

**ALTA CALIFORNIA REGIONAL CENTER
2020 PERFORMANCE CONTRACT**

No.	Public Policy Measures	ACRC Baseline 12/18	State Average 12/18	Planned Activities	Outcome
1	Number and percent of regional center caseload in state developmental center (lower is better)	35 clients or 0.15% of clients served by Alta	0.12%	Implement the 2019-20 ACRC Community Placement Plan (CPP).	
2	Number and percent of minors living with families (includes living with own family, with foster family or with guardian) (higher is better)	11,109 clients or 99.47% of clients under age 18	99.38%	Continue to assess needs and provide family support services such as respite, behavior management, DME, and parent education.	
				Identify unmet needs, track data and develop resources based on these needs.	
				Maximize community/generic resources for minors living in the family home (IHSS, EPSDT, CCS, Medi-Cal, private insurance, education, Mental Health).	
				Connect families with Family Resource Centers.	
3	Number and percent of adults living in home settings (includes independent living, supported living, adult family home agency homes, and with parents or guardians) (combination of #3a, 3b, 3c, 3d)	12,642 clients or 82.77% of clients 18 years and older	80.20%	<p>Person centered approach to identify goals related to adult's preference of living/home setting.</p> <p>Provide unmet needs identified through PCP to data base.</p> <p>Develop capacity of living options/supports in the community based on unmet needs data.</p> <p>Provide information and resources to transition age clients regarding living options (Transition and Adult guides).</p>	
3a	Number and percent of adults living in home settings (focus on supported living) (higher is better)	587 clients or 4.64% of clients over age 18	5.36%	See #3.	
3b	Number and percent of adults living in home setting (focus on adult family home agency homes) (higher is better)	118 clients or .93% of clients 18 years and older	0.96%	<p>See #3.</p> <p>Related to the TBL 81: Develop more FHA opportunities across the counties served.</p>	

**ALTA CALIFORNIA REGIONAL CENTER
2020 PERFORMANCE CONTRACT**

No.	Public Policy Measures	ACRC Baseline 12/18	State Average 12/18	Planned Activities	Outcome
3c	Number and percent of adults living in family homes (home of parent or guardian) (higher is better)	7,421 or 58.70% of clients 18 years and older	63.42%	See #3.	
3d	Number and percent of adults living in home settings (focus on independent living) (higher is better)	2,338 clients or 18.49% of clients 18 years and older	10.46%	See #3.	
4	Number and percent of minors living in facilities serving greater than 6 people (includes intermediate care facilities of all types, skilled nursing facilities and community care licensed facilities) (lower is better)	0 clients or 0.00% of clients under age 18	0.04%	See #2. Continue to assess needs and provide services /supports within family home	
5	Number and percent of adults living in facilities serving greater than 6 people (includes intermediate care facilities of all types, skilled nursing facilities and community care licensed facilities; does not include residential care facilities for the elderly) (lower is better)	301 clients or 2.38% of clients 18 years and older	2.31%	See #3. Assess for placement in ARFPSHN's with DDS approval	

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2020 PERFORMANCE CONTRACT**

Compliance Measures			
No.	Measure	Planned Activities	Outcome
1	Unqualified independent audit with no material findings	Apply and maintain good business practices and generally accepted accounting principles.	Yes
2	Substantial compliance with DDS fiscal audit	Apply and maintain good business practices and generally accepted accounting principles.	Yes
3	Operates within OPS budget	Continue operations budget planning, ongoing utilization review and system-wide monitoring.	Yes
4	Certified to participate in Waiver	Maintain compliance with Medicaid Waiver requirements.	Yes
5	Compliance with Vendor Audit Requirements per the ACRC/DDS contract, Article III, Section 10	Maintain compliance with contract.	Yes
6	CDER/ESR Currency	Continue to monitor timely completion of CDER/ESR.	Yes
7	Intake/assessment and IFSP timelines (ages 0-2)	Develop and utilize an electronic IFSP format.	Yes
		Develop and implement a service referral system.	Yes
8	Intake/assessment and time lines for clients ages 3 and above	Monitor intake referral trends to ensure adequate staff resources and clinical supports.	Yes
9	IPP Development (Welfare and Institutions Code requirements)	Continue to comply with all requirements of the Welfare and Institutions Code for timely completion of individual program plans for clients receiving services under the Lanterman Act.	Yes
		Monitor IPP timeliness monthly across units/divisions.	
10	IFSP Development (Title 17 requirements)	Continue to comply with all requirements of the Title 17 for timely completion of individual family service plans for infants and toddlers receiving Early Intervention services. Monitor IFSP timeliness monthly across units.	Yes

