

## **Alta California Regional Center**

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## **Performance Report for Alta California Regional Center**

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Alta California Regional Center (ACRC) we served about 26,650 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At ACRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in most areas. We strive to continue to provide quality services to our clients and their families.

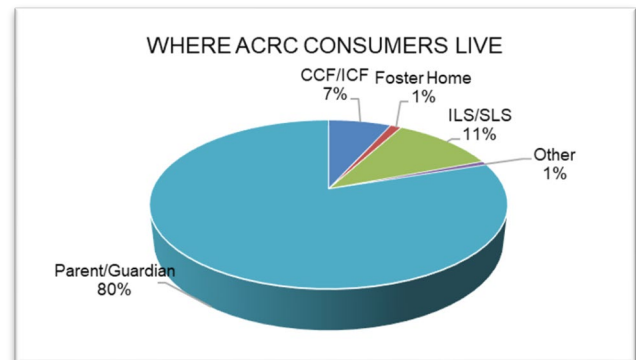
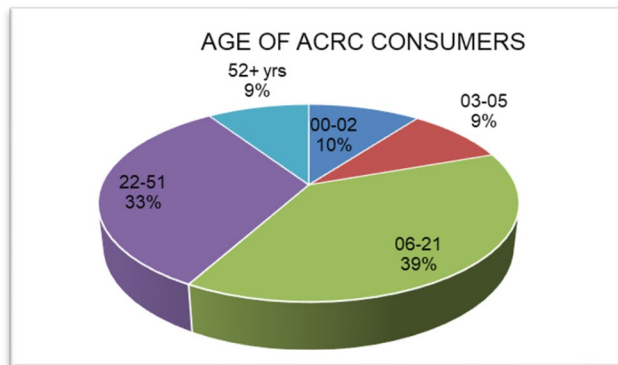
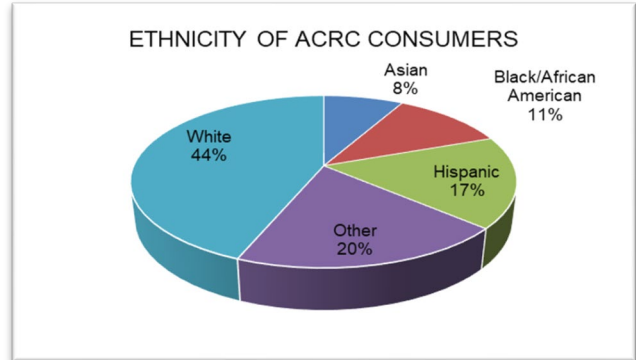
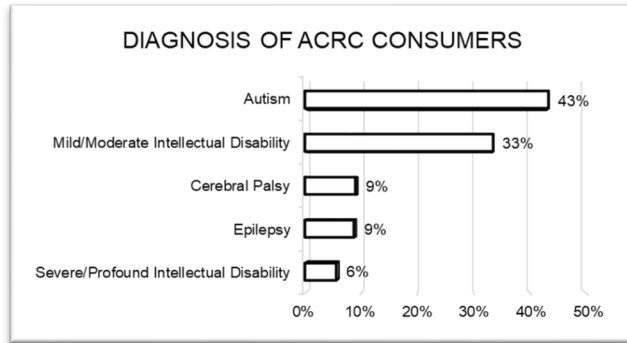
We hope this report helps you learn more about ACRC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: [www.altaregional.org](http://www.altaregional.org)  
Or contact Iqbal Ahmad at 916-978-6353.

*Lori Banales*  
Director, Alta California Regional Center

## Who uses ACRC?

These charts tell you about who ACRC consumers are and where they live.



## How well is ACRC performing?

This chart tells you five areas where DDS wants each regional center to keep improving.

The first column tells you how ACRC was doing at the end of 2020, and the second column shows how ACRC was doing at the end of 2021.

To see how ACRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2020		December 2021	
	State Average	ACRC	State Average	ACRC
Fewer consumers live in developmental centers	0.07%	0.14%	0.06%	0.12%
More children live with families	99.51%	99.59%	99.58%	99.64%
More adults live in home settings	81.71%	84.44%	82.50%	85.24%
Fewer children live in large facilities (more than 6 people)	0.04%	0.00%	0.03%	0.00%
Fewer adults live in large facilities (more than 6 people)	1.92%	1.85%	1.78%	1.60%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

## Did ACRC meet DDS standards?

Read below to see how well ACRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Not Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)	98.57%	98.12%
Intake/Assessment timelines for consumers age 3 or older met	99.07%	91.62%
IPP ( <i>Individual Program Plan</i> ) requirements met	N/A	99.17%
IFSP ( <i>Individualized Family Service Plan</i> ) requirements met	84.2%	82.7%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) N/A indicates that the regional center was not reviewed for the measure during the current period.

