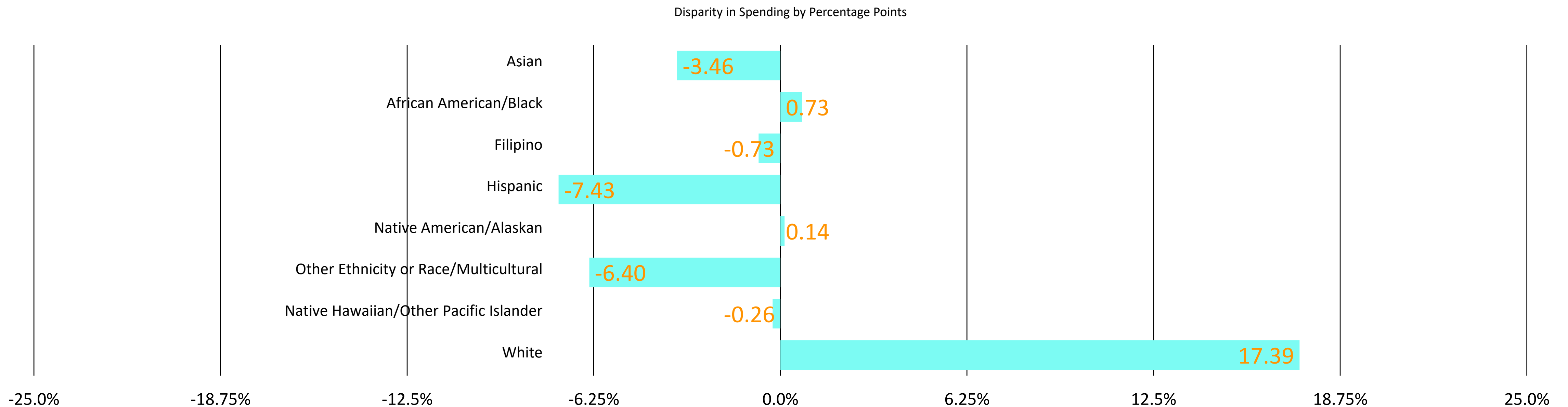


POS Report & Disparity Study

ACRC Fiscal Year 2022/2023

Ethnicity Subgroup	Percent of Client Pop.	Percent of Spending
Asian	8.47%	5.01%
African American/Black	11.65%	12.38%
Filipino	2.33%	1.60%
Hispanic	17.91%	10.48%
Native American/Alaskan	0.48%	0.62%
Other Ethnicity or Race/Multicultural	15.59%	9.19%
Native Hawaiian/Other Pacific Islander	0.48%	0.22%
White	43.10%	60.48%

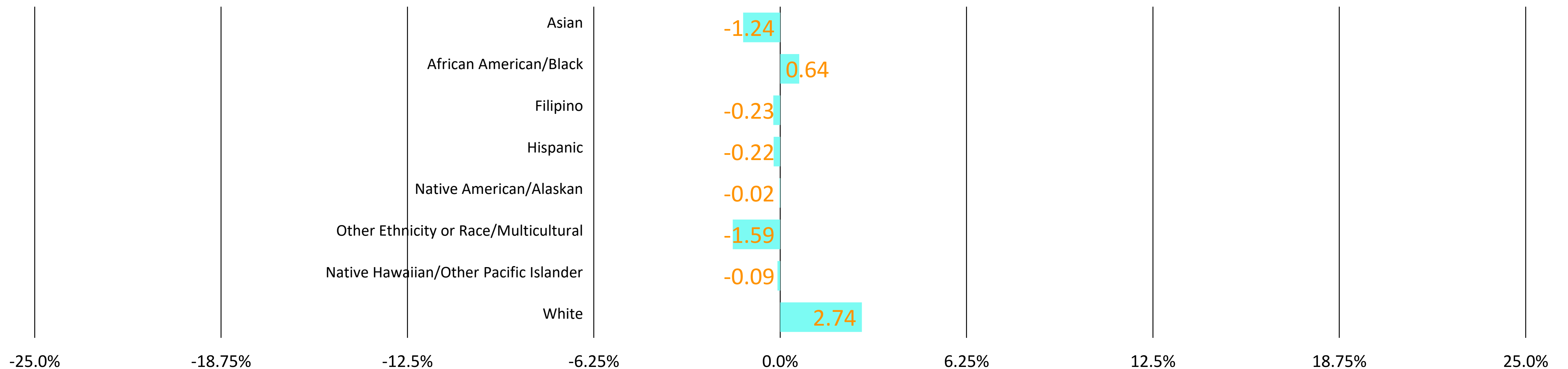
(Data summary based on July 2023 extraction. Allow for algorithmic rounding errors to the 2nd decimal)



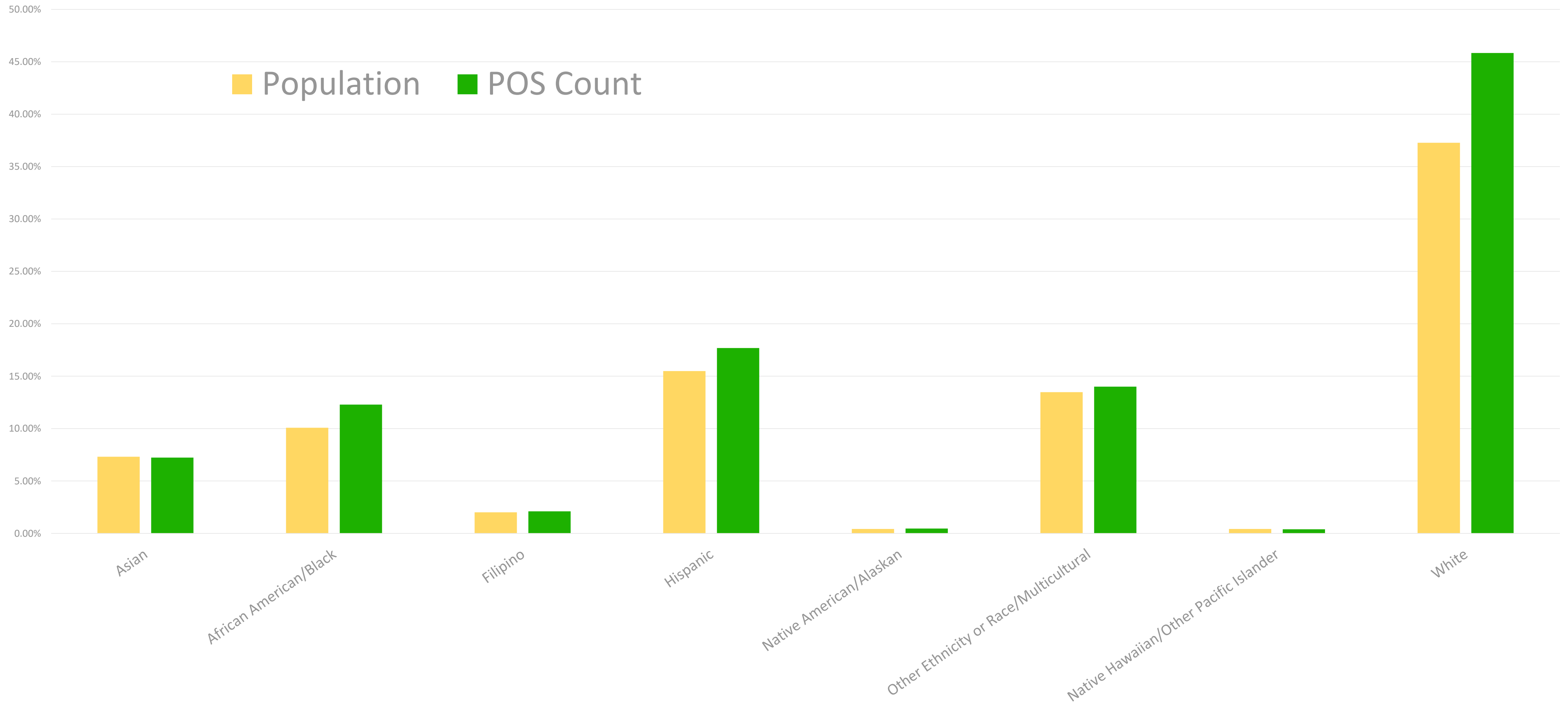
Ethnicity Subgroup	Percent of Client Pop.	Percent by POS Count
Asian	8.47%	7.23%
African American/Black	11.65%	12.29%
Filipino	2.33%	2.10%
Hispanic	17.91%	17.69%
Native American/Alaskan	0.48%	0.46%
Other Ethnicity or Race/Multicultural	15.59%	14.00%
Native Hawaiian/Other Pacific Islander	0.48%	0.39%
White	43.10%	45.84%