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2020 PERFORMANCE CONTRACT**

Measures Related to Employment					
No.	Measure	Statewide 1/1-12/31/2018	ACRC 1/1-12/31/2018	Planned Activities	Outcome
1	Number and percentage of consumers, ages 16-64 with earned income	27,526 or 16%	2,584 or 20%	<p>Work with vendors and prospective vendors to support the development of paid internship programs and competitive integrated employment based on outcomes of needs assessments.</p> <p>Educate staff about these programs.</p> <p>Coordinate with LEA's regarding these programs.</p>	
2	Average annual wages for consumers ages 16-64.	\$10,317	\$9,411	<p>Through vendor forums, facilitate discussions on employment resources and activities to assist more clients in employment services.</p> <p>Work with vendors on developing Tailored Day Services to promote individualized services as it relates to employment and education. ACRC employment specialist also encourages existing day programs, supported employment and work activity programs to implement a plan to increase CIE for clients.</p>	
3	Annual earnings of consumers ages 16-64 compared to people with all disabilities in CA.	2017 - \$47,500	2018 - \$47,600		
Paid Internship Program (Data Source: Paid Internship Survey)					
No.	Measure	State Average 2018-19	ACRC 2018-19	Planned Activities	Outcome
4	Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	9	19	<p>Continue to train service coordinators and providers on the programs and services for clients in the areas of employment.</p> <p>ACRC employment specialist will work with the community and vendors to seek new sources of employment. ACRC employment specialist participates in outreach events, such as Business Advisory Council (BAC), job fairs and transitions fairs to promote CIE as well as bring awareness to the community at large about employment for people with ID/DD. ACRC employment specialist work closely with Service Coordinators and providers to ensure the process for PIP and CIE runs smoothly, POS are submitted in a timely manner to prevent interruption in services. All new and updated information is communicated promptly and effectively via email or during vendor forums.</p>	
5	Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	13%	28%		

**ALTA CALIFORNIA REGIONAL CENTER
2020 PERFORMANCE CONTRACT**

Paid Internship Program (Data Source: Paid Internship Survey)					
6	Average wages for adults who engage in competitive, integrated employment, on behalf of whom incentive payments have been made	\$12 per hour	\$12 per hour	Report data on Competitive Integrated Employment and Paid Internships to the Department of Developmental Services and to the community. ACRC employment specialist works closely with Accounting and providers to ensure data collection is accurate and reflects true count of data.	
7	Average hours worked for adults who engage in competitive, integrated employment, on behalf of whom incentive payments have been made	22 hours weekly	23 hours weekly	Collaborate with State regarding LEAP Program. Disseminate the information. ACRC to host an employment fair for clients.	
8	Total number of Incentive payments made for the fiscal year for the following amounts:			Continue to support clients in obtaining competitive employment in partnership with service providers and employers in the community.	
	\$1,500	27	24	ACRC employment specialist continues to have conversations with providers about the benefits of adding CIE payments to their existing vendorization to encourage more utilization of CIE as the first option for those interested in employment.	
	\$1,250	39	26		
	\$1,000	43	35		
9	Percentage of adults who reported having integrated employment as a goal in their IPP.	22.0%	22.0%		

**ALTA CALIFORNIA REGIONAL CENTER
2020 PERFORMANCE CONTRACT**

Measures related to reducing disparities and improving equity in purchase of services expenditures				
No.	Measure	Baseline 12/18	Planned Activities	Outcome
1	Percent of total annual purchase of service expenditures by individual's ethnicity and age: Birth to age two inclusive	See Attachment A	A. Conduct informational sessions about developmental delays.	
			B. Partner with agencies that serve ethnicity-specific populations for information about Early Start services.	
			C. Establish robust partnerships with community agencies for an expanded outreach.	
	Percent of total annual purchase of service expenditures by individual's ethnicity and age: Age three to 21, inclusive	See Attachment A	A. Conduct topic-specific workshops on generic and other community resources.	
			B. Alta has expanded a parent/service navigator for clients transitioning from children to adult services to target Hmong and Russian populations.	
			C. Expand outreach on ACRC services to ethnically diverse population.	
	Percent of total annual purchase of service expenditures by individual's ethnicity and age: Age twenty-two and older	See Attachment A	A. Based on data indicating low utilization of selected services by ethnicity conduct outreach to those underserved communities.	
			B. Conduct a Fair for vendor, community and families.	
			C. Conduct workshops and information sessions to families and clients on available services for adults.	
2	Number and Percent of individuals receiving only case management service by age and ethnicity: Birth to age two, inclusive	See Attachment B	A. Conduct survey to determine reasons for not accessing services.	
			B. Conduct informational sessions on developmental delays for underserved communities.	
			C. Coordinate outreach about Early Intervention services.	
	Number and Percent of individuals receiving only case management service by age and ethnicity: Age three to 21, inclusive	See Attachment B	A. Conduct survey to determine the generic and other resources being received other than ACRC services.	
			B. Offer a parent/service navigator program.	
			C. Expand outreach to ethnically diverse populations about ACRC services.	
	Number and Percent of individuals receiving only case management service by age and ethnicity: Twenty-two and older	See Attachment B	A. Conduct a survey to determine generic and other resources received other than ACRC.	
			B. Outreach about ACRC Services.	
			C. Offer and provide assistance on how to access and utilize programs.	
			D. Fair for vendors, community programs, and families.	