## How well is ACRC doing at getting consumers working?

The chart below shows how well ACRC is performing on increasing consumer employment performance compared to their prior performance and statewide averages:

Areas Measured	Time Period				
	CA	ACRC	CA	ACRC	
<b>Consumer Earned Income ( Age 16 to 64 years)*:</b> Data Source: Employment Development Department (EDD)	Jan through Dec 2019		Jan through Dec 2020		
Quarterly number of consumers with earned income	25,710	2,477	22,772	2,181	
Percentage of consumers with earned income	17.17%	21.44%	18.86%	22.77%	
Average annual wages	\$8,772	\$8,585	\$9,733	\$9,032	
<b>Annual earnings of consumers compared to people with all disabilities in California</b> Data Source: American Community Survey, five-year estimate	2019		2020		
	\$25,990		\$26,794		
<b>National Core Indicator Adult In-Person Survey*</b>	July 2017-June 2018		July 2020-June 2021		
Percentage of adults who reported having integrated employment as a goal in their IPP	29%	32%	35%	N/A**	
<b>Paid Internship Program</b> Data Source: Paid Internship Program Survey	2019-20		2020-21		
	CA Average	ACRC	CA Average	ACRC	
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	8	14	6	14	
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	9%	23%	14%	50%	
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$13.31	\$13.49	\$14.25	\$14.37	
Average hours worked per week for adults who participated in a Paid Internship Program	16	14	17	18	
<b>Competitive Integrated Employment</b> Data Source: Competitive Integrated Employment Incentive Program Survey					
Average wages for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	\$13.52	\$13.59	\$14.81	\$14.84	
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	21	24	23	27	
Total number of Incentive payments made for the fiscal year for the following amounts:	\$1,500	22	28	17	38
	\$1,250	28	53	19	38
	\$1,000	34	67	33	56

\*Count of consumers included in the EDD data is determined by how precisely consumer's names match between the EDD data and the Department's data. New methodology, implemented in 2021 and applied to 2019 and 2020 data, requires consumers names to match more precisely than in previous years in order to be counted in the dataset. \*\*Regional centers receive an 'N/A' designation if fewer than 20 people respond to the survey item.

## How well is ACRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		19-20	20-21	19-20	20-21	19-20	20-21	19-20	20-21	19-20	20-21	19-20	20-21	19-20	20-21
Birth to 2	Consumers	0%	0%	11%	11%	10%	9%	21%	22%	0%	0%	35%	35%	22%	23%
	Expenditures	0%	0%	13%	14%	8%	9%	25%	24%	0%	0%	38%	34%	15%	18%
3 to 21	Consumers	0%	0%	11%	12%	11%	11%	21%	20%	0%	1%	40%	40%	17%	16%
	Expenditures	0%	1%	8%	9%	13%	12%	18%	18%	0%	0%	43%	43%	17%	18%
22 and older	Consumers	1%	1%	7%	8%	14%	14%	13%	13%	0%	0%	57%	57%	8%	8%
	Expenditures	1%	0%	5%	5%	12%	12%	9%	9%	0%	0%	67%	67%	7%	6%

Number and percent of individuals receiving only case management services by age and ethnicity

Measure	Fiscal Year	Number of Eligible Consumers Receiving Case Management Only			Percent of Eligible Consumers Receiving Case Management Only		
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older
American Indian or Alaska Native	19-20	1	16	5	7%	30%	9%
	20-21	3	17	10	19%	31%	16%
Asian	19-20	20	393	178	5%	27%	21%
	20-21	44	409	199	10%	26%	23%
Black/African American	19-20	34	299	178	9%	22%	11%
	20-21	38	333	214	11%	23%	13%
Hispanic	19-20	42	430	223	5%	16%	16%
	20-21	72	464	258	9%	17%	17%
Native Hawaiian or Other Pacific Islander	19-20	0	15	11	0%	24%	26%
	20-21	0	18	11	0%	25%	26%
White	19-20	86	1,259	697	7%	25%	11%
	20-21	110	1,401	859	8%	26%	13%
Other Ethnicity or Race	19-20	26	481	147	3%	22%	16%
	20-21	115	517	172	13%	24%	19%
Total	19-20	209	2,893	1,439	6%	22%	13%
	20-21	382	3,159	1,723	10%	24%	15%

**Want more information?**

To see the complete report, go to: [www.altaregional.org](http://www.altaregional.org)

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