply and maintain good business practices and generally accepted accounting principles. 	
2	Substantial compliance with DDS fiscal audit	Met	<ul style="list-style-type: none"> Apply and maintain good business practices and generally accepted accounting principles. 	
3	Operates within OPS budget	Met	<ul style="list-style-type: none"> Continue operations budget planning, ongoing utilization review and system-wide monitoring. 	
4	Certified to participate in Waiver	Met	<ul style="list-style-type: none"> Maintain compliance with Medicaid Waiver requirements. Incl. ongoing training with SCs as to requirements. 	
5	Compliance with Vendor Audit Requirements per the ACRC/DDS contract, Article III, Section 10	Met	<ul style="list-style-type: none"> Maintain compliance with contract. 	
6	CDER/ESR Currency	96.65%	<ul style="list-style-type: none"> Continue to monitor timely completion of CDER/ESR. Incl. ongoing training with SCs and CSMs re: requirements. 	
7	Intake/assessment and IFSP timelines (ages 0-2)	Met	<ul style="list-style-type: none"> Develop and utilize an electronic IFSP format. Training/tracking Develop and implement a service referral system. 	
8	Intake/assessment and timelines for clients ages 3 and above	100.00%	<ul style="list-style-type: none"> Monitor intake referral trends to ensure adequate staff resources and clinical supports. 	
9	IPP Development (Welfare and Institutions Code requirements)	99.94%	<ul style="list-style-type: none"> Continue to comply with all requirements of the Welfare and Institutions Code for timely completion of individual program plans for clients receiving services under the Lanterman Act. 	
10	IFSP Development (Title 17 requirements)	84.40%	<ul style="list-style-type: none"> Continue to comply with all requirements of the Title 17 for timely completion of individual family service plans for infants and toddlers receiving Early Intervention services. Monitor IFSP timeliness monthly across units. 	

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Measures Related to Employment					
No.	Measure	Statewide CY 2019	ACRC CY 2019	Planned Activities	Outcome
1	Number and percentage of consumers, ages 16-64 with earned income	Statewide data is not yet available	2,706 or 20%	<ul style="list-style-type: none"> • Work with vendors and prospective vendors to support the development of paid internship programs and competitive integrated employment based on outcomes of needs assessments. • Provides ongoing training (2x annually) to staff on PIP, CIE and the difference between ACRC employment services and DOR. • Coordinate with LEA's regarding these programs. • Participate in outreach events to provide information regarding the CIE/PIP. Present to Northern Business Advisory Council to discuss and promote internship program and its benefits to the employer as a direct path to CIE. • Collaborate with State Council on Developmental Disabilities (SCDD) to host 4 different Zoom chats focused on Employment. Collaborate with America's Job Centers and Sacramento Employment and Training Agency (SETA). Current project with SETA: remote work opportunity with a company called Daivergent. • Collaborate with Department of Rehabilitation and Department of Developmental Services on a project to promote CIE for clients in state government positions. Approximately 20 clients are being considered for appointment to various positions within State government departments. 	
2	Average annual wages for consumers ages 16-64.	Statewide data is not yet available	\$10,526	<ul style="list-style-type: none"> • Facilitate discussions, during vendor forums, on employment resources and activities to assist more clients in employment services. • Work with vendors on developing Tailored Day Services to promote individualized services as it relates to employment and education. ACRC employment specialist also encourages existing day programs, supported employment and work activity programs to implement a plan to increase CIE for clients. 	