Attachment A
Alta Regional Center
Percent of Total Annual Purchase of Service Expenditures
by Individuals Ethnicity or Race
Fiscal Year 2017-2018

For Birth to age 2 years, inclusive

Ethnicity	Number of Clients	Percent of Clients	Total Expenditures	Percent of Expenditures
American Indian or Alaska Native	14	0.3%	\$40,794	0.4%
Asian	368	8.5%	\$1,264,854	11.1%
Black/African American	385	8.9%	\$1,059,667	9.3%
Hispanic	967	22.3%	\$2,608,662	23.0%
Native Hawaiian or Other Pacific Islander	13	0.3%	\$53,499	0.5%
Other Ethnicity or Race or Multi-Cultural	960	22.1%	\$1,706,971	15.0%
White	1,633	37.6%	\$4,610,248	40.6%
Totals	4,340		\$11,344,695	

For age 3 years to 21 years, inclusive

Ethnicity				
American Indian or Alaska Native	40	0.4%	\$ 282,960	0.7%
Asian	896	10.0%	\$ 3,918,520	9.0%
Black/African American	989	11.1%	\$ 5,646,138	13.0%
Hispanic	1,858	20.8%	\$ 7,713,243	17.8%
Native Hawaiian or Other Pacific Islander	39	0.4%	\$ 176,330	0.4%
Other Ethnicity or Race or Multi-Cultural	1,408	15.8%	\$ 6,800,962	15.7%
White	3,707	41.5%	\$ 18,882,530	43.5%
Totals	8,937		\$ 43,420,683	

For age 22 years and older

Ethnicity				
American Indian or Alaska Native	54	0.6%	\$ 1,231,549	0.4%
Asian	586	6.0%	\$ 11,295,436	3.6%
Black/African American	1376	14.1%	\$ 31,189,185	10.0%
Hispanic	1,132	11.6%	\$ 21,801,505	7.0%
Native Hawaiian or Other Pacific Islander	42	0.4%	\$ 911,485	0.3%
Other Ethnicity or Race or Multi-Cultural	923	9.5%	\$ 65,681,313	21.2%
White	5,644	57.8%	\$ 178,402,041	57.5%
Totals	9,757		\$ 310,512,514	

The expenditure data reported may not include payments made by the regional center to a service provider under a Contract. Typical services paid to a service provider under a Contract include, but are not limited to, Transportation Services, Transportation Assistant Services, and Supported Employment Program (SEP) Group Services.

Attachment B
Alta Regional Center
Consumers with No Purchase of Services by Ethnicity or Race
Fiscal Year 2017-2018

For Birth to age 2 years, inclusive

Ethnicity	Total Clients	Clients Receiving Purchased Services	Clients With No Purchased Services	Percent with No Purchased Services
American Indian or Alaska Native	14	13	1	7.1%
Asian	368	357	11	3.0%
Black/African American	385	362	23	6.0%
Hispanic	967	908	59	6.1%
Native Hawaiian or Other Pacific Islander	13	13	0	0.0%
Other Ethnicity or Race or Multi-Cultural	960	836	124	12.9%
White	1,633	1540	93	5.7%
Totals	4,340	4,029	311	7.2%

For age 3 years to 21 years, inclusive

Ethnicity				
American Indian or Alaska Native	40	32	8	20.0%
Asian	896	767	129	14.4%
Black/African American	989	812	177	17.9%
Hispanic	1,858	1,643	215	11.6%
Native Hawaiian or Other Pacific Islander	39	34	5	12.8%
Other Ethnicity or Race or Multi-Cultural	1,408	1,195	213	15.1%
White	3,707	3,080	627	16.9%
Totals	8,937	7,563	1,374	15.4%

For age 22 years and older

Ethnicity				
American Indian or Alaska Native	54	47	7	13.0%
Asian	586	542	44	7.5%
Black/African American	1,376	1,267	109	7.9%
Hispanic	1,132	1,033	99	8.7%
Native Hawaiian or Other Pacific Islander	42	34	8	19.0%
Other Ethnicity or Race or Multi-Cultural	923	770	153	16.6%
White	5,644	5,366	278	4.9%
Totals	9,757	9,059	698	7.2%

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