(Data summary based on July 2023 extraction. Allow for algorithmic rounding errors to the 2nd decimal)

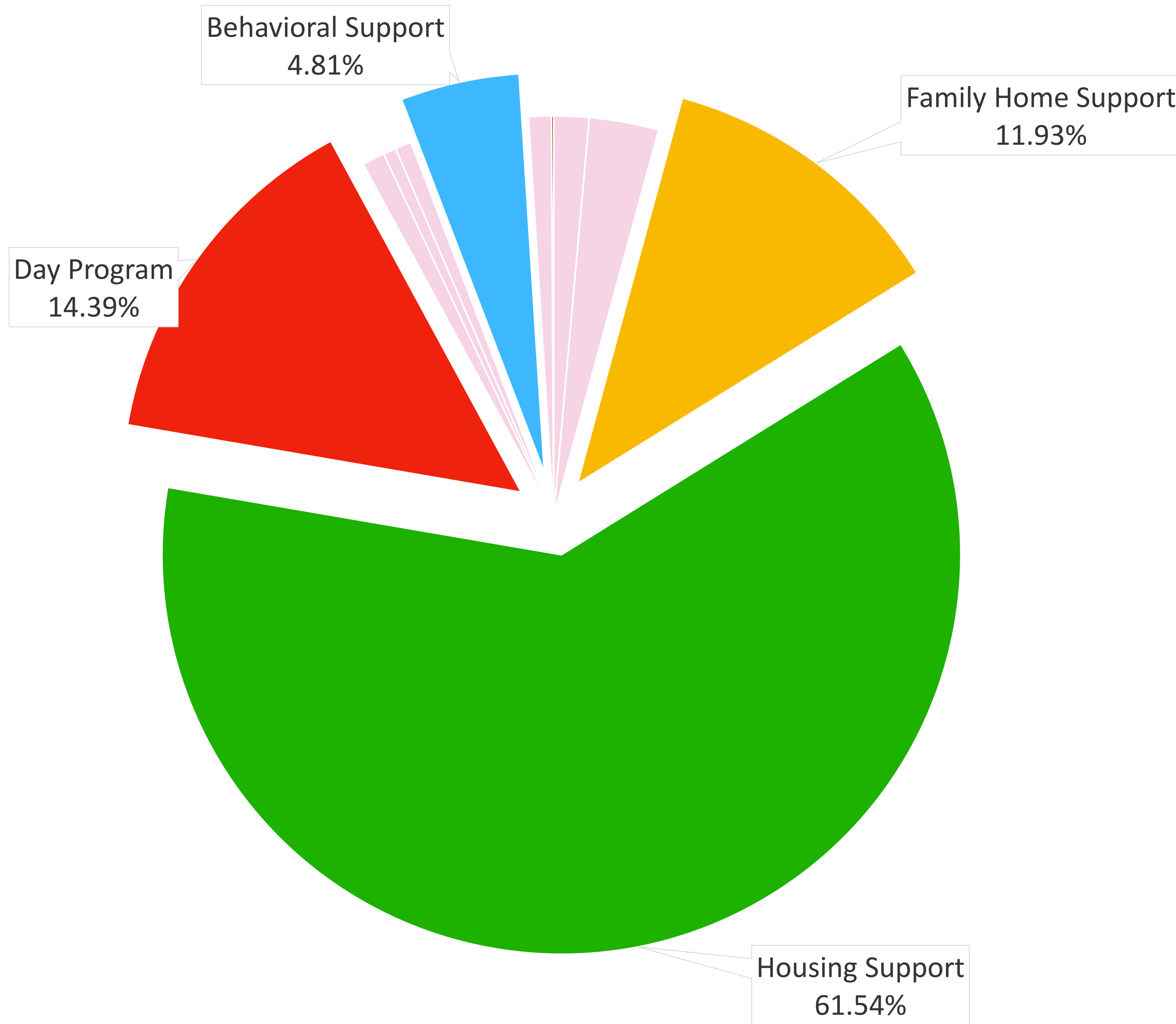
Disparity in Spending by Percentage Points



