



Strategic Plan 2005 - 2010



Board President's Message

Welcome to the Alta California Regional Center Strategic Plan, a roadmap to our future. This Strategic Plan reflects our shared belief that this regional center has the opportunity to excel in the delivery of high quality services and supports for persons with developmental disabilities and their families. The Board of Director's further recognizes that to do this will require strong leadership, one that is committed to the vision and values of the Lanterman Developmental Disabilities Services Act. It is within this frame of reference that the Strategic Plan was developed. The Strategic Plan captures our shared beliefs and provides clear direction for the agency and its staff to achieve our desired future.

We are committed to not only succeed, but to excel in what we do. To this end, the Board of Directors, in collaboration with consumers, families and stakeholders, will establish performance expectations and measures that will enable us to routinely monitor our progress in delivering excellent services and supports. Our focus is on meeting the needs of the consumers and families served by the regional center, and we intend to do this with due diligence.

Gail Janke
Board President

Executive Director's Message

I am very pleased to share this Strategic Plan for the Alta California Regional Center. The Plan represents the shared commitment of the agency's Board of Directors, leadership team and staff to provide high quality, best practice based services and supports for person with developmental disabilities and their families. The Plan provides the strategic vision and the roadmap for consumers to be able to achieve satisfying lifestyles in their own communities through delivery of leading edge services and supports.

The Plan sets aggressive targets for Alta California Regional Center to continually improve our performance and customer service. We intend to do this through focused attention on providing quality services and supports, with quality determined by establishing clear performance expectations and measures. We will routinely and diligently monitor our progress using these measures. We intend to excel in everything we do.

Developed in collaboration with consumers, professionals and other community members, this Plan is our promise to the people we serve. On behalf of the Board of Directors and the dedicated professionals of this agency, this Plan represents our ongoing commitment to put consumers first.

Phil Bonnet
Executive Director

The Alta California Regional Center's

- *Mission*

Alta California Regional Center creates and maintains partnerships to support all persons with developmental disabilities, children at risk, and their families in choosing services and supports through individual lifelong planning to achieve satisfying lifestyles in their own communities.

- *Vision*

A future where all individuals are valued members of their communities.



Alta California Regional Center

- *We Value ...*

Quality Services

We value an accountable and engaged Board and staff who strive for continuous quality improvement based on best practices in the provision of services and supports for people with developmental disabilities.

Health, Safety and Well-Being

We are committed to advocating for the overall wellness of consumers by promoting access to quality health care, safe and appropriate housing, safe environments, and healthy choices.

Individual Rights, Dignity and Respect

We value the ethnic and cultural diversity of people and commit to treating all people honestly, ethically and with dignity and respect.

We are committed to enabling each person to develop by recognizing their unique strengths and needs, and by treating each individual with fairness, equality and consideration.

Access to Life Activities and Experiences

We value and promote access so that individuals can fully and actively participate in all aspects of life in their own communities, including housing, education, employment and recreation.

Lifestyle – Inclusion in Community Life

We value the sharing of knowledge through education and outreach to the community to ensure that all individuals are welcomed and fully included in community life.

We recognize and value the importance of family, friends and community, and commit to promote family unity, acceptance of individuality in relationships, and full inclusion within our community.

Choice and Self-Determination

We are committed to promoting the self-sufficiency of consumers and do this in a manner that values, respects and honors individual choice, self-determination, and self-advocacy.

The Alta California Regional Center's Goals

Goal 1 – Individual Planning and Self-Determination

Enable persons with developmental disabilities and their families to lead, control, and make informed choices in all life areas.

Goal 2 – Resource Development

Expand the availability, accessibility and types of high quality services and supports throughout the geographic area to meet the current and future needs of all individuals and their families.

Goal 3 – Collaborations and Partnerships

Collaborate and build partnerships with individuals and public and private agencies throughout the service delivery area to ensure that individuals can access and receive appropriate generic services to enable them to be part of mainstream life in their own communities.

Goal 4 – Health, Safety and Well-Being

Promote the capabilities of individuals to live healthy, safe and dignified lives in their own communities.

Goal 5 – Community Education and Outreach

Provide education and outreach to communities to promote awareness, acceptance, and full inclusion of individuals with developmental disabilities in community life, and access to regional center services.

Goal 6 – Quality and Continuous Performance Improvement

Champion the consistent delivery of high quality services and supports that reflect best practices, a commitment to shared values, and a passion to exceed consumer expectations.