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Measures Related to Employment					
No.	Measure	Statewide CY 2019	ACRC CY 2019	Planned Activities	Outcome
3	Annual earnings of consumers ages 16-64 compared to people with all disabilities in CA.	2018 - 47,600	2019 Data is not yet available	<ul style="list-style-type: none">• See #2	

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Paid Internship Program (Data Source: Paid Internship Survey)					
No.	Measure	State Average FY 19-20	ACRC FY 19-20*	Planned Activities	Outcome
4	Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	Statewide data is not yet available	23	<ul style="list-style-type: none"> • Continue to train service coordinators and providers on the programs and services for clients in the areas of employment. • ACRC employment specialist will: <ul style="list-style-type: none"> ○ work with the community and vendors to seek new sources of employment. ○ participate in outreach events, such as Business Advisory Council (BAC), job fairs and transitions fairs to promote CIE as well as bring awareness to the community at large about employment for people with ID/DD. ○ work closely with Service Coordinators and providers to ensure the process for PIP and CIE runs smoothly, POS are submitted in a timely manner to prevent interruption in services. All new and updated information is communicated promptly and effectively via email or during vendor forums. 	
5	Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	Statewide data is not yet available	35%	<ul style="list-style-type: none"> • See #4 	

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Paid Internship Program (Data Source: Paid Internship Survey)					
No.	Measure	State Average FY 19-20	ACRC FY 19-20*	Planned Activities	Outcome
6	Average wages for adults who engage in competitive, integrated employment, on behalf of whom incentive payments have been made	Statewide data is not yet available	\$14 per hour	<ul style="list-style-type: none"> Report data on Competitive Integrated Employment and Paid Internships to the Department of Developmental Services and to the community. ACRC employment specialist works closely with Accounting and providers to ensure data collection is accurate and reflects true count of data. Collaborate with State regarding LEAP Program. Disseminate the information. Host an employment fair. Promote the benefits of adding PIP payments to their existing vendorization to encourage more utilization of PIP as the first option for those interested in employment. Attend local transition fairs to promote the PIP and employment services and provide presentations to students, families and school staff as requested. Participate in the leadership committee for Project SEARCH, a collaborative effort between San Juan Unified, Kaiser, ACRC and STEP Agency, to train and promote employment in the medical field. Students participate a one-year training program, which includes 5 different internships at Kaiser or related field. Work with new and existing providers to add PIP, CIE and program development, focusing on vocational training. Develop new supported employment programs, micro-enterprise program, day program with a focus on employment services as well as adding Tailored Day Services and PIP/CIE to existing vendorization. Continued collaboration between ACRC and Placer County Department of Education, Dr. Lou Vismara and Pride Industries, to implement a training program for students to work in the Long-Term Care Nursing Facilities as care givers. Students will receive training and a certificate to pursue a career in long-term care facilities upon exiting the high school transition program. 	

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Paid Internship Program (Data Source: Paid Internship Survey)					
No.	Measure	State Average FY 19-20	ACRC FY 19-20*	Planned Activities	Outcome
7	Average hours worked for adults who engage in competitive, integrated employment, on behalf of whom incentive payments have been made	Statewide data is not yet available	15-20 hours weekly	<ul style="list-style-type: none"> See #6 	
8	Total number of Incentive payments made for the fiscal year for the following amounts:				
	\$1,500	Statewide data is not yet available	30	<ul style="list-style-type: none"> See #6 	
	\$1,250	Statewide data is not yet available	48	<ul style="list-style-type: none"> See #6 	
	\$1,000	Statewide data is not yet available	65	<ul style="list-style-type: none"> See #6 	
	Percentage of adults who reported having integrated employment as a goal in their IPP.	Statewide data is not yet available	24.0%	<ul style="list-style-type: none"> See #6 	

*Data provided is pending verification and review by the State.

