

**ALTA CALIFORNIA REGIONAL CENTER
2019 PERFORMANCE CONTRACT**

No.	Public Policy Measures	ACRC Baseline 12/17	State Average 12/17	Planned Activities	Outcome
1	Number and percent of regional center caseload in state developmental center (lower is better)	59 clients or .26% of clients served by Alta	0.21%	Implement the 2018-19 ACRC Community Placement Plan (CPP). Coordinate the development of living options for individuals included in the CPP.	
2	Number and percent of minors living with families (includes living with own family, with foster family or with guardian) (higher is better)	10,222 clients or 99.38% of clients under age 18	99.32%	<p>Continue to provide family support such as respite services, consultation in behavioral management, parenting classes, toilet training, and adaptive skills development. Provide supportive nursing care and/or respite to medically fragile children.</p> <p>Maximize the use of community resources that provide supports to families to assist them in maintaining their children at home.</p> <p>Continue to collaborate with foster care system. Provide timely and effective outreach to families about available resources and support services (e.g., Warmline, community-based training and agency training). Explore opportunities to utilize or develop after-school programs for clients 13 to 18 years of age. Inform eligible families about IHSS benefit.</p>	
3	Number and percent of adults living in home settings (includes independent living, supported living, adult family home agency homes, and with parents or guardians) (combination of #3a, 3b, 3c, 3d)	9,937 clients or 82.00% of clients 18 years and older	79.61%	Develop competency among Independent Living Services providers, Supported Living Services providers, ACRC staff, and families (leading to increased client self sufficiency) through various teaching modalities. Maintain use of available assessment tools (e.g., transition questionnaires) to gather client data reflecting living options choices and needs. Foster client self sufficiency through the ACRC client Advocate's work with the ACRC client Advisory Committee. Provide information and resources to young adult clients in transition to adulthood, and to their families, regarding living options. Establish an expectation that service coordinators and providers work closely with clients, families and advocates to support clients' life-long planning for self sufficiency. Engage Board Advisory Committees in educating families of adults in life-long planning for clients.	
3a	Number and percent of adults living in home settings (focus on supported living) (higher is better)	552 clients or 4.56% of clients over age 18	5.49%	See #3.	

**ALTA CALIFORNIA REGIONAL CENTER
2019 PERFORMANCE CONTRACT**

3b	Number and percent of adults living in home setting (focus on adult family home agency homes) (higher is better)	117 clients or .97% of clients 18 years and older	0.98%	See #3.	
3c	Number and percent of adults living in family homes (home of parent or guardian) (higher is better)	7,029 or 58.00% of clients 18 years and older	62.45%	See #3.	
3d	Number and percent of adults living in home settings (focus on independent living) (higher is better)	2,239 clients or 18.48% of clients 18 years and older	10.69%	See #3.	
4	Number and percent of minors living in facilities serving greater than 6 people (includes intermediate care facilities of all types, skilled nursing facilities and community care licensed facilities) (lower is better)	0 clients or 0.00% of clients under age 18	0.02%	See #2. Assess children living in settings serving more than 6 children and identify family home environments for these children, whenever possible. Offer technical assistance and resources to families of minors regarding available living options. Encourage development of living options for children with special behavioral and/or medical needs.	
5	Number and percent of adults living in facilities serving greater than 6 people (includes intermediate care facilities of all types, skilled nursing facilities and community care licensed facilities; does not include residential care facilities for the elderly) (lower is better)	326 clients or 2.69% of clients 18 years and older	2.47%	See #3.	

**ALTA CALIFORNIA REGIONAL CENTER
2019 PERFORMANCE CONTRACT**

Compliance Measures			
No.	Measure	Planned Activities	Outcome
1	Unqualified independent audit with no material findings	Apply and maintain good business practices and generally accepted accounting principles.	Yes
2	Substantial compliance with DDS fiscal audit	Apply and maintain good business practices and generally accepted accounting principles.	Yes
3	Accuracy: percent of POS fiscal projections (based on February SOAR)	Strive for improved accuracy of POS fiscal projections based on history and ongoing utilization review.	Yes
4	Operates within OPS budget	Continue operations budget planning, ongoing utilization review and system-wide monitoring.	Yes
5	Certified to participate in Waiver	Maintain compliance with Medicaid Waiver requirements.	Yes
6	Compliance with Vendor Audit Requirements per the ACRC/DDS contract, Article III, Section 10	Maintain compliance with contract.	Yes
7	CDER/ESR Currency	Continue to monitor timely completion of CDER/ESR.	Yes
8	Intake/assessment and time lines for clients ages 3 and above	Provide timely completion of intake/assessments for clients ages 3 and above.	Yes
9	IPP Development (Welfare and Institutions code requirements)	Continue to comply with all requirements of the Welfare and Institutions Code for timely completion of individual program plans for clients receiving services under the Lanterman Act.	Yes
10	IFSP Development (Title 17 requirements)	Continue to comply with all requirements of the title 17 for timely completion of individual family service plans for infants and children receiving Early Intervention services.	Yes