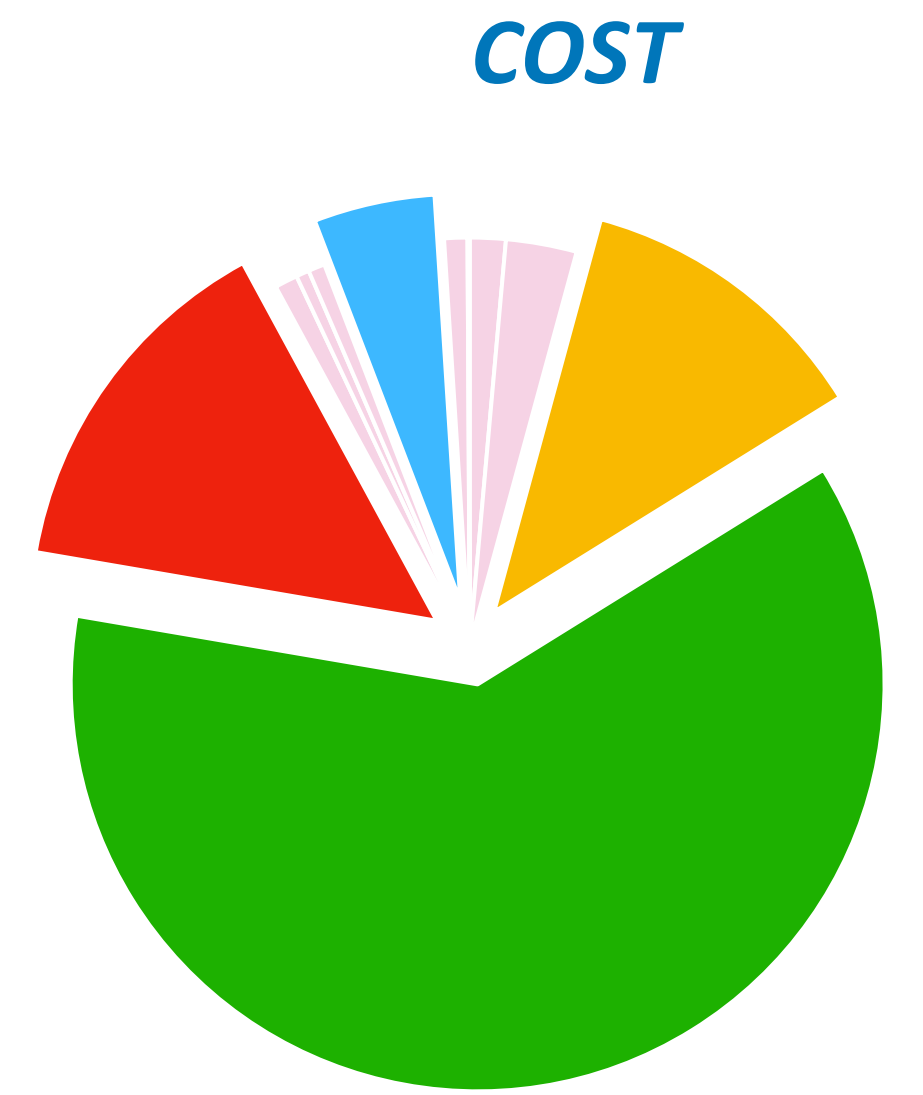
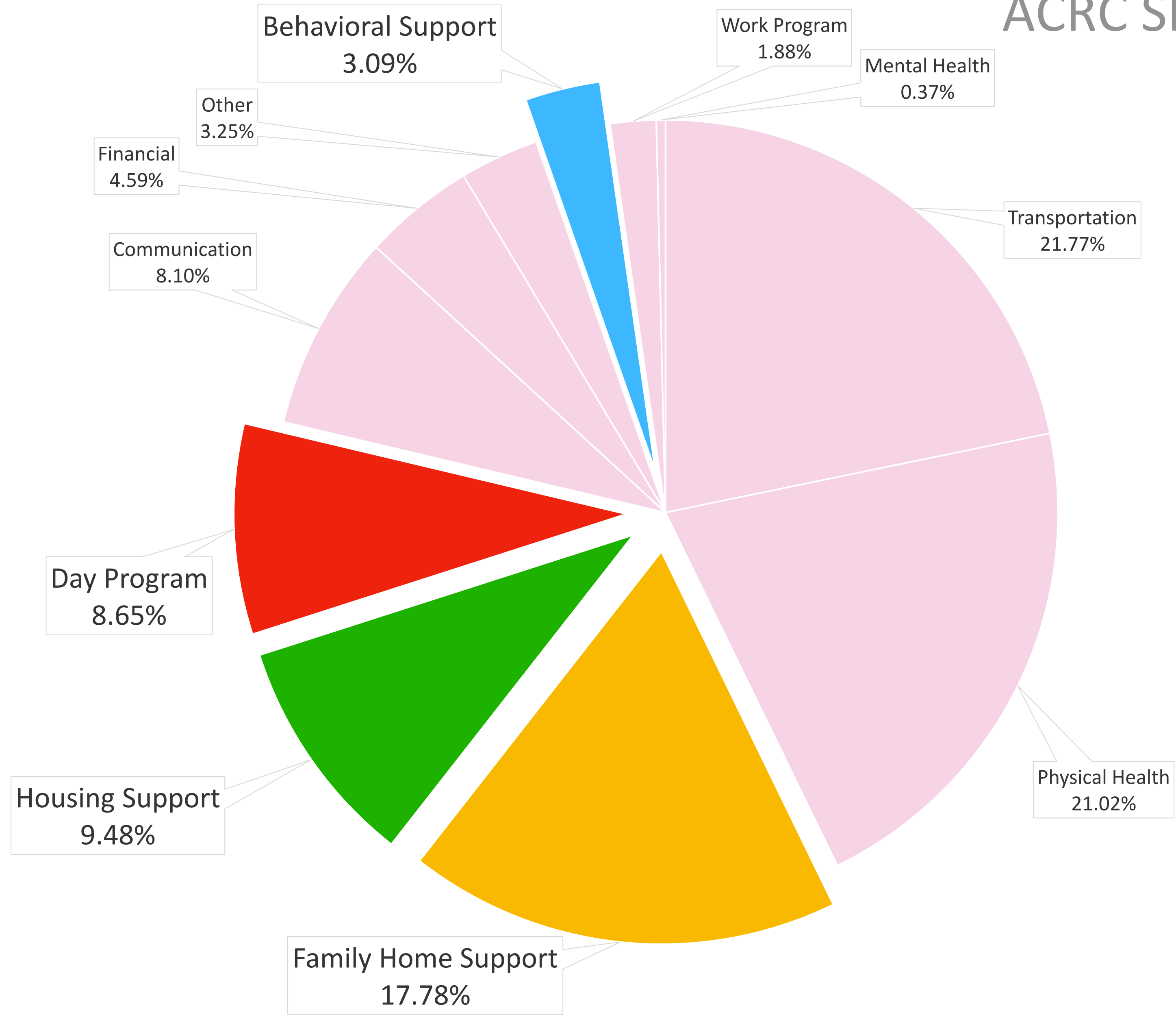
Population vs. POS Count



