

ALTA CALIFORNIA  
REGIONAL CENTER



*Strategic Plan  
2011 - 2015*



## *Board President's Message*

*This Strategic Plan for Alta California Regional Center is presented with gratitude to those many individuals who collectively put countless hours of thought and debate toward its creation. During these very difficult financial times in California, it is important to continue to respect and support our clients and families through reiterating our key values and establishing overarching goals for the agency.*

*Some of the topics discussed during the creation of this plan included:*

- 1) Thoughts about Our Vision – What is most important?*
- 2) What are we proud of? What have been our accomplishments over the past 3-5 years?*
- 3) Looking Back – What has changed? What has endured over time?*

*Each of these questions had multiple answers that contributed to evaluating and developing the values and overall goals within the Strategic Plan. Things that have endured through recent legislative changes and budget limitations include the Lanterman Act, the focus on clients, attention to individualized services that meet client needs and striving to provide high quality services.*

*As a Board, consisting of parents of clients, clients and other dedicated individuals who meet the demographic grid requirements set forth in the Lanterman Act, we commit to working tirelessly, diligently, ethically and in collaboration with all stakeholders in meeting the needs of those individuals who receive services from Alta California Regional Center. Our goal is to provide high quality individualized services, maintain awareness of the current legislative and budgetary actions, and manage resources efficiently.*

*Bonita Mallory, RN, PHN  
Board President*

## *Executive Director's Message*

*Thanks so much for your interest in Alta California Regional Center. I am delighted to share with you this Strategic Plan for our agency and the community we serve. I am so grateful for the collaborative efforts of our Board of Directors, our agency staff, our dedicated service providers, and most of all, for the people who receive services through Alta California Regional Center.*

*This plan provides a roadmap for our continued success, and it sets high expectations for improvement in the area of customer service. We will work tirelessly to achieve the goals outlined in this plan, and we will not be discouraged by budgetary constraints and political pressure. We exist only to provide the best possible service to the more than 17,000 people who are clients of the Alta California Regional Center. They deserve nothing less.*

*Phil Bonnet, MPA  
Executive Director*

# *Alta California Regional Center's*

- *Mission*

Alta California Regional Center creates partnerships to support all eligible individuals with intellectual and/or developmental disabilities, children at risk, and their families in choosing services and supports through individual lifelong planning as a means to achieve healthy and productive lives in their own communities.

- *Vision*

A community where individuals with intellectual and/or developmental disabilities are valued members who are treated with dignity and respect.



# *Alta California Regional Center*

- *We Value ...*

## ***Quality Services***

We value an accountable and engaged Board and staff who strive for continuous quality improvement based on best practices in the provision of services and supports for people with developmental disabilities.

## ***Health, Safety and Well-Being***

We are committed to advocating for the overall wellness of clients by promoting access to quality health care, safe and appropriate housing, safe environments, and healthy choices.

## ***Individual Rights, Dignity and Respect***

We value the ethnic and cultural diversity of people and commit to treating all people honestly, ethically and with dignity and respect.

We are committed to enabling each person to develop by recognizing their unique strengths and needs, and by treating each individual with fairness, equality and consideration.

## ***Access to Life Activities and Experiences***

We value and promote access so that individuals can fully and actively participate in all aspects of life in their own communities, including housing, education, employment and recreation.

## ***Lifestyle – Inclusion in Community Life***

We value the sharing of knowledge through education and outreach to the community to ensure that all individuals are welcomed and fully included in community life.

We recognize and value the importance of family, friends and community, and commit to promote family unity, acceptance of individuality in relationships, and full inclusion within our community.

## ***Choice and Self-Determination***

We are committed to promoting the self-sufficiency of clients and do this in a manner that values, respects and honors individual choice, self-determination, and self-advocacy.

# *The Alta California Regional Center's Goals*

## *Goal 1 – Individual Planning and Self-Determination*

Empower individuals with intellectual and/or developmental disabilities or limitations, and their families to be aware of life options and make informed decisions.

## *Goal 2 – Health, Safety and Well-Being*

Promote and support individuals with intellectual and/or developmental disabilities, in public and private agencies throughout our designated service areas.

## *Goal 3 – Culturally and Linguistically Appropriate Services*

Maintain cultural diversity and sensitivity training and, to the extent possible, support staff who reflect the cultures and languages in our community.

## *Goal 4 – Resource Development*

Expand the availability and accessibility of user-friendly and high quality services and supports throughout our designated service delivery areas to meet current and future needs of individuals with intellectual and/or developmental disabilities and their families.

## *Goal 5 – Community Education and Outreach*

Provide education and outreach to communities promoting awareness, acceptance, and inclusion of individuals with intellectual and/or developmental disabilities in community life.

## *Goal 6 – Collaborations and Partnerships*

Build upon and establish sustainable collaborative partnerships with public and private agencies throughout our designated service delivery areas to serve and benefit individuals with intellectual and/or developmental disabilities.

## *Goal 7 – Quality and Continuous Performance Improvement*

Advocate for high quality services, service delivery and supports that reflect best practices and evidence-based outcomes demonstrating compassion and commitment to shared values.