



Service Policy Manual

General Standards for the Purchase of Services and Supports

Alta California Regional Center (ACRC) assists consumers and their families in the identification of needs associated with the developmental disability. ACRC assists consumers and their families in the development of an individualized plan for the use of community resources to meet the identified needs. Upon determining that no public or private resource is available to meet the identified need, ACRC shall provide payment for services and supports in keeping with the following:

- The service shall conform to the Lanterman Act.
- The service meets a need related to the developmental disability of the consumer.
- The service or support must achieve goals or objectives that are clearly stated and defined by measureable outcomes.
- The service is supported by research as effective and not harmful.
- The service or support shall not duplicate one already being provided through natural supports, generic services or purchases by the regional center.
- The service or support encourages independence, productivity, age appropriate skills and inclusion rather than segregation or isolation.
- The service must be provided by an “authorized” service provider. The written commitment for payment must be available to the service provider prior to beginning the service.
- The service is cost effective.

Management shall prepare a set of procedures to assure a consistent application of these principles. These procedures shall be reviewed and updated as needed, but no less than annually, to reflect changes in statute and regulation and the creation of new services not available today.

The ACRC Executive Director may review and authorize an exception(s) if warranted by individual circumstances.