ACRC SERVICES by perc. of *COST*

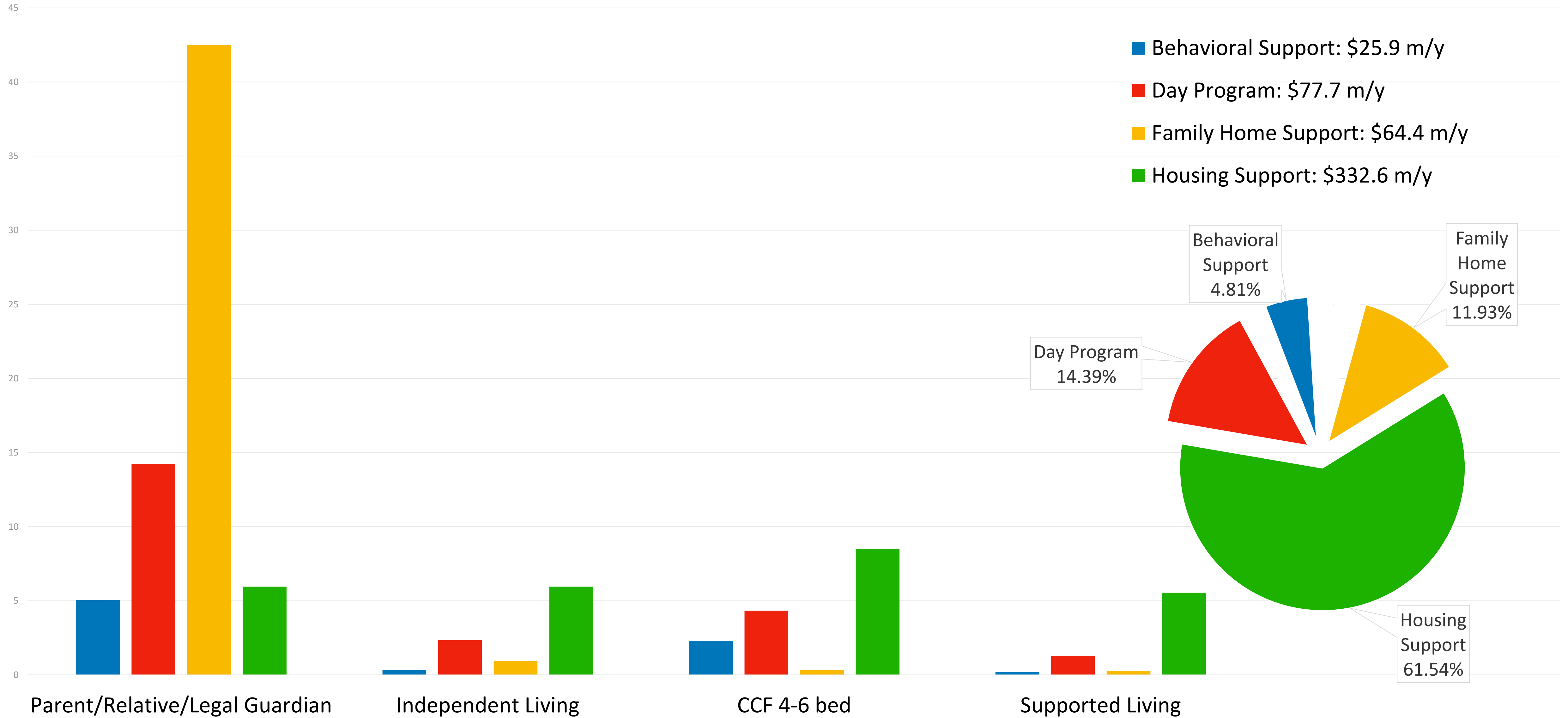


ACRC SERVICES by perc. of *COUNT*



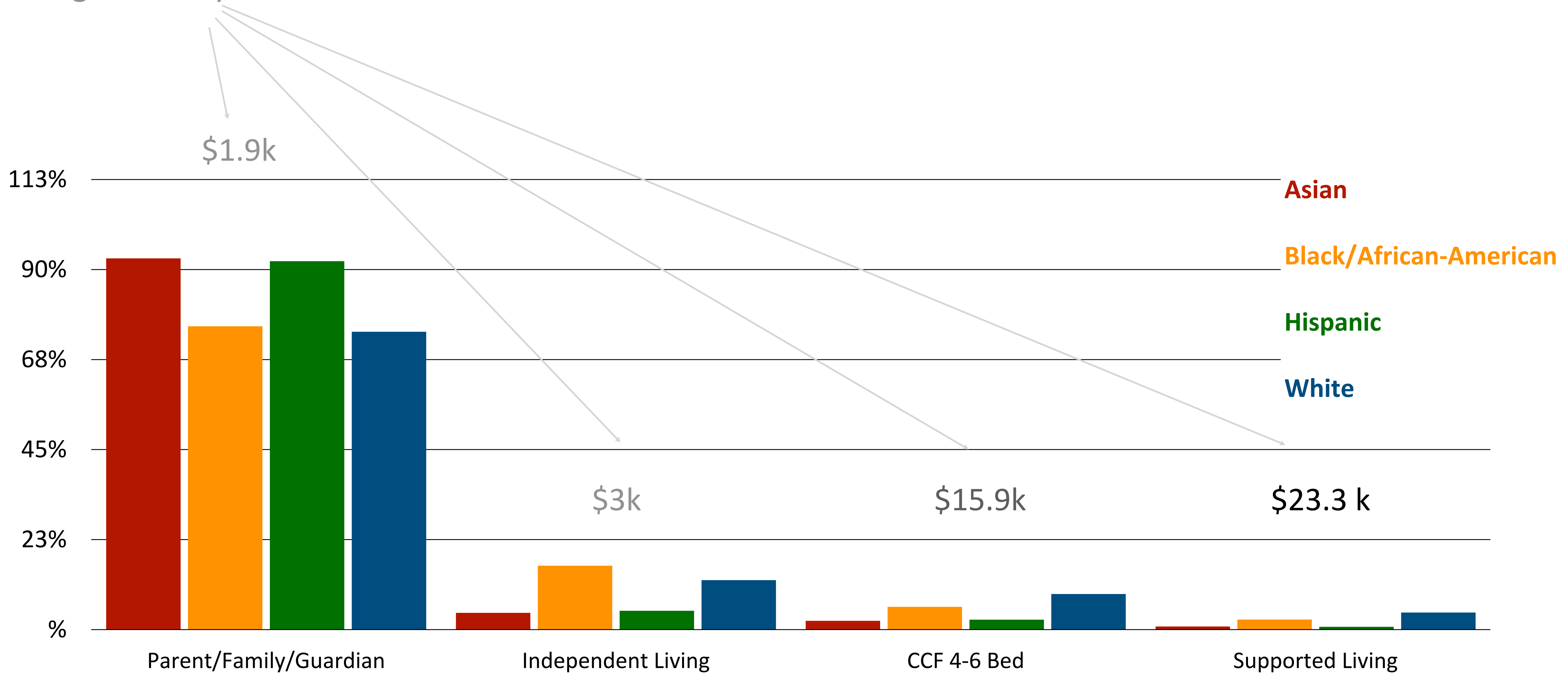
HOME CHOICE

ACRC SERVICES by perc. of *COUNT w/ COST*

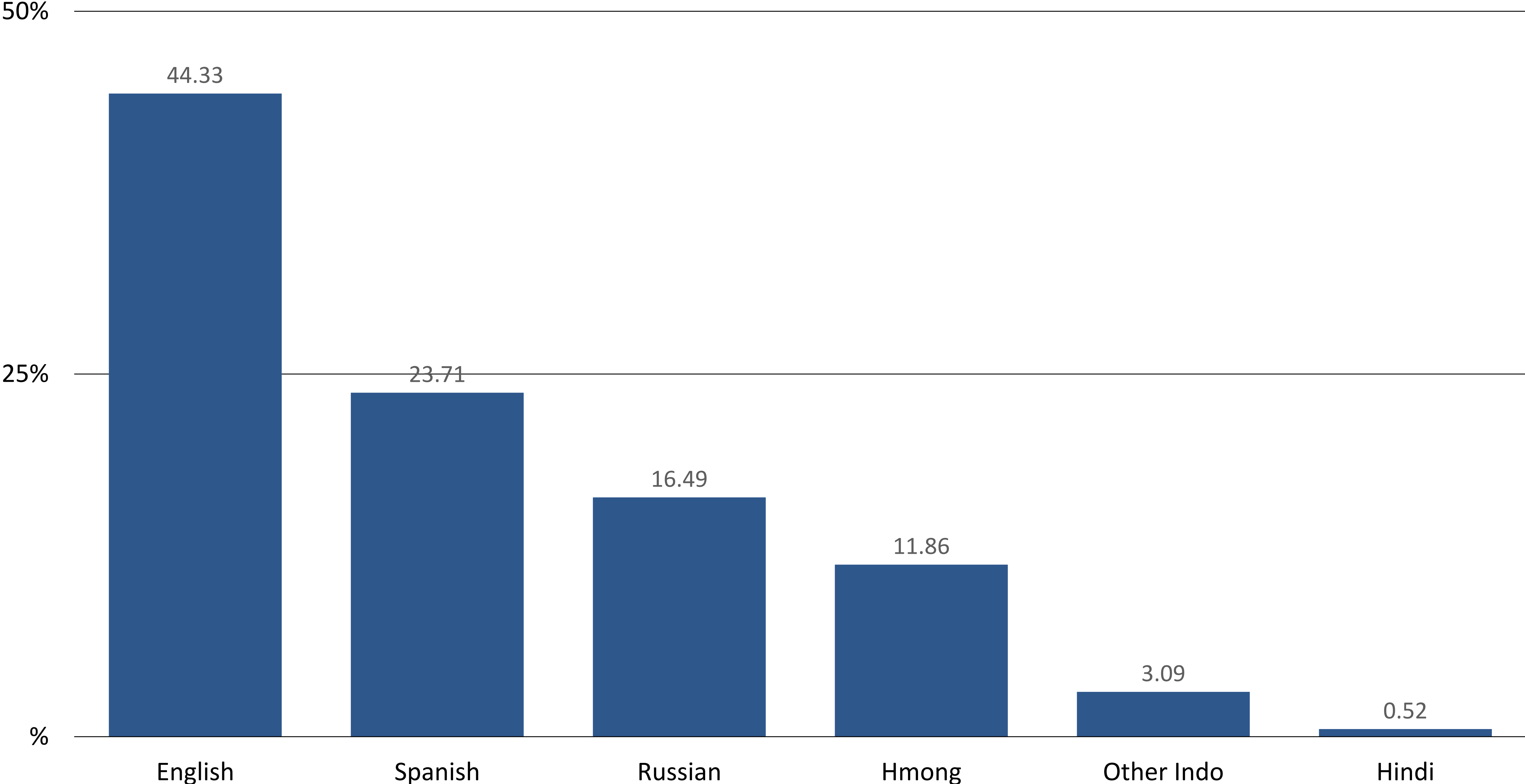


HOME CHOICE

Average Monthly POS



Enhanced Service Coordination by Language



Enhanced Service Coordination by Language & Self-ID Race

Hispanic Hmong Black/African American Asian Indian Russian White Other Japanese Other Asian Unknown