**ALTA CALIFORNIA REGIONAL CENTER
2019 PERFORMANCE CONTRACT**

Measures Related to Employment					
No	Measure	Statewide 1/1-12/31/2017	ACRC 1/1-12/31/2017	Planned Activities	Outcome
1	Number and percentage of consumers, ages 16-64 with earned income	27,182 or 17%	2,602 or 21%	Work with vendors to support the development of paid internship programs and competitive integrated employment.	
2	Average annual wages for consumers ages 16-64.	\$9,033	\$8,495	Through vendor forums, facilitate discussions on employment resources and activities to assist more clients in employment services.	
3	Annual earnings of consumers ages 16-64 compared to people with all disabilities in CA.	2016 - \$45,300	2017 - \$47,500		
PAID INTERNSHIP PROGRAM (Data Source: Paid Internship Survey)					
No	Measure	State Average 2017-2018	ACRC 2017-2018	Planned Activities	Outcome
4	Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship program	6	21	Continue to train service coordinators on the programs and services for clients in the areas of employment. ACRC employment specialist will work with the community and vendors to seek new sources of employment.	
5	Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	18%	34%		
6	Average wages for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made	\$11.93 per Hour	\$11.63 per Hour	Report data on Competitive Integrated employment and Paid Internships to the Department of Developmental Services and to the community.	
7	Average hours worked for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made	22	20		

**ALTA CALIFORNIA REGIONAL CENTER
2019 PERFORMANCE CONTRACT**

PAID INTERNSHIP PROGRAM (Data Source: Paid Internship Survey)					
No	Measure	State Average 2017-2018	ACRC 2017-2018	Planned Activities	Outcome
8	Total number of Incentive payments made for the fiscal year for the following amounts:			Continue to support clients in obtaining competitive employment in partnership with service providers and employers in the community.	
	\$1,500	13	18		
	\$1,250	21	30		
	\$1,000	29	24		
9	Percentage of adults who reported having integrated employment as a goal in their IPP.	29%	32%		

**ALTA CALIFORNIA REGIONAL CENTER
2019 PERFORMANCE CONTRACT**

<i>Measures related to reducing disparities and improving Equity in purchase of services expenditures</i>				
No.	Measure	Baseline 12/17	Planned Activities	Outcome
1	Percent of total annual purchase of service expenditures by individual's ethnicity and age: Birth to age two inclusive	See Attachment A	A. Conduct informational sessions about developmental delays	
			B. Coordinate a training for therapists about culturally responsive assessments	
			C. Determine if outreach is needed to doctors in low SES areas	
	Percent of total annual purchase of service expenditures by individual's ethnicity and age: Age three to 21, inclusive	See Attachment A	A. Conduct topic-specific workshops on generic and other community resources	
			B. Implement a parent navigator for behavior services	
			C. Expand outreach on ACRC services to ethnically diverse population	
	Percent of total annual purchase of service expenditures by individual's ethnicity and age: Age twenty-two and older	See Attachment A	A. Based on data indicating low utilization of selected services by ethnicity conduct outreach to those underserved	
			B. Conduct a Fair for vendor, community and families	
2	Number and Percent of individuals receiving only case management service by age and ethnicity: Birth to age two, inclusive	See Attachment B	A. Conduct survey to determine reasons for not accessing services	
			B. Conduct informational sessions on developmental delays for underserved communities	
			C. Coordinate outreach about Early Intervention services	
	Number and Percent of individuals receiving only case management service by age and ethnicity: Age three to 21, inclusive	See Attachment B	A. Conduct survey to determine the generic and other resources being received other than ACRC services	
			B. Offer a parent navigator program	
			C. Expand outreach to ethnically diverse populations about ACRC services.	
	Number and Percent of individuals receiving only case management service by age and ethnicity: Twenty-two and older	See Attachment B	A. Conduct a survey to determine generic and other resources received other than ACRC.	
			B. Outreach about ACRC Services	
			C. Offer and provide assistance on how to access and utilize programs	
			D. Fair for vendors, community programs and families	