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Measures related to reducing disparities and improving equity in purchase of services expenditures				
No.	Measure	Baseline	Planned Activities	Outcome
1	Percent of total annual purchase of service expenditures by individual's ethnicity and age: Birth to age two inclusive	See Attachment	<ul style="list-style-type: none"> • Conduct outreach/informational sessions about developmental delays and services options to Early Start population. • Partner with agencies that serve ethnicity-specific populations for information about Early Start services. • Establish partnerships with community agencies for an expanded outreach. • Expansion of Service navigation Program to include Early Start population inclusive of African American, Slavic, and Latinx communities. • Provide informational sessions in Spanish on: <ul style="list-style-type: none"> ○ The Importance of Self-Care; Social-emotional development; Processing grief; Sensory Integration. • Submit grant proposal for video project featuring service delivery/receipt from language and ethnicity specific client perspective • Will purchase 30 Chromebooks and mobile hotspots to create a lending library to mitigate technological barriers to accessing services for underserved populations. 	
	Percent of total annual purchase of service expenditures by individual's ethnicity and age: Age three to twenty-one, inclusive	See Attachment A	<ul style="list-style-type: none"> • Provide topic-specific workshop training material on Alta's website. • Continue/extend the parent/service navigator program for clients transitioning from children to adult services to target African American and Latinx communities and expanded to include Slavic communities. • Provide informational sessions in Spanish on: <ul style="list-style-type: none"> ○ The Importance of Self-Care, Social-emotional development, Resilience, The stages of child development, Processing Grief, Sensory Integration. • Submit grant proposal for video project featuring service delivery/receipt from language and ethnicity specific client perspective. • Will purchase 30 Chromebooks and mobile hotspots to create a lending library to mitigate technological barriers to accessing services for underserved populations. 	

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	Percent of total annual purchase of service expenditures by individual's ethnicity and age: Age twenty-two and older	See Attachment A	<ul style="list-style-type: none">• Conduct workshops and information sessions to families and clients on available services for adults.• Provide information sessions in Spanish as noted in the sections above that relate to adult client care.• Submit grant proposal for video project featuring service delivery/receipt from language and ethnicity specific client perspective.• Will purchase 30 Chromebooks and mobile hotspots to create a lending library to mitigate technological barriers to accessing services for underserved populations.	
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Measures related to reducing disparities and improving equity in purchase of services expenditures				
No.	Measure	Baseline	Planned Activities	Outcome
2	Number and Percent of individuals receiving only case management service by age and ethnicity: Birth to age two, inclusive	See Attachment B	<ul style="list-style-type: none"> • Conduct needs assessment survey inclusive of client ethnicity. • Conduct outreach/informational sessions about developmental delays and service options for the Early Start Program. • Expansion of Service navigation Program to include Early Start population inclusive of African American, Slavic, and Latinx communities. • Identification and targeted outreach to specific clients with no POS. 	
	Number and Percent of individuals receiving only case management service by age and ethnicity: Age three to 21, inclusive	See Attachment B	<ul style="list-style-type: none"> • Conduct needs assessment survey inclusive of client ethnicity. 	
	Number and Percent of individuals receiving only case management service by age and ethnicity: Twenty-two and older	See Attachment B	<ul style="list-style-type: none"> • Conduct needs assessment survey inclusive of client ethnicity. • Identification of individual clients within ethnic populations with significantly higher than average (>4%) percentage of no POS and targeted outreach to assess client needs. 	

Attachment A
Alta Regional Center
 Percent of Total Annual Purchase of Service Expenditures
 by Individuals Ethnicity or Race
 Fiscal Year 2019-2020

<i>For Birth to age 2 years, inclusive</i>				
<i>Ethnicity</i>	Number of Clients	Percent of Clients	Total Expenditures	Percent of Expenditures
American Indian or Alaska Native	18	0.4%	\$24,187	0.2%
Asian	519	11.0%	\$1,916,968	13.1%
Black/African American	442	9.4%	\$1,255,358	8.6%
Hispanic	1074	22.7%	\$3,704,810	25.4%
Native Hawaiian or Other Pacific Islander	22	0.5%	\$62,689	0.4%
Other Ethnicity or Race or Multi-Cultural	991	21.0%	\$2,174,699	14.9%
White	1,656	35.1%	\$5,463,628	37.4%
<i>Totals</i>	4,722		\$14,602,339	