50%

25%

%

Average POS FY 21/22 = \$2,500

Average POS FY 22/23 = \$3,910

POS Count FY 21/22 = 272

POS Count FY 22/23 = 536

English

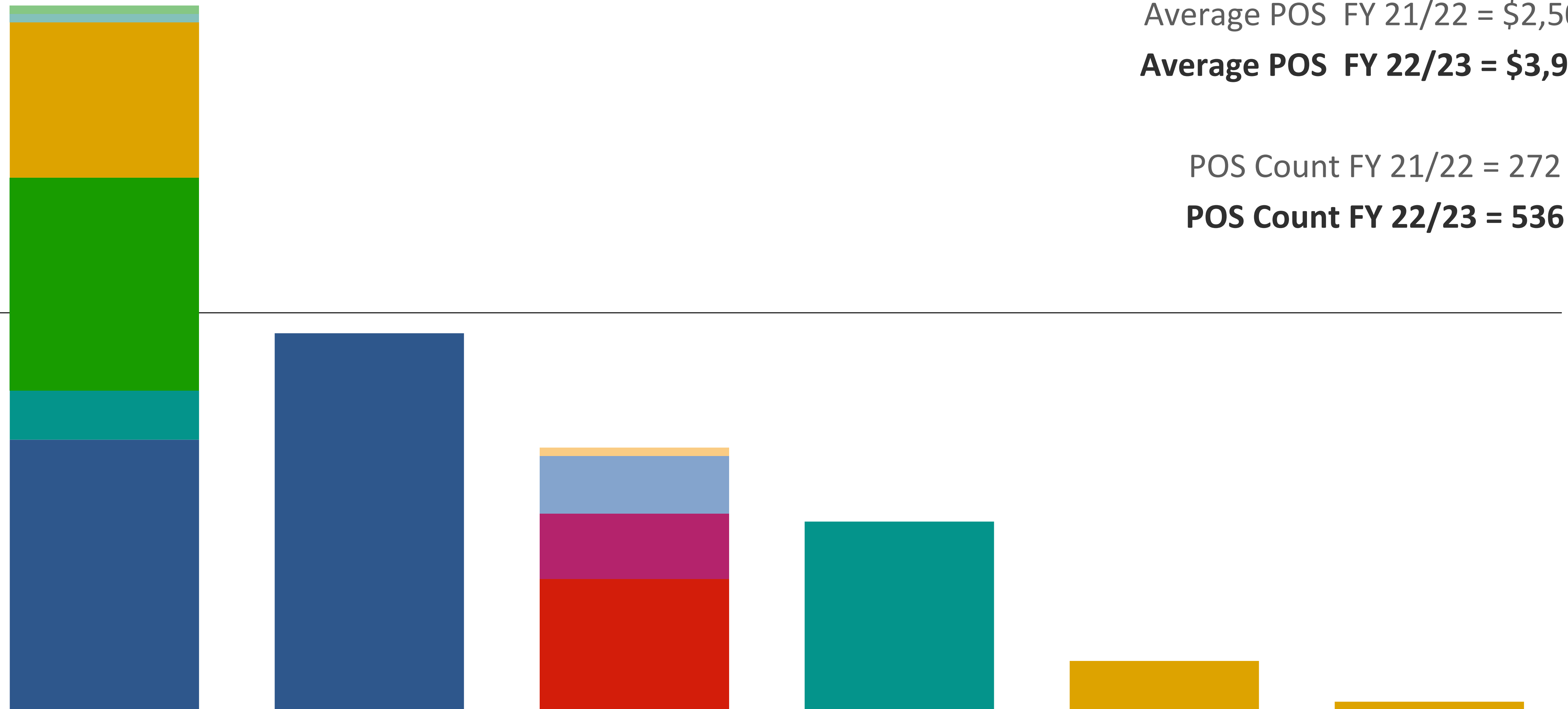
Spanish