Alta Regional Center
Percent of total annual purchase of service expenditures
by individuals ethnicity or race
Fiscal Year 2016-2017

For Birth to age 2 years, inclusive				
Ethnicity	Number of Clients	Percent of Clients	Total Expenditures	Percent of Expenditures
American Indian or Alaska Native	10	0.3%	\$23,263	0.3%
Asain	242	7.4%	\$968,661	10.5%
Black/African American	278	8.6%	\$818,984	8.9%
Hispanic	727	22.4%	\$2,023,361	22.0%
Other Ethnicity or Race	9	0.3%	\$32,705	0.4%
Native Hawaiian/Pacific Islander	698	21.5%	\$1,382,166	15.0%
White	1,287	39.6%	\$3,936,116	42.9%
Totals	3,251		\$9,185,256	

For age 3 years to 21 years, inclusive				
Ethnicity	Number of Clients	Percent of Clients	Total Expenditures	Percent of Expenditures
American Indian or Alaska Native	45	0.4%	\$ 226,492	0.6%
Asain	1,068	10.0%	\$ 3,385,182	8.8%
Black/African American	1,189	11.2%	\$ 4,833,918	12.6%
Hispanic	2,132	20.1%	\$ 6,514,105	17.0%
Other Ethnicity or Race	37	0.3%	\$ 188,781	0.5%
Native Hawaiian/Pacific Islander	1,533	14.4%	\$ 5,630,727	14.7%
White	4,625	43.5%	\$ 17,593,364	45.8%
Totals	10,629		\$ 38,372,568	

For age 22 years and older				
Ethnicity	Number of Clients	Percent of Clients	Total Expenditures	Percent of Expenditures
American Indian or Alaska Native	61	-0.6%	\$ 1,246,554	0.5%
Asain	686	-6.8%	\$ 10,840,608	4.4%
Black/African American	1,407	-14.0%	\$ 29,183,522	11.9%
Hispanic	1,210	-12.0%	\$ 21,107,149	8.6%
Other Ethnicity or Race	38	-0.4%	\$ 509,845	0.2%
Native Hawaiian/Pacific Islander	682	-6.8%	\$ 14,286,549	5.8%
White	5,967	-59.4%	\$ 168,087,659	68.5%
Totals	10,051		\$ 245,261,886	

The expenditure data reported may not include payments made by the regional center to a service provider under a Contract. Typical services paid to a service provider under a Contract include, but are not limited to, Transportation Services, Transportation Assistant Services, and Supported Employment Program (SEP) Group Services.

Alta Regional Center
Consumers with No Purchase of Services by ethnicity or race
Fiscal Year 2016-2017

For Birth to age 2 years, inclusive				
Ethnicity	Total Clients	Clients Receiving Purchased Services	Clients With No Purchased Services	Percent with No Purchased Services
Native	10	10	0	0.0%
Asain	242	222	20	8.3%
Black/African American	278	255	23	8.3%
Hispanic	727	678	49	6.7%
Native Hawaiian/Pacific	9	8	1	11.1%
Other Ethnicity/Muti-Cultural	698	676	22	3.2%
White	1,287	1,226	61	4.7%
Totals	3,251	3,075	176	5.4%

For age 3 years to 21 years, inclusive				
Ethnicity	Total Clients	Clients Receiving Purchased Services	Clients With No Purchased Services	Percent with No Purchased Services
American Indian or Alaska	45	28	17	37.8%
Asain	1,068	696	372	34.8%
Black/African American	1,189	842	347	29.2%
Hispanic	2,132	1,658	474	22.2%
Native Hawaiian/Pacific	37	30	7	18.9%
Other Ethnicity/Muti-Cultural	1,533	1,144	389	25.4%
White	4,625	3,329	1,296	28.0%
Totals	10,629	7,727	2,902	27.3%

For age 22 years and older				
Ethnicity	Total Clients	Clients Receiving Purchased Services	Clients With No Purchased Services	Percent with No Purchased Services
Native	61	53	8	13.1%
Asain	686	535	151	22.0%
Black/African American	1,407	1,251	156	11.1%
Hispanic	1,210	1,014	196	16.2%
Native Hawaiian/Pacific	38	30	8	21.1%
Other Ethnicity/Muti-Cultural	682	581	101	14.8%
White	5,967	5,373	594	10.0%
Totals	10,051	8,837	1,214	12.1%

The expenditure data reported may not include payments made by the regional center to a service provider under a Contract. Typical services paid to a service provider under a Contract include, but are not limited to, Transportation Services, Transportation Assistant Services, and Supported Employment Program (SEP) Group Services.