<i>For age 3 years to 21 years, inclusive</i>				
<i>Ethnicity</i>				
American Indian or Alaska Native	39	0.4%	\$ 193,418	0.4%
Asian	1,110	10.9%	\$ 4,675,345	8.6%
Black/African American	1101	10.8%	\$ 7,078,595	13.0%
Hispanic	2,167	21.3%	\$ 9,445,075	17.3%
Native Hawaiian or Other Pacific Islander	49	0.5%	\$ 200,034	0.4%
Other Ethnicity or Race or Multi-Cultural	1,716	16.9%	\$ 9,439,934	17.3%
White	3,981	39.2%	\$ 23,572,491	43.2%
<i>Totals</i>	10,163		\$ 54,604,891	

<i>For age 22 years and older</i>				
<i>Ethnicity</i>				
American Indian or Alaska Native	54	0.5%	\$ 1,749,206	0.4%
Asian	652	6.4%	\$ 16,802,911	4.3%
Black/African American	1434	14.2%	\$ 39,611,824	10.2%
Hispanic	1,199	11.9%	\$ 27,801,368	7.1%
Native Hawaiian or Other Pacific Islander	34	0.3%	\$ 716,989	0.2%
Other Ethnicity or Race or Multi-Cultural	1,002	9.9%	\$ 81,611,680	21.0%
White	5,743	56.8%	\$ 220,914,678	56.8%
<i>Totals</i>	10,118		\$ 389,208,656	

The expenditure data reported may not include payments made by the regional center to a service provider under a Contract. Typical services paid to a service provider under a Contract include, but are not limited to, Transportation Services, Transportation Assistant Services, and Supported Employment Program (SEP) Group Services.

Attachment B
Alta Regional Center
 Consumers with No Purchase of Services by Ethnicity or Race
 Fiscal Year 2019-2020

For Birth to age 2 years, inclusive

<i>Ethnicity</i>	Total Clients	Clients Receiving Purchased Services	Clients With No Purchased Services	Percent with No Purchased Services
American Indian or Alaska Native	18	17	1	5.6%
Asian	519	496	23	4.4%
Black/African American	442	423	19	4.3%
Hispanic	1074	1026	48	4.5%
Native Hawaiian or Other Pacific Islander	22	20	2	9.1%
Other Ethnicity or Race or Multi-Cultural	991	875	116	11.7%
White	1,656	1591	65	3.9%
<i>Totals</i>	4,722	4,448	274	5.8%

For age 3 years to 21 years, inclusive

<i>Ethnicity</i>	Total Clients	Clients Receiving Purchased Services	Clients With No Purchased Services	Percent with No Purchased Services
American Indian or Alaska Native	39	34	5	12.8%
Asian	1,110	997	113	10.2%
Black/African American	1,101	997	104	9.4%
Hispanic	2,167	1,992	175	8.1%
Native Hawaiian or Other Pacific Islander	49	45	4	8.2%
Other Ethnicity or Race or Multi-Cultural	1,716	1,571	145	8.4%
White	3,981	3,547	434	10.9%
<i>Totals</i>	10,163	9,183	980	9.6%

For age 22 years and older

<i>Ethnicity</i>	Total Clients	Clients Receiving Purchased Services	Clients With No Purchased Services	Percent with No Purchased Services
American Indian or Alaska Native	54	52	2	3.7%
Asian	652	632	20	3.1%
Black/African American	1,434	1,369	65	4.5%
Hispanic	1,199	1,153	46	3.8%
Native Hawaiian or Other Pacific Islander	34	31	3	8.8%
Other Ethnicity or Race or Multi-Cultural	1,002	871	131	13.1%
White	5,743	5,565	178	3.1%
<i>Totals</i>	10,118	9,673	445	4.4%

The expenditure data reported may not include payments made by the regional center to a service provider under a Contract. Typical services paid to a service provider under a Contract include, but are not limited to, Transportation Services, Transportation Assistant Services, and Supported Employment Program (SEP) Group Services.