Russian

Hmong

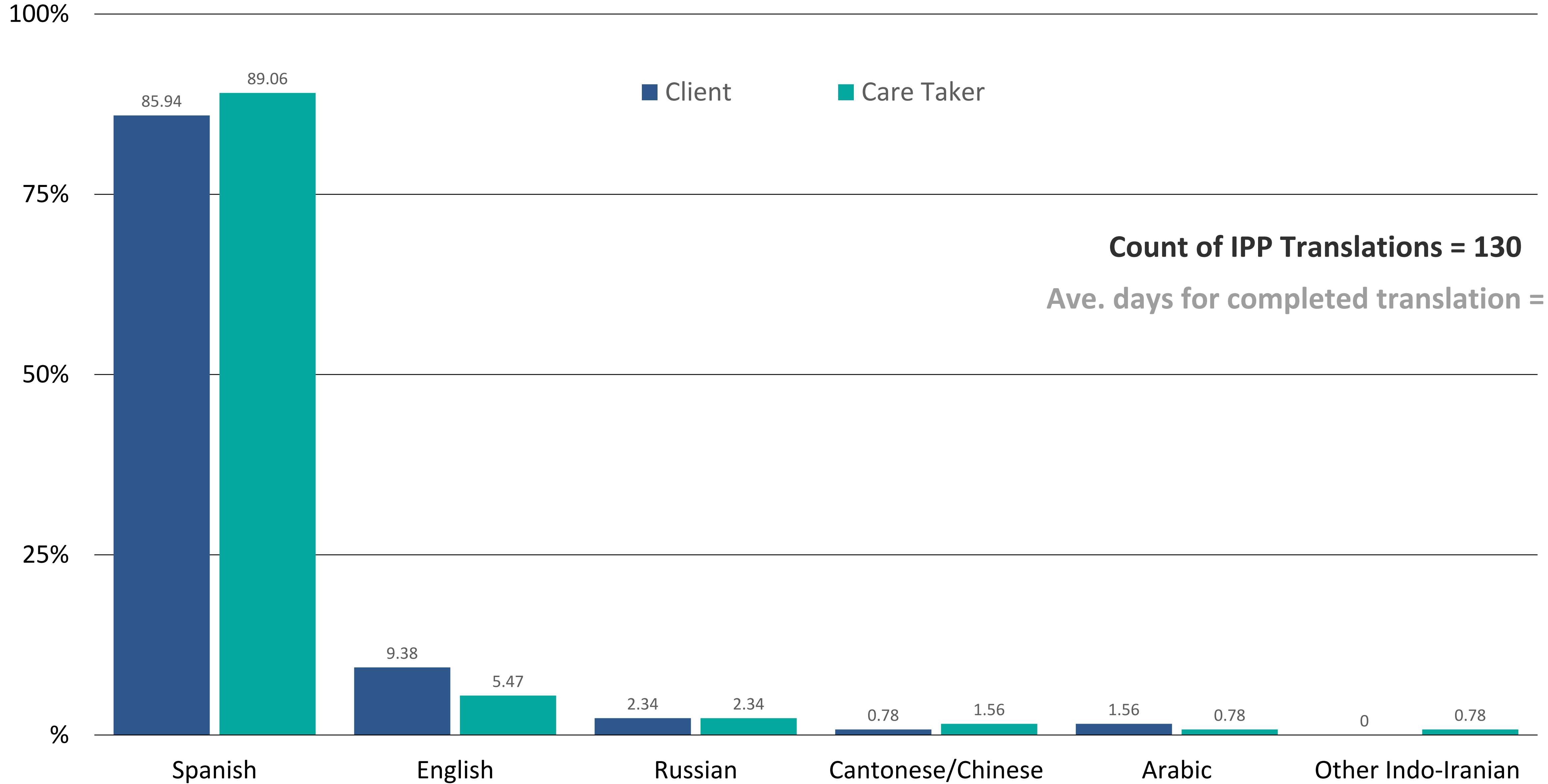
Other Indo

Hindi



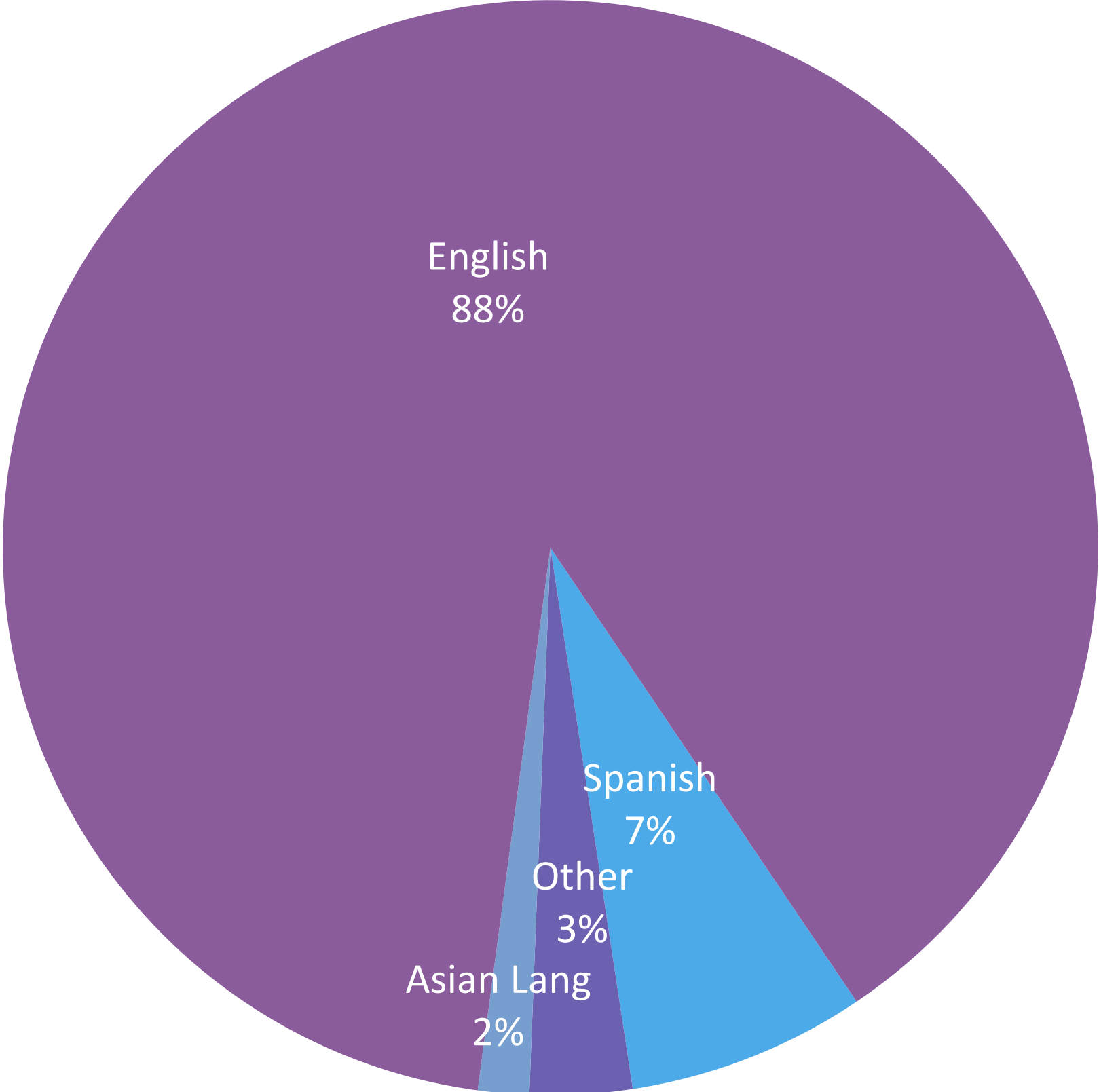
IPP Translation

Timeline: Sept-Nov 2023

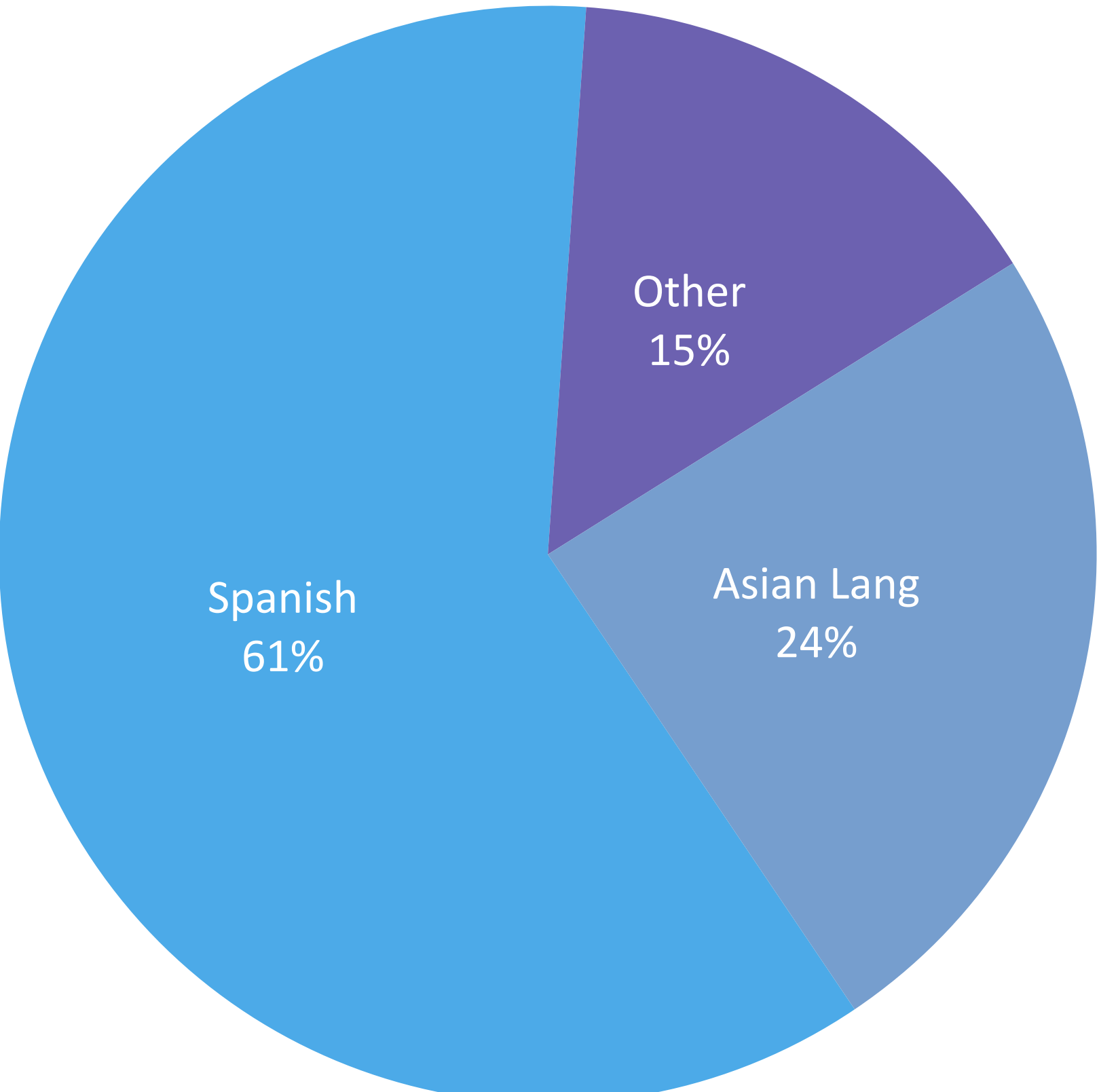


Language

All-Clients Languages



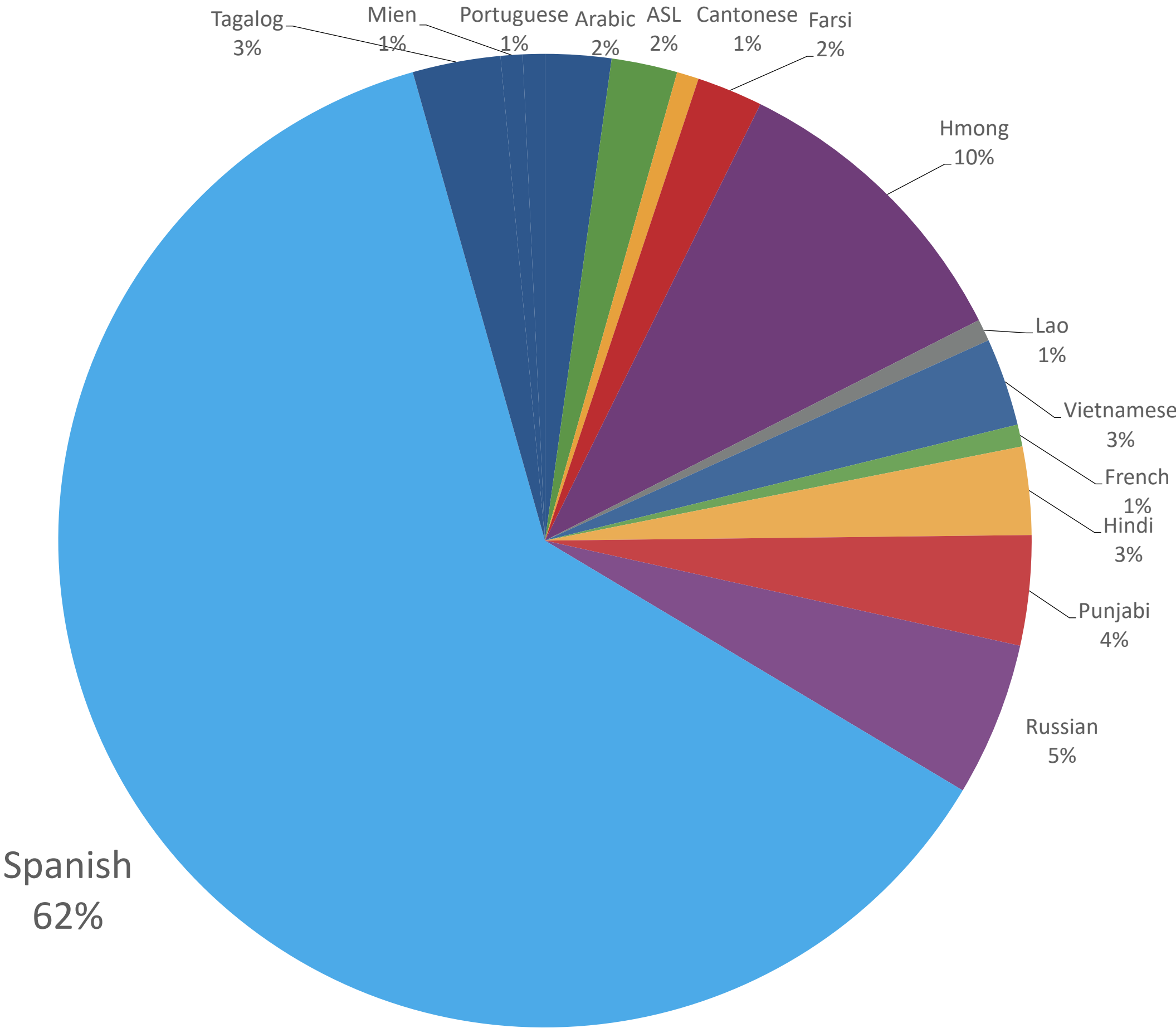
Non-English Speaking Clients



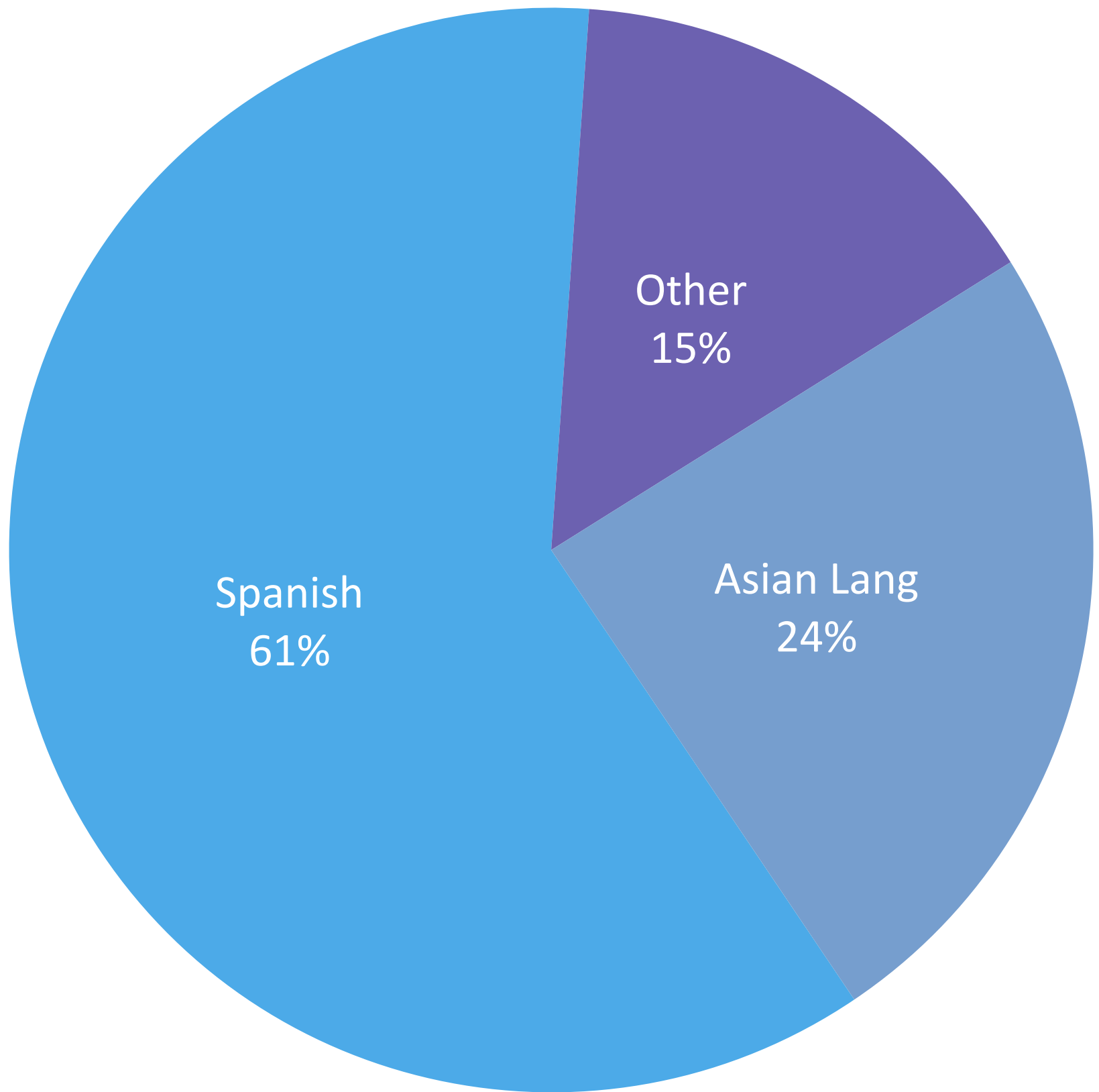
Removal of English-speakers.

Linguistic Diversity

2nd Language Fluent Staff



Non-English Speaking Clients

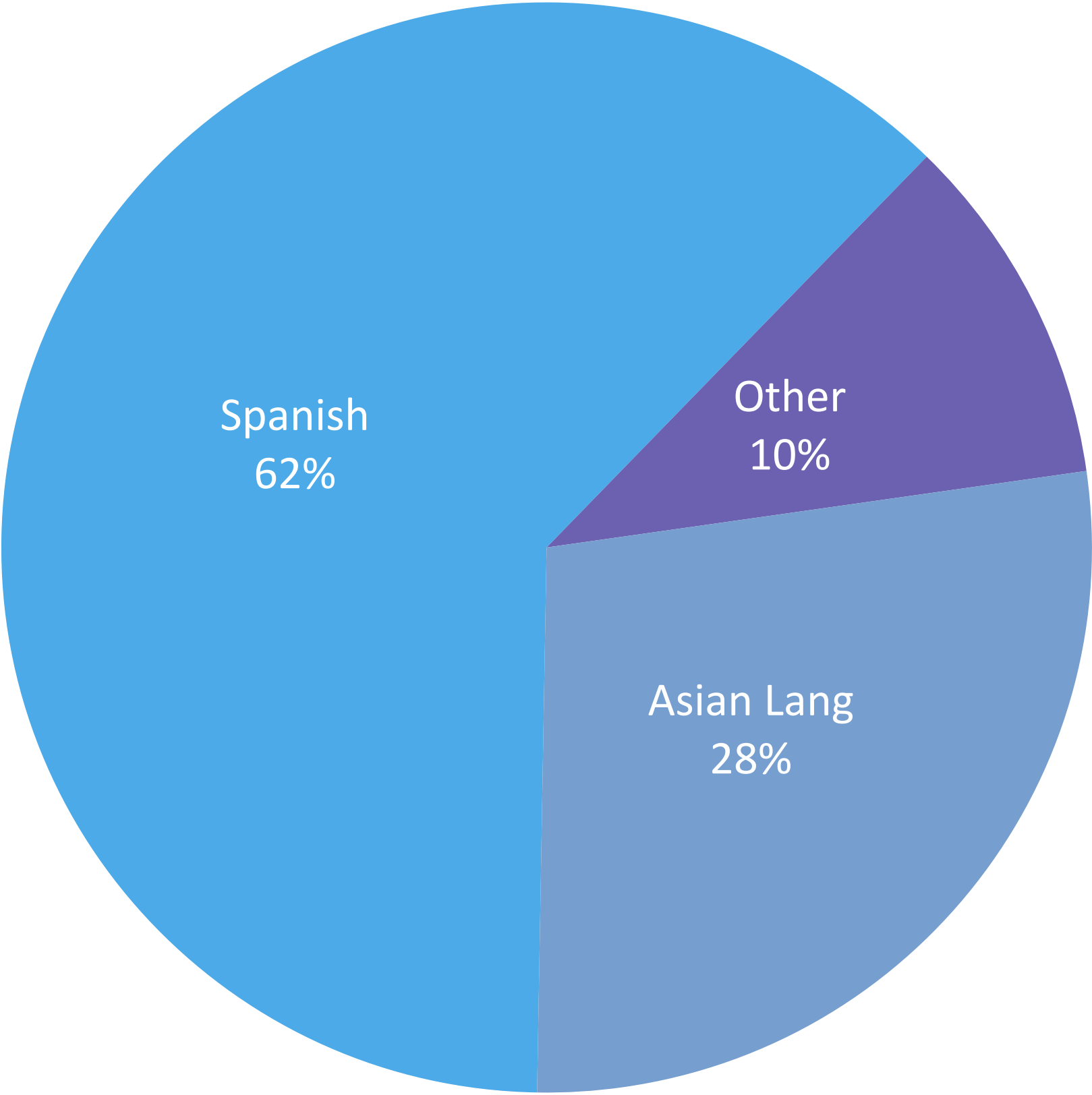


(Note: Removal of English to provide accurate comparison between populations.)

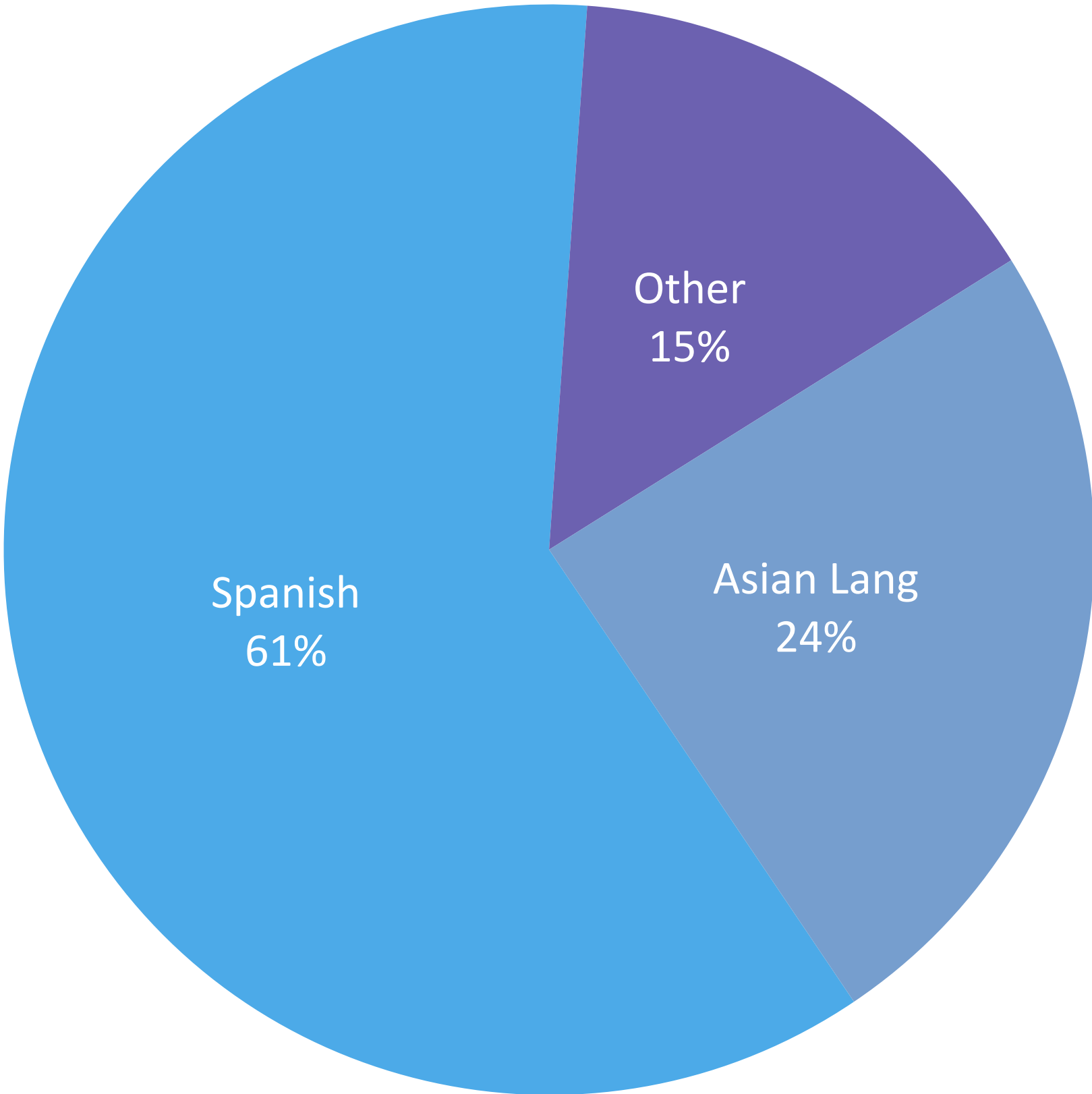
ACRC Staff 2nd Language Fluency: 137 Staff

Linguistic Diversity

2nd Language Fluent Staff



Non-English Speaking Clients



(Note: Removal of English to provide accurate comparison between populations.)

ACRC Staff 2nd Language Fluency: 137 employees/17% of workforce.

ARPA - Part C Pilot:

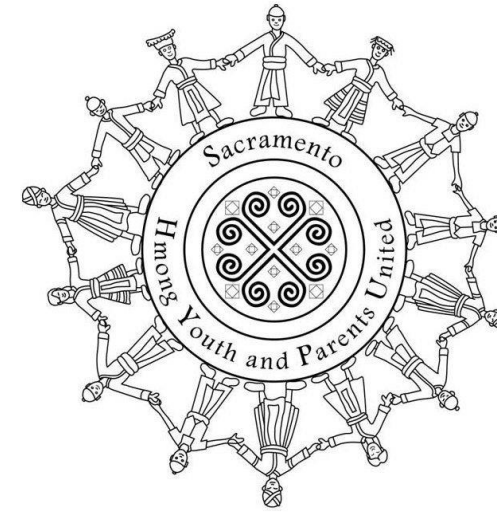
Culturally and Linguistically Sensitive Services & Enhanced Provider Capacity

Total Clients Served	700 (+558)
Total Vendors Progam	34 (+15)
Clients Served in Remote Area	279 (+254)
Clients Served in Underserved Area	1133 (+994)
Clients Served in Non-Working Hours	900 (+779)
Culturally Lingusitic Clients Served	318 (+188)

Cultural and Linguistic Diverse Staff Stipend	5 (+3)
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ACRC and CBO Partnerships

- La Familia Counseling Center
- Hmong Youth and Parents United



SOLUTIONS

- **Continued focus on Equity of Access**

 - Development of Client/Family Portal

 - Continued use of technology to ensure equitable access by language

- **Focus on Comprehensive Data Analysis**

 - High quality data and trend analysis

 - Attention to linking efforts to outcomes

- **Access and Barriers**

 - Learning about the barriers a given community faces

 - Enacting policies/approaches for barriers within ACRC's disciplines

Presenters

- Jennifer Bloom: Director of Client Services
- Mechelle Johnson: Director of Client Services
- Elijah Jenkins: Data Scientist/System Operator
- Herman Kothe: Training Manager

Submit feedback to posequity@altaregional.org by March 29, 2024.